

<b>Meeting Name</b>	Quality & Safety Committee  Atrium  09/15/2021  1:00pm-3:00pm  Kelley Kissane, MA/MS, RN, CNOR				
Location				Please check off all components and indicators that relate to each topic being discussed.	
Date			Council/Meeting Minutes		
Time					
<b>Conducted By</b>					
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Call to order	Kelley Kissane				
Minutes Approved	Judy Dillworth,			✓ Structural Empowerment  ☐ Exemplary Professional Practice  ☐ New Knowledge, Innovations and Improvements	☐ Patient Experience  ☑ Quality ☐ Financial Performance ☐ Operations
Review of clinical indicators	<ol> <li>Falls</li> <li>HAPI's-within benchmark</li> <li>CLABSI-within benchmark</li> </ol>	-3 units currently not outperforming benchmark on falls	Presented by Kathy Calabro	☐ Transformational Leadership ☐ Structural Empowerment ☒ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	☐ People ☐ Patient Experience ☑ Quality ☐ Financial Performance ☐ Operations



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Roundtable	•Ann Moss: -Does the level of staffing	-Data shows the majority of falls			
Patient Falls	influence the fall risk?	do occur earlier in the pt stay.		Leadership	
Discussion	-Majority of pt falls are	-units are assessing and		□Structural	
	within the first 3 days of the hospital	documenting fall risk within 24		Empowerment	
	stay	hours			
				☐ Exemplary Professional Practice	
		•What influences the intervals?		1 rojessionai i raciice	
	•T-Charts: 1 way to see a process; is	→pt census	•Average days between falls	☐ New Knowledge,	
	it stable & predictable	→staffing levels	is 3.7	Innovations and Improvements	
	$\rightarrow$ How long can we go without a fall?	→medication	•Looking at the number of	Improvements	
	The world can we go without a jam.	→pt acuity	days from 1 fall to the next.		
		→what else?	•a strong peak indicates a		
		•Debriefs	long period of time between		
		→need to include staffing levels	each fall		
		→are tech staffing levels	•Look at what was happening		
		included in the report	to cause both high and low		⊠ People
		•Lack of visitors also	peaks		∇ D 4: 4 E
		contributing to increase falls	•the ED had a very high peak		
			with 120 days between falls		
		•What else was going on at the			
		time in the unit: staffing might	•is there a time of day falls		$\square$ Financial Performance
		be great, but maybe everyone was involved in a code	more frequent?		rerjormance
		was involved in a code	•Fill out Post-Fall huddle		$\square$ Operations
			tool! (supplemental to the		
		77 1	electronic system)		
		Need to incorporate tool into	GI .		
	• Units having difficulty with new fall	post-fall huddle	•Choices are:		
	assessment tool	•What is different in new	1).Fall precaution		
		assessment?	2). Fall precaution with		
		→impulsivity	possible harm		
		→numerical score/Hendricks			
		•Feeling amongst staff is that the			
		new tool is vague, not as clear-	•Will encourage educators to		
		cut	reach out to staff about		
			questions/concerns with new		
			assessment		
			•the new Fall Policy was put		
			into effect July22nd		



			• Another new fall tool will be starting in later in the year; "Six Clicks"		
DISCO Reflex Orders: derived from Lean Event	Bundling orders together with goal of saving time (will no need to call MD:  Ultimate goal is to decrease length of stay		-KVO with normal saline (morphine & dilaudid drips) -CHG bathing orders -BP med guidance with dialysis orders -daily weight orders for loop diuretics and chemo orders (weight range was increased from 1-300 to 1-500) -Currently working on contrast for CT orders	☐ Transformational Leadership ☐ Structural Empowerment ☑ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	☐ People ☐ Patient Experience ☑ Quality ☐ Financial Performance ☐ Operations
HAPI Report	July: 1 HAPI from to tight ace wrap; surgeon had ordered do not touch dressing  August: 1 ICU pt who had been admitted in July; refused turning by nurses	-resulted in un-stageable heel PI	-1/3 of all HAPI's are medical device related: TEDS, ACE Wraps too tight (surgeon wanting to do the Ist dressing change)  -PICO questions: will application of padding under ace wraps prevent PI's; residents to explore	☐ Transformational Leadership  ☐ Structural Empowerment  ☐ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	☐ People ☐ Patient Experience ☑ Quality ☐ Financial Performance ☐ Operations



Unit Reports:	→ Miska & Jade: looking at telesitter use & fall, systematic reviews, clinical falls  → Karen (endo): specimen labelling. The tech assists, the circulator documents, then confirms with 2 <sup>nd</sup> person	-99.5 % are correct		☐ Transformational Leadership  ☑ Structural Empowerment  ☑ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	<ul> <li>         □ People         □ Patient         Experience         □ Quality         □ Financial         Performance         □ Operations     </li> </ul>
Unit Reports (cont):	→Alice (ICU): working on pain assessment for stroke & vent pts = CPOT tool  →Ritzel (Hyperbaric) =study to publish with compression table  →Lynda(ASU)-Pt satisfaction scores low		-there is a disconnect from what they hear when doing post-op phone calls, vs what the pt satisfaction scores are actually showing	☐ Transformational Leadership  ☑ Structural Empowerment  ☑ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	☐ People ☐ Patient Experience ☑ Quality ☐ Financial Performance ☐ Operations
Risk Management Report	Michelle Hovrvath: recent case, pt deceased with heart & kidney disease; appetite and intake both decreased over time; BGM decreased, started dialysis. Was documented as at risk for intake and need for supplemental nutrition.	-Was made NPO for a procedure -did pt "resign" from living? -	-dialysis record is still paper -no automatic post-dialysis blood work done/reflex orders for blood work -look for signs of hypoglycemia/soft-signs of weakness	✓ Transformational Leadership  ☐ Structural Empowerment  ☐ Exemplary Professional Practice  ☐ New Knowledge, Innovations and Improvements	☐ People ☐ Patient Experience ☑ Quality ☐ Financial Performance ☐ Operations



D.					
Kespec	etfully Submitted,				
(Type I	(Type Name of Reviewer) (Type Name of person who took Minutes)			inutes)	