



Phelps Hospital  
Northwell Health®

# Conflict & Delegation Workshop

## Purpose:

The purpose of this activity is to enable the learner to identify:

- the knowledge, skills and attitude needed to successfully manage conflict; and
- the benefits and barriers to delegation and describe techniques to implement the five rights of delegation

## Target Audience:

Any RN or employee who has an interest in acquiring the necessary knowledge, skills, and attitude needed to successfully manage conflict and for successful delegation

## 2022 Dates, Times & Locations:

March 30 <sup>th</sup>	8:30 am – 4:30 pm	Auditorium
June 28 <sup>th</sup>	8:30 am – 4:30 pm	Auditorium
September 8 <sup>th</sup>	8:30 am – 4:30 pm	Auditorium
December 2 <sup>nd</sup>	8:30 am – 4:30 pm	Auditorium

## Continuing Education:

*Northwell Health – Institute for Nursing is an approved provider of continuing nursing education by New Jersey State Nurses Association, an accredited approver by American Nurses Credentialing Center's Commission on Accreditation.*

This activity has been approved for **6.5 contact hours**.  
(Requires attendance at entire program and submission of evaluation.)

**Registration Required:** Register in **iLearn** by clicking the **Search** tab and entering **Conflict Management and Delegation** in the “Search for...” textbox.