



Phelps Hospital
Northwell Health®

Conflict & Delegation Workshop

Purpose:

The purpose of this activity is to enable the learner to identify:

- the knowledge, skills and attitude needed to successfully manage conflict; and
- the benefits and barriers to delegation and describe techniques to implement the five rights of delegation

Target Audience:

Any RN or employee who has an interest in acquiring the necessary knowledge, skills, and attitude needed to successfully manage conflict and for successful delegation

2022 Dates, Times & Locations:

March 30 th	8:30 am – 4:30 pm	Auditorium
June 28 th	8:30 am – 4:30 pm	Auditorium
September 8 th	8:30 am – 4:30 pm	Auditorium
December 2 nd	8:30 am – 4:30 pm	Auditorium

Continuing Education:

Northwell Health – Institute for Nursing is an approved provider of continuing nursing education by New Jersey State Nurses Association, an accredited approver by American Nurses Credentialing Center's Commission on Accreditation.

This activity has been approved for **6.5 contact hours**.
(Requires attendance at entire program and submission of evaluation.)

Registration Required: Register in **iLearn** by clicking the **Search** tab and entering **Conflict Management and Delegation** in the “Search for...” textbox.