- Comparison group may change between units.
- Comparison group label must be depicted on data table of the graph.

Graph presentation

- Graphs may be presented using a single unit or up to four units on one graph.
- If two or more units are displayed on one graph, the units must use the same benchmark and comparison cohort.

Analysts' tip: If available, use vendor-provided graphs. Graphs *must* meet Magnet specifications.

EP20EO

Provide three nurse-sensitive clinical quality indicators for all eligible ambulatory care settings. Data provided must reflect the most recent eight consecutive and complete quarters of ambulatory care setting graphed data to demonstrate outperformance of the benchmark provided by the vendor's national database or at the highest available level.

At least two of the ambulatory nurse-sensitive clinical quality indicators presented must be nationally benchmarked.

- Include a narrative describing how the selected nurse-sensitive clinical quality indicators are nurse sensitive in the organization.
- Include a narrative describing the benchmark used, including national benchmarks.

Suggested ambulatory care setting nurse-sensitive clinical quality indicators measures may include, but are not limited to:

This is not inclusive pick list

- Advanced care planning;
- Ambulatory surgery hospital unplanned transfer/admission;
- Asthma care and follow-up;
- Body mass index (BMI) screening and follow-up;
- Cancer screening and follow-up;
- Comprehensive diabetes care: hemoglobin A1c (HbA1c) control;

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- Depression screening and follow-up;
- Health literacy;
- Hypertension screening and follow-up;
- Multi-drug resistant organism;
- Patient burns;
- Patient falls with injury; and
- Surgical errors (e.g., wrong site, wrong side, wrong patient, wrong procedure, wrong implant).

For ambulatory-only organizations:

Provide *six* nurse-sensitive clinical quality indicators for all eligible ambulatory care settings. Data provided must reflect the most recent eight consecutive and complete quarters of ambulatory care setting graphed data to demonstrate outperformance of the benchmark provided by the vendor's national database or at the highest available level.

At least two of the ambulatory nurse-sensitive clinical quality indicators presented must be nationally benchmarked.

- Include narrative describing how the selected nurse-sensitive clinical indicators are nurse sensitive in the organization.
- Include narrative describing the benchmark used if there is no national benchmark.

NOTE: This may include professional organization standard(s), literature-based, or an internal benchmark.

Data presentation requirements:

- Display all eligible ambulatory care setting(s) using example provided on page 74 of the 2023 Magnet® Application Manual.
- Data must be the most recent eight complete, consecutive quarters of data available from the vendor.
- There may be no more than two decimal places presented; in addition, there may be no rounding applied.

Level of data

- Present data at the level of each ambulatory care setting(s). If data are not available at ambulatory care setting level, present at the next aggregated level available from the vendor (e.g., clinic groups).
- Explain which ambulatory care settings are included within aggregated data.
- Explain which, if any, ambulatory care settings are not included.

NOTE: The Unit Level Data Crosswalk (ULDC) *must* display all ambulatory care settings where data are collected, and which settings' data are aggregated by the vendor.

Benchmark

- Provide measure of central tendency from the vendor's national database.
- Indicate the benchmark used if there is not a national benchmark available. A different measure of central tendency may be used for each graph.
- Benchmark must be depicted on data table and y-axis of the graph.
 - If benchmark is not provided quarterly, provide the reporting timeframe (e.g., monthly, annual) to include the equivalent of eight quarters of data.

Comparison group or cohort

- Provide an appropriate comparison group.
- Comparison group may change between ambulatory care setting(s).
- Comparison group label must be depicted on data table of the graph.

Graph presentation

- Graphs may be presented using a single ambulatory care setting or up to four settings on one graph.
- If two or more ambulatory care settings are displayed on one graph, the settings must use the same benchmark and comparison cohort.

Analysts' tip: If available, use vendor-provided graphs. Graphs *must* meet Magnet specifications.