



# Nursing News October 2021



## Congratulations to:

- **Doreen Gallagher, RN**, Clinical Professional Development Educator Psych, who presented a poster on the DASA (Dynamic Appraisal of Situational Aggression) program at the American Psychiatric Nursing Association's virtual national conference on October 15, 2021.

## Organizational Development Department Classes: **Register in iLearn**

- **Evidence Based Practice Workshop** – November 12, 8am-12pm, Auditorium
- **CPI (Initial)** – December 6, 8:00am- 4:00pm Auditorium
- **CPI (Renewal)** – November 4, 9am-1pm, Auditorium
- **Being in Charge** – October 29, 8:30am-4:30pm, Auditorium
- **Preceptor Workshop** – November 3, 8:30am-4:30pm, Auditorium

Reminder: If you need a BLS classes, they fill up quickly due to COVID restrictions. Register at least 3 months before your card expires by calling Organizational Development at x 3166!

## Educational Opportunities:

- Northwell's 27<sup>th</sup> Annual Nursing Research & EBP Virtual Conference: *Dissemination & Implementation: Nurses as Influencers* – November 4 – 5, 2021, 8am – 4pm (see attached). Zoom platform
- Perioperative Grand Rounds: Free 1 hour virtual educational sessions from Northwell. Next topic – *Arterial Line and Chest Tube Management*- 10/26 (see attached flyer).
- Behavioral Health Inservices via Zoom. **See attached flyer** for dates and topics. Register by rsvp to [talexandre@northwell.edu](mailto:talexandre@northwell.edu)
- Northwell Institute For Nursing EBP courses: **see attached flyers**
  - November 16 – *Research Designs "Related to Specific Research Problems"* – 9am-11am
  - November 16 – *Protocol Development & Preparing for Scientific Review* – 12pm-2pm
  - November 19 – *Navigating the IRB Review Process* – 9am-11amRegistration through iLearn; Virtual Platform Zoom

## Upcoming Virtual Certification Reviews

### \*Medical-Surgical Virtual Certification Review Course

~~October 19, 21, 26, and 28, 2021~~

**NEW DATES!** Dec 2, 7, 14, and 16

All sessions are 4:00pm - 7:00pm via Zoom

Employee Price: \$325 for 12.0 Contact Hours

[Click Here for eligibility requirements.](#)

Search "**Medical Surgical Certification Virtual Fall Review Course 2021**" to register for virtual review course.

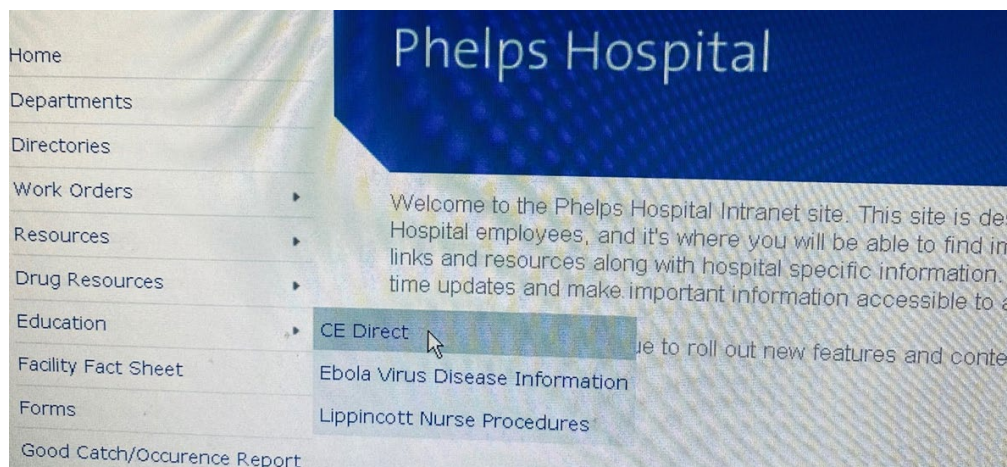
### \*\*Medical-Surgical and Ambulatory Certifications - Initial certification exams qualify to be taken under the Northwell Health/ANCC's Success Pays® Program.

For course outlines, instructor information or ANCC's Success Pays® Program, please contact Ashley Franklin, [afranklin2@northwell.edu](mailto:afranklin2@northwell.edu)

- **Transgender-Affirming Primary Care Conference – Virtual (through Zoom)**, free for NYS clinicians on Wed., November 10, 2021 8:30am-12:30pm. Sponsored by CEI/AHEC (Clinical Education Initiative and Catskill Hudson Area Health Education Center. For more information contact Tara Melfi at [Tara.Melfi@mountsinaai.org](mailto:Tara.Melfi@mountsinaai.org)

## CE Direct:

CE Direct membership provides our benefit earning nurses with unlimited access to high quality accredited continuing education free of charge. CE Direct can be accessed through the Northwell Intranet > Hospitals > Phelps > Education > CE Direct. The login ID is your employee number and if you are a first time user the system use **pmhc** as the temporary pass word. Please contact Organizational Development with any questions (x3166).



## **Critical Care Fellowship Application:**

### *Are you interested in becoming a Critical Care Nurse?*

If yes, see the attached application for eligibility criteria. Application deadline is **November 11, 2021**. Anticipated start date of program is January 30, 2022. For questions, contact Adele Whyte, Carol Daley or Nancy Fox.

## **Skin Champion Renewal Class:**

The Skin Champion RENEWAL class is for any nurse that has taken the Skin Champion classes in the past. Those nurses interested in the class must:

**Date: December 6, 2021, 8:00am-2:00pm in the Boardroom**

Registration is through iLearn. For questions, please contact Deborah Reynolds

## **N – I – C – E – R Study (Northwell Immersion in Clinical Empathy & Reflection)**

***Would you like to be in a study*** which explores the perspective of our patients through the experience of spending a night in the hospital, in order to enhance humanistic care and empathic connection?

This is a unique opportunity for immersion learning and self-reflection. Phelps staff nurses are currently eligible for participation. Enrollment: August 1, 2021 – February 1, 2022

For more information, contact: Rebecca McAteer, MD, Judy Dillworth, PhD/RN or Candice Johnson, RN (see attached flyer).

## **Infection Control and Prevention:**

Please read the attached flyer on the new CDC initiative- **Project Frontline**- which will help to better educate and protect our patients, team members and their families and our communities from infectious disease threats. To address the education needs within our organization, we are asking that all team members first take **Project Firstline's Learning Needs Assessment Survey**. This anonymous 5 minute survey is detailed on the attached flyer which includes a QR code to easily access the survey. Thank you in advance for your participation!

## Centers for Disease Control and Prevention Project Firstline Safety Rounds Education Tool

Northwell Health is rolling out important infection prevention information from the Centers for Disease Control and Prevention (CDC) to health care personnel (HCP) and other team members.

Multiple short, guided courses will give details on disease transmission, specifically Coronavirus Disease 2019 (COVID-19) and infection prevention and control practices (IPC). The goal is to empower all team members to promote safety for all and prevent the spread of infection in everyday practice.

**Preventing the spread of COVID-19 can also prevent other infections.** The mission of CDC's Project Firstline is to enhance the current safety culture, which aligns perfectly with the Northwell Health mission. Universal infection prevention practices eliminate variations and empower HCPs and other team members to minimize the risk for infection.

### Purpose

Project Firstline aims to provide every person working in a U.S. health care facility with a foundational understanding of IPC and the confidence to use it every day to protect the nation, themselves and their colleagues, patients, and others from infectious disease threats such as COVID-19. To provide the scientific basis for measures used to prevent the spread of any infectious disease.

Resource: Centers for Disease Control and Prevention (CDC)  
<https://www.cdc.gov/Infectioncontrol/projectfirstline/index.html>

### Background

- All team members learn about IPC; this education will explore the reasons we need to make these measures part of our everyday life.
- To review several IPC, with the science behind them such as: the ways a virus and bacteria spread; selection and use of personal protective equipment (PPE) and why it is important as a barrier; the role of proper ventilation to prevent spread; cleaning followed by disinfection; with a focus on controlling the source and management of exposures.

The courses will provide rationale behind IPC to prevent illness for our patients, our families, neighbors, and ourselves.

### HCP Participation

- Encourage all HCP to complete a Learning Needs Assessment (LNA) which will guide the development of our educational programs.
- The LNA can be completed via the email sent with link [https://survey.co1.qualtrics.com/jfe/form/SV\\_29qfKezMZPyOFwO](https://survey.co1.qualtrics.com/jfe/form/SV_29qfKezMZPyOFwO) or scanning the following code, on a tablet or phone to complete the survey.

Take the Learning Needs  
Assessment Survey today



12/00/21

## Safe Patient Handling – *Recruiting Now for the Olympics!*

We are seeking staff who are talented in Safe Patient Handling to participate in the NW SPH Olympics to be held on 12/3 at the CLI in Long Island. We need a team of 5!

For more information - Call Marilyn Maniscalco x 3386/Vocera



## **2021 NDNQI RN Survey Update:**



to the **191** clinical nurses who participated in the NDNQI RN Survey

to the nursing leadership for their support and encouragement

### Overall Stats:

- Compared to the 44 hospitals that participated in the September Survey we fell slightly below the Average Response Rate.
  - We are at 61%; NDNQI Average = 63%.
- 9 units with 100% response rates. Pizza Pies will be coming J
- 48% of our units (11) with response rate  $\geq 80\%$

### On the horizon:

- We will be receiving the NDNQI reports by 11/15/21.
- Kathy Calabro will compile the data and track and trend data comparing to benchmark and previous survey taken in 2019.
- We will share the results and ask the managers and clinical nurses to brainstorm on action plans to improve the practice environment.



**The Journal Club would like to welcome two new members the Virtual Journal Club:**

**Devan D'Amico, BSN, RN, OR and Catherine Dedvukaj, BSN, RN, CPAN, PACU**

Please be sure to check out comment on the very interesting articles posted on the nursing website  
<https://1065226.site123.me/>

- Devan submitted the 39<sup>th</sup> Journal Article entitled: **Strategies to Prevent Periprosthetic Joint Infection After Total Knee Arthroplasty and Lessen the Risk of Readmission for the Patient**
- Catherine submitted the 40<sup>th</sup> Journal Article entitled: **Pragmatic Nonpharmacological Interventions to Improve Patient Sleep Apnea and Decrease Delirium**

*Would love to hear the nurses' thoughts. If there are evidenced based practices/strategies that we could adopt at Phelps, let's highlight in our next Magnet document!*

### **Age Friendly Health System Update:**

The AFHS Committee is pleased to report that we are now looking at outcome measures that result from the 4Ms model of care. We will report our findings to the Quality and Safety Council, Professional Practice and Development Council, and PICG.

Thank you to everyone who completed the AFHS 4Ms iLearn module. If you have not already done so, please complete this module at your earliest convenience.

One area of the AFHS compliance monitoring report that needs addressing is documentation of the What Matter Most (WMM) question upon discharge. Please be sure to include this section as part of your discharge notes.

Discharge Intervention:

Did we address what matters most for you during your stay ☒ Yes ☐ No

**Comment:**

### **Magnet Moments:**

Your involvement in **Shared Decision-Making** is critical to sustain our Magnet culture. Shared Decision-Making is "a model in which nurses are formally organized to make decisions about clinical practice standard, quality improvements, staff and professional development and research" (Magnet Manual 2019). Our shared governance structure provides opportunities for your voice to be heard (e.g. ideas to improve, advocacy for patients), so please reach out to your unit representatives to hear what was discussed during our meetings last Wed 10/20/21.

#### **Here are a few highlights:**

During **Recruitment, Retention & Recognition Council**, nurses provided examples of delayed onboarding which negatively affect the work environment for nurses. Their concerns have persisted since MyExperience was launched in early 2021. Theresa Rocco heard these concerns, explained how "clearance" involves many factors and validated that the nurses' concerns have been escalated by Mary and HR to Corporate HR. Plans are in motion to improve the process.

In other council meetings, we discussed:

1) Please register for [Northwell's Nursing Research and EBP virtual conference \(Nov 4-5\)](#). Support our 3 poster presentations on Nov 5 by our RN Resident cohort – (Catalina Chistol, Daniela Gavilanes and Meaghan McKiernan) and Doreen Gallagher and Neethu Gopinadh. We provided support/feedback on several literature reviews in progress (Ria Olipane, Rebecca O'brien and Nurse Residents leading), so stay tuned.

2) Challenges of Minute taking: the importance of minutes to serve as evidence of the great ideas that are generated and operationalized by clinical nurses was realized, however, our members shared the reasons why nurses are reluctant to take meeting minutes. One solution was to eliminate the last two columns (Magnet Components and Strategic Plan Indicator); this minute template revision was approved by Mary during CNO Advisory. Feel free to modify your own minute templates while waiting for distribution of the revised version.

3) Quality & Safety- Erin McCormack and Ellen Woods shared Age-Friendly Health System (AFHS) data and Alex Xelas added fun to learning with Jeopardy participation.

4) CNO Advisory - Mary acknowledged all that has been accomplished by our nurses since our Magnet call on Oct. 14, 2021 (Happy Anniversary!). All reminded to collect any type of evidence (minutes, emails, screen shots of Meditech) as you identify examples of great care and collaboration. A clinical staffing committee will be formed (signed into law by Gov. Cuomo), which will include frontline clinical staff (RNs, PCAs) and administrators to meet quarterly and review staffing. Watch for a survey monkey in the upcoming weeks for interest in joining this committee. Our current Phelps career ladder is still in place so please continue to follow our guidelines for level continuation/advancement. Mary added that there has been a request by Maureen White to consider adopting Northwell's career ladder. Mary is carefully reviewing/comparing both ladders to identify the differences and what changes might occur. For example, the Northwell ladder defines expectations more clearly. Mary will keep you posted over the coming months regarding any updates. Meanwhile, you can access both ladders on the Northwell website.

Don't forget to check the Nursing website for council meeting minutes.

Please think about joining a council as a personal goal for 2022 and expressing your interest to your nurse manager.

### Materials OP and Bleach Wipes

Bleach wipes are available by contacting Materials Op during normal business hours. They will coordinate the delivery of 1-2 canisters. Off hours please contact General Service for delivery. Carol Daley notified her staff in General Service to make delivery a priority when a request is made.

Normal Business Hours - M-F 8am – 4pm, excluding holidays  
For questions, please contact Giovanna Conti-Robles

### Telesitter:

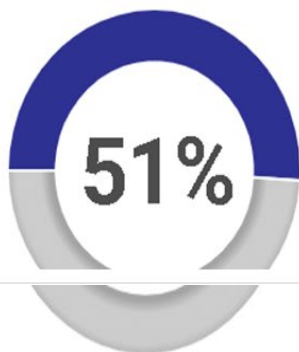
See attached Telesitter Program **HOT TOPICS**

## Congratulations to 5 North for being awarded the Safety Care Unit of the Month (Highest Telesitter Utilization)

### SEPTEMBER LANDING PAGE

Northwell Health - Phelps Memorial Hospital

#### AVASURE DEVICE UTILIZATION



#### PATIENTS DISCHARGED

From AvaSure Video Monitoring for patient safety

 **167**

#### TOTAL NEAR MISSES

Adverse Events Prevented

 **176**

#### SAFETY CARE UNIT OF THE MONTH

For highest utilization of AvaSure

 **5 NORTH**

 **17**

**STAT ALARM  
RESPONSE TIME (SECONDS)**

 **1.3**

**STAT ALARMS  
PER PATIENT DAY**

 **6**

**VERBAL INTERVENTIONS  
PER PATIENT DAY**

Landing page data for last month will be updated by the 5th of the current month.

STAT ALARM RESPONSE TIME (SECONDS)  $\geq 19.2$  seconds associated with an increased risk of falls. Quigley, PhD, MPH, MS, P. A., Votruba, MSN, RN, L., & Kaminski, MS, J. (2019). Outcomes of Patient-Engaged Video Surveillance on Falls and Other Adverse Events. Clinics in Geriatric Medicine, 35(2), 253-263. <https://doi.org/10.1016/j.cger.2019.01.005>

If you would like to submit information for publication please contact: Kathy Pappas, Organizational Development, at [kpappas2@northwell.edu](mailto:kpappas2@northwell.edu) or ext. 3169. Thank you to all the contributors.