

Meeting Name	Quality & Safety		Council/Meeting Minutes	Please check off all components and indicators that relate to each topic being discussed.	
Location	Atrium				
Date	October 20, 2021				
Time	1:00PM-3:00PM				
Conducted By	Kelley Kissane, MA/MS, RN, CNOR				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Ellen Woods: Age Friendly Health Systems	<ul style="list-style-type: none">• Looking at compliance reports-daily reports, data field. Status of the patient on admission and discharge• Compliance per unit; what was charted vs. what was actually done• Provider compliance: Meditech does not differentiate those over 65, no hard stop• Issues: RNs documenting on patients < 65, CAM assessment NOT loaded in telemetry Standard of care, even though RN's documentation is complete, psych does not have new mobility shift assessment	<ul style="list-style-type: none">• Need to increase compliance	<ul style="list-style-type: none">• Reports to look deeper at the data, what is actually occurring• Communications to improve compliance: nurse mgr's, nursing news, nurse educators, IDR's• Need to fix issues with Meditech (esp. hard stop) to help increase compliance• compliance with admission documentation, fallout is with discharge• asking for any suggestions to help increase compliance	<div><input type="checkbox"/> Transformational Leadership</div> <div><input checked="" type="checkbox"/> Structural Empowerment</div> <div><input type="checkbox"/> Exemplary Professional Practice</div> <div><input type="checkbox"/> New Knowledge, Innovations and Improvements</div>	<div><input checked="" type="checkbox"/> People</div> <div><input type="checkbox"/> Patient Experience</div> <div><input checked="" type="checkbox"/> Quality</div> <div><input type="checkbox"/> Financial Performance</div> <div><input type="checkbox"/> Operations</div>
Infection Control: Alex Xelas	See handout: Infection Control Jeopardy		<ul style="list-style-type: none">• Will be rounding on units, cafeteria table	<div><input checked="" type="checkbox"/> Transformational Leadership</div> <div><input type="checkbox"/> Structural Empowerment</div> <div><input type="checkbox"/> Exemplary Professional Practice</div> <div><input type="checkbox"/> New Knowledge, Innovations and Improvements</div>	<div><input checked="" type="checkbox"/> People</div> <div><input type="checkbox"/> Patient Experience</div> <div><input checked="" type="checkbox"/> Quality</div> <div><input type="checkbox"/> Financial Performance</div> <div><input type="checkbox"/> Operations</div>

Introduction: Doreen G.	<i>Rebecca: new nurse on One South, previous Med-Surg experience during Covid; back to Psych nursing</i>			<input type="checkbox"/> Transformational Leadership <input type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input type="checkbox"/> People <input type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations
Press Ganey Report: Phyllis Vonderheide	<i>-Gives a 3 month rolling report</i> <i>• Conflicting information = how you rate the hospital has gone down, but if you recommend the hospital has gone up.</i> <i>• Response of hospital staff & help with toileting have both decreased, communicating with MD's has increased</i> <i>•Hospital Environment, cleanliness & quietness have decreased.</i>		<i>• Remind staff to react empathetically when the pt. complains</i> <i>• Construction, Roof work happening=try to manage expectations of patient. "We apologize, but it will get better soon."</i>	<input type="checkbox"/> Transformational Leadership <input type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations
Pad In Motion	<i>•Received a grant to purchase; very useful tool for communicating with pt families during Covid.</i> <i>• Tablet usage survey shows the highest use in the late afternoon</i>	<i>• Problems with the PadInMotion:</i> <i>-Language line, Spanish is read only, not spoken (problem if illiterate), pas not charged, not connecting to the internet</i>	<i>• Representative from the company is coming to round and fix current problems; looking to set up a program to do preventive maintenance</i> <i>•Increase usage: leave a PadiMotion in break room and at nurses station for the staff to "play" with, get to know better so they can show the patients.</i>	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations

<p>Nursing Website Review: Kathy Calabro</p>	<p>•Encourage staff to go into website</p>		<p>•Explore website, look at different tabs; more difficult to find since has migrated to the Northwell portal. Go into Phelps Hospital Tab</p>	<p><input type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input checked="" type="checkbox"/> People <input type="checkbox"/> Patient Experience <input type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations</p>
<p>Unit Reports:</p>	<p>1). Ped's Infusion: Elizabeth Wiley -looking at drug sheets in all of the rooms; Broselow sheet on crash cart. Individual Broselow placed on each chart=100% compliance</p> <p>2). One South: will be looking at Fall data moving forward; implemented new protocol</p> <p>3). MCH: Maria M. -Continuous staffing issues; seeing a Covid baby-boom. -Oct 27: Go live for Triton; quantifiable blood loss(will calculate actual blood loss vs. estimated)</p> <p>4). ASU: Lynda Neary Continuing issues with negative pressure Ped's pt's-parents must have Covid vaccination to come to ASU</p> <p>5). Two North: Jade</p>		<p>Drills: Neonatal Code Blue Shoulder Dystocia Malignant Hyperthermia Code Fusion</p> <p>-Patient satisfaction scores are doing well</p>	<p><input type="checkbox"/> Transformational Leadership <input type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input type="checkbox"/> People <input type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations</p>

	<i>-looking at patient falls and telesitter use; night-time quiet; bedside shift report</i> <i>-starting with EMU; 2 rooms designate on 2N</i>				
Documentation Reminders Judy Dillworth	<i>Reminders:</i> <i>-Be careful with “Cut and Paste” documentation, mistakes being made,</i> <i>-legal issues: reinforce accurate documentation with the staff!</i>		<i>May need to delete feature of “cut and Paste” if charting doesn’t get better</i>	<input type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input type="checkbox"/> Patient Experience <input type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

Respectfully Submitted,

(Type Name of Reviewer)

(Type Name of person who took Minutes)