

## Phelps Memorial Hospital

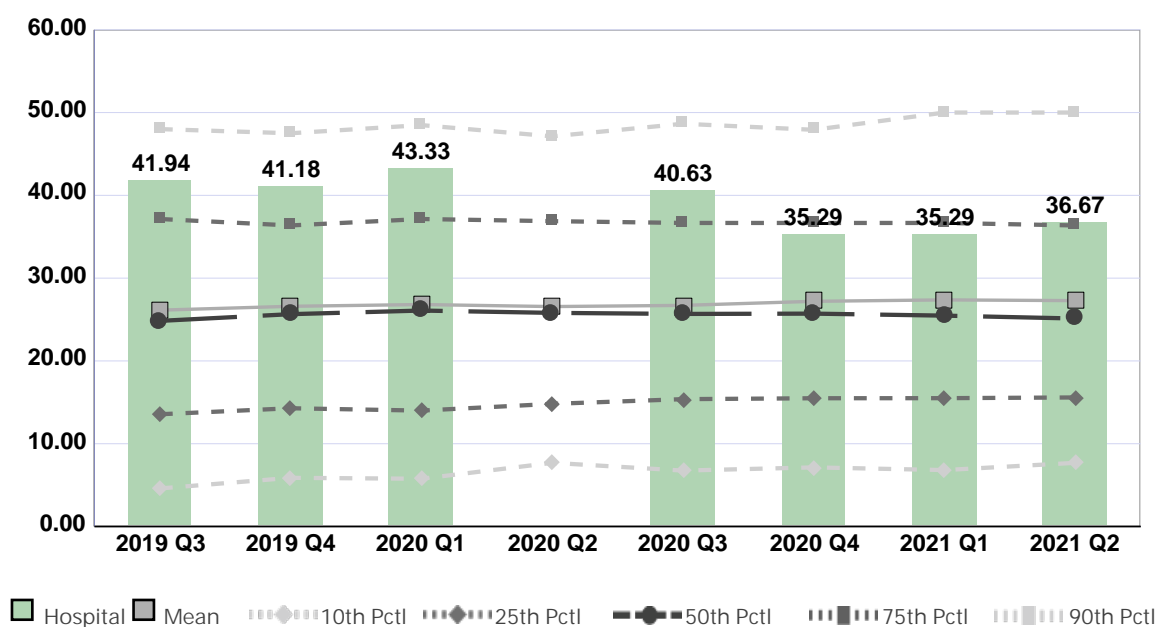
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Critical Care

Unit: Critical Care

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 41.94   | 41.18   | 43.33   | No Data | 40.63   | 35.29   | 35.29   | 36.67   | 39.19   |
| Mean                     | 26.13   | 26.60   | 26.81   | 26.57   | 26.71   | 27.20   | 27.37   | 27.28   | 26.84   |
| Standard Deviation       | 16.85   | 16.35   | 16.56   | 15.62   | 15.85   | 16.01   | 16.63   | 16.77   | 16.33   |
| 10th Percentile          | 4.60    | 5.88    | 5.77    | 7.69    | 6.76    | 7.14    | 6.82    | 7.69    | 6.54    |
| 25th Percentile          | 13.56   | 14.29   | 14.00   | 14.81   | 15.38   | 15.49   | 15.50   | 15.59   | 14.83   |
| 50th Percentile (Median) | 24.84   | 25.65   | 26.09   | 25.81   | 25.68   | 25.71   | 25.47   | 25.12   | 25.55   |
| 75th Percentile          | 37.14   | 36.36   | 37.14   | 36.88   | 36.67   | 36.67   | 36.67   | 36.36   | 36.74   |
| 90th Percentile          | 48.00   | 47.50   | 48.48   | 47.13   | 48.65   | 47.92   | 50.00   | 50.00   | 48.46   |
| # Units                  | 890     | 878     | 771     | 712     | 768     | 751     | 726     | 712     | 776     |

If the number of units or hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of units or hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.

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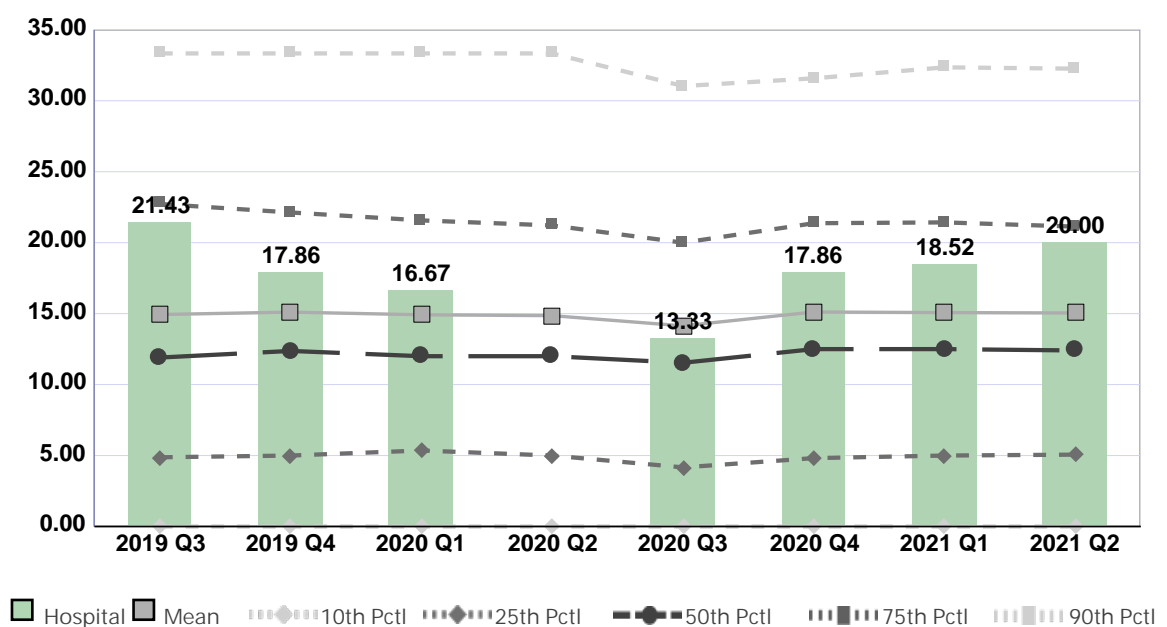
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Step Down

Unit: Intermediate Care (5 South)

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 21.43   | 17.86   | 16.67   | No Data | 13.33   | 17.86   | 18.52   | 20.00   | 17.95   |
| Mean                     | 14.94   | 15.11   | 14.92   | 14.86   | 14.14   | 15.12   | 15.07   | 15.05   | 14.90   |
| Standard Deviation       | 13.04   | 12.79   | 12.71   | 12.81   | 12.96   | 13.49   | 12.85   | 13.12   | 12.97   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 4.88    | 5.00    | 5.36    | 5.00    | 4.17    | 4.82    | 5.00    | 5.06    | 4.91    |
| 50th Percentile (Median) | 11.90   | 12.37   | 12.00   | 12.00   | 11.54   | 12.50   | 12.50   | 12.40   | 12.15   |
| 75th Percentile          | 22.73   | 22.13   | 21.57   | 21.21   | 20.00   | 21.37   | 21.43   | 21.13   | 21.45   |
| 90th Percentile          | 33.33   | 33.33   | 33.33   | 33.33   | 31.03   | 31.58   | 32.35   | 32.26   | 32.57   |
| # Units                  | 607     | 600     | 563     | 525     | 533     | 536     | 491     | 472     | 541     |

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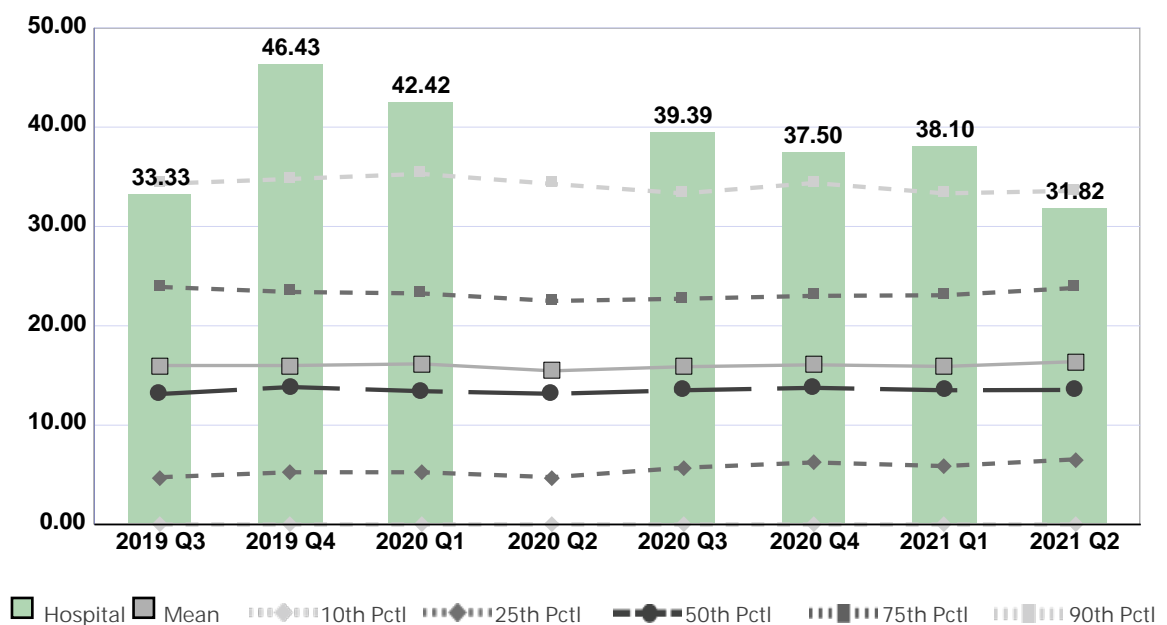
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Medical

Unit: Medicine (5N)

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 33.33   | 46.43   | 42.42   | No Data | 39.39   | 37.50   | 38.10   | 31.82   | 38.43   |
| Mean                     | 16.01   | 16.01   | 16.17   | 15.47   | 15.88   | 16.08   | 15.91   | 16.39   | 15.99   |
| Standard Deviation       | 14.12   | 13.62   | 13.72   | 13.04   | 13.12   | 13.04   | 13.26   | 13.66   | 13.45   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 4.76    | 5.26    | 5.26    | 4.76    | 5.71    | 6.25    | 5.88    | 6.56    | 5.56    |
| 50th Percentile (Median) | 13.14   | 13.84   | 13.42   | 13.16   | 13.51   | 13.76   | 13.51   | 13.55   | 13.49   |
| 75th Percentile          | 23.91   | 23.40   | 23.26   | 22.50   | 22.73   | 23.01   | 23.08   | 23.81   | 23.21   |
| 90th Percentile          | 34.29   | 34.78   | 35.29   | 34.29   | 33.33   | 34.38   | 33.33   | 33.59   | 34.16   |
| # Units                  | 806     | 830     | 724     | 684     | 759     | 712     | 713     | 700     | 741     |

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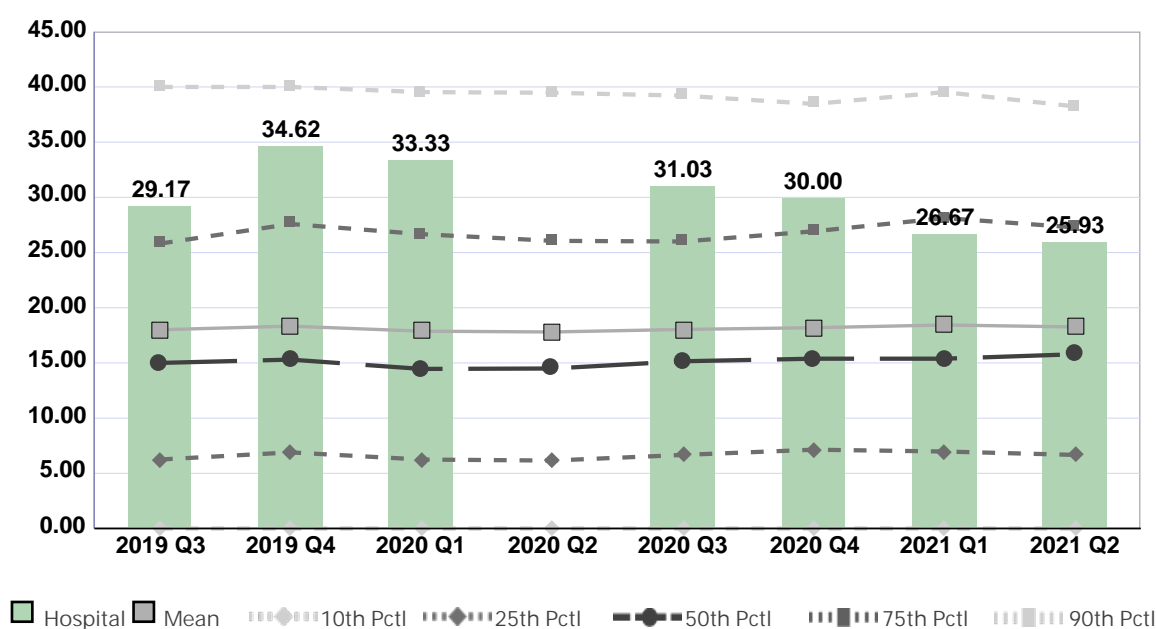
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Surgical

Unit: Ortho (2C)

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 29.17   | 34.62   | 33.33   | No Data | 31.03   | 30.00   | 26.67   | 25.93   | 30.11   |
| Mean                     | 18.01   | 18.33   | 17.88   | 17.80   | 18.04   | 18.19   | 18.44   | 18.26   | 18.12   |
| Standard Deviation       | 15.30   | 14.91   | 14.80   | 14.70   | 15.30   | 15.01   | 14.85   | 14.95   | 14.98   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 6.25    | 6.90    | 6.25    | 6.16    | 6.67    | 7.14    | 6.98    | 6.67    | 6.63    |
| 50th Percentile (Median) | 15.00   | 15.30   | 14.46   | 14.50   | 15.15   | 15.38   | 15.38   | 15.79   | 15.12   |
| 75th Percentile          | 25.81   | 27.59   | 26.67   | 26.06   | 26.00   | 26.92   | 28.13   | 27.27   | 26.81   |
| 90th Percentile          | 40.00   | 40.00   | 39.53   | 39.47   | 39.22   | 38.46   | 39.53   | 38.24   | 39.31   |
| # Units                  | 538     | 536     | 477     | 456     | 475     | 438     | 435     | 409     | 471     |

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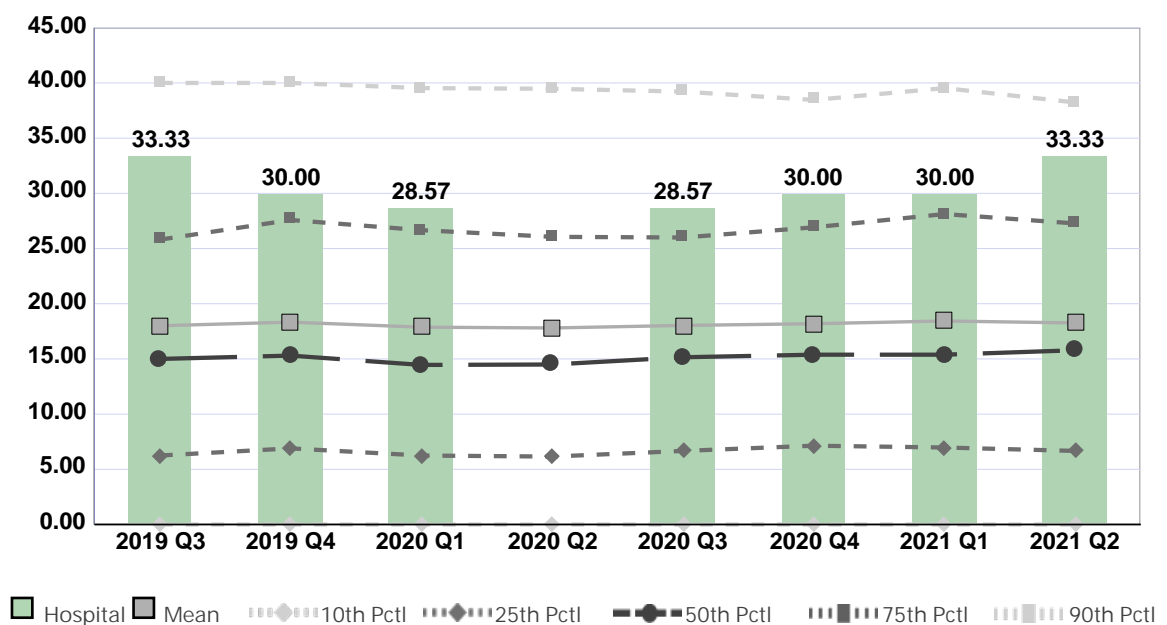
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Surgical

Unit: Surgery -3 North

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 33.33   | 30.00   | 28.57   | No Data | 28.57   | 30.00   | 30.00   | 33.33   | 30.54   |
| Mean                     | 18.01   | 18.33   | 17.88   | 17.80   | 18.04   | 18.19   | 18.44   | 18.26   | 18.12   |
| Standard Deviation       | 15.30   | 14.91   | 14.80   | 14.70   | 15.30   | 15.01   | 14.85   | 14.95   | 14.98   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 6.25    | 6.90    | 6.25    | 6.16    | 6.67    | 7.14    | 6.98    | 6.67    | 6.63    |
| 50th Percentile (Median) | 15.00   | 15.30   | 14.46   | 14.50   | 15.15   | 15.38   | 15.38   | 15.79   | 15.12   |
| 75th Percentile          | 25.81   | 27.59   | 26.67   | 26.06   | 26.00   | 26.92   | 28.13   | 27.27   | 26.81   |
| 90th Percentile          | 40.00   | 40.00   | 39.53   | 39.47   | 39.22   | 38.46   | 39.53   | 38.24   | 39.31   |
| # Units                  | 538     | 536     | 477     | 456     | 475     | 438     | 435     | 409     | 471     |

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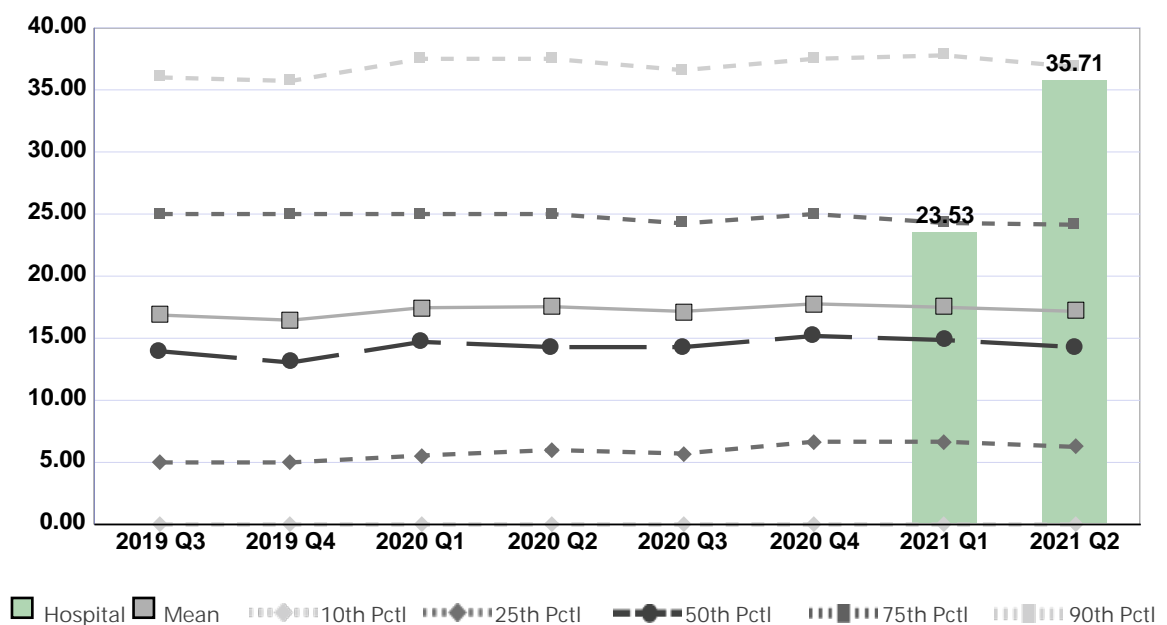
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Med-Surg Combined

Unit: Med/Surg - 2 North

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | No Data | No Data | No Data | No Data | No Data | No Data | 23.53   | 35.71   | 29.62   |
| Mean                     | 16.87   | 16.45   | 17.46   | 17.54   | 17.16   | 17.77   | 17.49   | 17.17   | 17.24   |
| Standard Deviation       | 15.03   | 14.63   | 15.05   | 15.11   | 14.70   | 14.86   | 14.80   | 14.57   | 14.84   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 5.00    | 5.00    | 5.56    | 6.00    | 5.71    | 6.67    | 6.67    | 6.25    | 5.86    |
| 50th Percentile (Median) | 13.95   | 13.04   | 14.71   | 14.29   | 14.29   | 15.18   | 14.85   | 14.29   | 14.32   |
| 75th Percentile          | 25.00   | 25.00   | 25.00   | 25.00   | 24.24   | 25.00   | 24.28   | 24.14   | 24.71   |
| 90th Percentile          | 36.00   | 35.71   | 37.50   | 37.50   | 36.59   | 37.50   | 37.78   | 36.84   | 36.93   |
| # Units                  | 1,029   | 1,051   | 871     | 835     | 863     | 882     | 852     | 859     | 905     |

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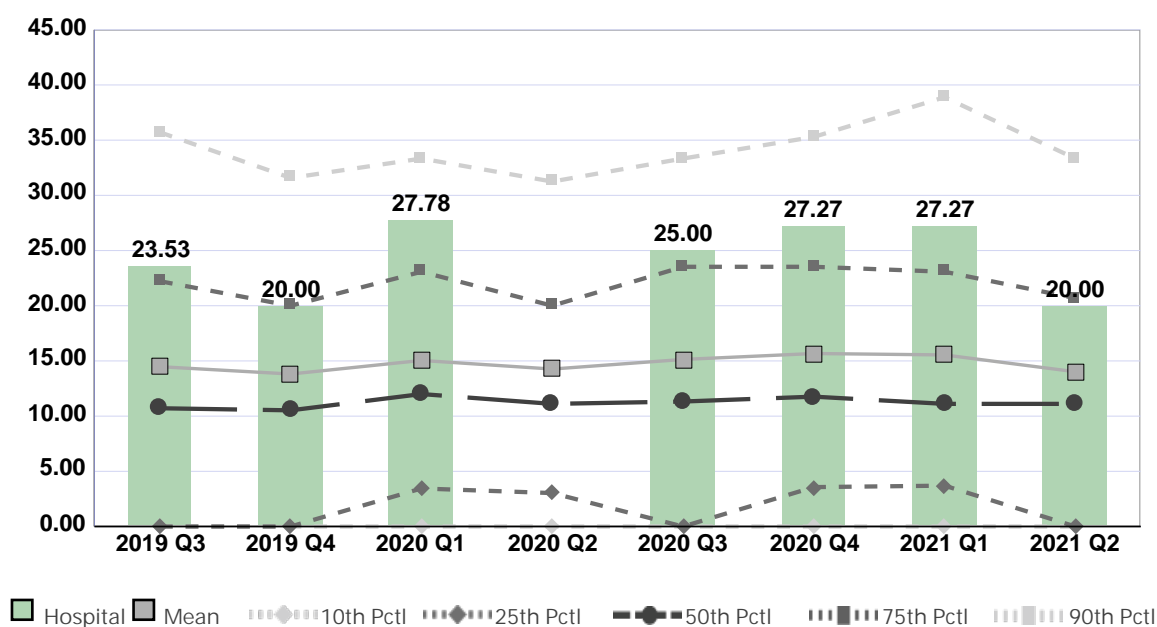
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Adult Psychiatric

Unit: 1S

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 23.53   | 20.00   | 27.78   | No Data | 25.00   | 27.27   | 27.27   | 20.00   | 24.41   |
| Mean                     | 14.48   | 13.81   | 15.05   | 14.27   | 15.14   | 15.67   | 15.54   | 14.02   | 14.75   |
| Standard Deviation       | 14.70   | 14.72   | 15.00   | 14.02   | 15.50   | 16.00   | 15.51   | 14.32   | 14.97   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 0.00    | 0.00    | 3.45    | 3.03    | 0.00    | 3.57    | 3.70    | 0.00    | 1.72    |
| 50th Percentile (Median) | 10.71   | 10.53   | 12.00   | 11.11   | 11.32   | 11.76   | 11.11   | 11.11   | 11.21   |
| 75th Percentile          | 22.22   | 20.00   | 23.08   | 20.00   | 23.53   | 23.53   | 23.08   | 20.69   | 22.02   |
| 90th Percentile          | 35.71   | 31.58   | 33.33   | 31.25   | 33.33   | 35.29   | 38.89   | 33.33   | 34.09   |
| # Units                  | 247     | 262     | 215     | 202     | 216     | 218     | 215     | 203     | 222     |

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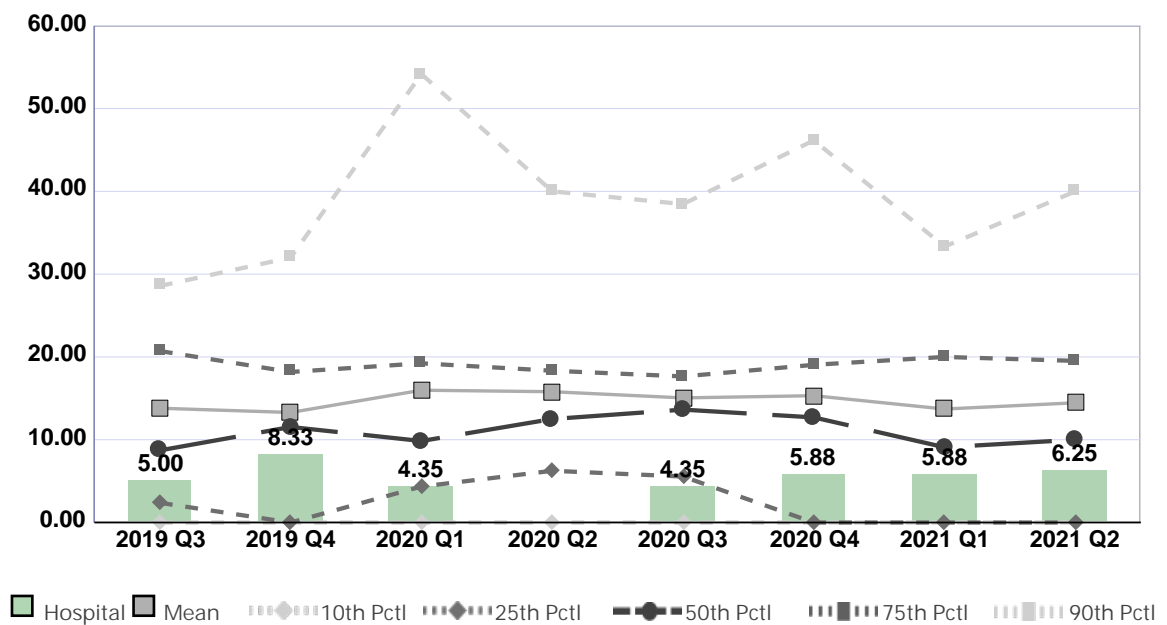
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Behavioral Health

Unit: Behavioral Health

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 5.00    | 8.33    | 4.35    | No Data | 4.35    | 5.88    | 5.88    | 6.25    | 5.72    |
| Mean                     | 13.81   | 13.29   | 15.98   | 15.80   | 15.05   | 15.32   | 13.71   | 14.46   | 14.68   |
| Standard Deviation       | 14.21   | 12.95   | 18.86   | 16.96   | 14.49   | 15.76   | 15.02   | 15.28   | 15.44   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 2.38    | 0.00    | 4.35    | 6.25    | 5.56    | 0.00    | 0.00    | 0.00    | 2.32    |
| 50th Percentile (Median) | 8.71    | 11.54   | 9.85    | 12.50   | 13.64   | 12.70   | 9.09    | 10.00   | 11.00   |
| 75th Percentile          | 20.71   | 18.18   | 19.23   | 18.33   | 17.65   | 19.05   | 20.00   | 19.52   | 19.08   |
| 90th Percentile          | 28.57   | 32.00   | 54.17   | 40.00   | 38.46   | 46.15   | 33.33   | 40.00   | 39.09   |
| # Units                  | 36      | 35      | 30      | 28      | 35      | 26      | 25      | 24      | 30      |

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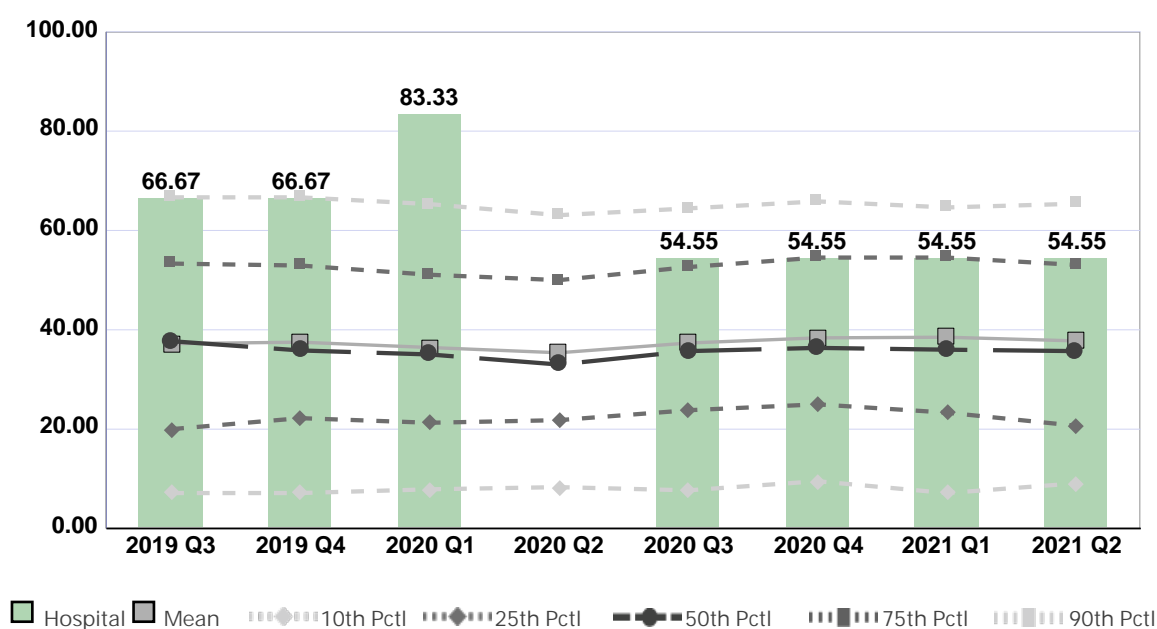
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Pediatric Med-Surg Combined

Unit: Peds

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 66.67   | 66.67   | 83.33   | No Data | 54.55   | 54.55   | 54.55   | 54.55   | 62.12   |
| Mean                     | 37.21   | 37.52   | 36.44   | 35.38   | 37.34   | 38.38   | 38.51   | 37.77   | 37.32   |
| Standard Deviation       | 22.09   | 22.18   | 21.26   | 20.33   | 20.85   | 20.90   | 22.32   | 21.25   | 21.40   |
| 10th Percentile          | 7.14    | 7.14    | 7.89    | 8.33    | 7.69    | 9.52    | 7.14    | 9.09    | 8.00    |
| 25th Percentile          | 20.00   | 22.22   | 21.29   | 21.82   | 23.81   | 25.00   | 23.33   | 20.69   | 22.27   |
| 50th Percentile (Median) | 37.72   | 35.85   | 35.04   | 33.01   | 35.71   | 36.36   | 36.00   | 35.71   | 35.68   |
| 75th Percentile          | 53.33   | 52.94   | 51.09   | 50.00   | 52.63   | 54.55   | 54.55   | 53.06   | 52.77   |
| 90th Percentile          | 66.67   | 66.67   | 65.31   | 63.08   | 64.44   | 65.85   | 64.63   | 65.38   | 65.25   |
| # Units                  | 180     | 189     | 168     | 156     | 169     | 163     | 157     | 151     | 167     |

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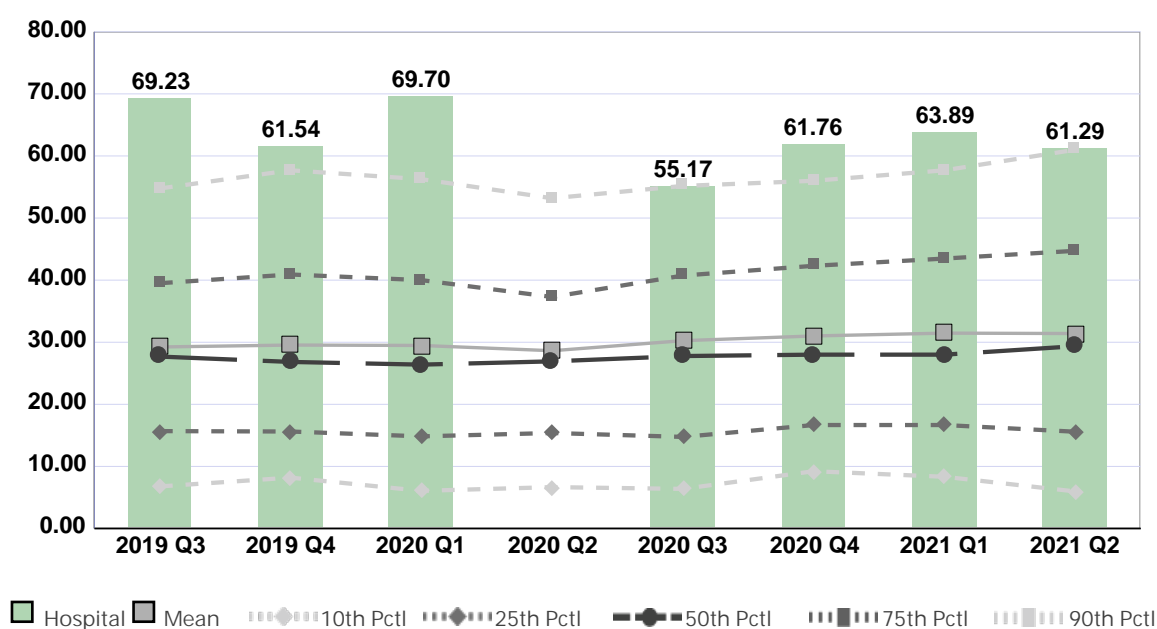
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Mother/Baby

Unit: Well Baby and Postpartum

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 69.23   | 61.54   | 69.70   | No Data | 55.17   | 61.76   | 63.89   | 61.29   | 63.23   |
| Mean                     | 29.24   | 29.55   | 29.48   | 28.63   | 30.25   | 31.01   | 31.47   | 31.40   | 30.13   |
| Standard Deviation       | 18.72   | 19.15   | 19.58   | 18.06   | 19.44   | 18.76   | 20.11   | 20.74   | 19.32   |
| 10th Percentile          | 6.78    | 8.20    | 6.07    | 6.67    | 6.38    | 9.23    | 8.33    | 5.97    | 7.20    |
| 25th Percentile          | 15.69   | 15.63   | 14.84   | 15.38   | 14.75   | 16.67   | 16.67   | 15.59   | 15.65   |
| 50th Percentile (Median) | 27.69   | 26.83   | 26.39   | 26.92   | 27.78   | 28.00   | 28.00   | 29.36   | 27.62   |
| 75th Percentile          | 39.51   | 40.91   | 40.00   | 37.29   | 40.74   | 42.31   | 43.48   | 44.72   | 41.12   |
| 90th Percentile          | 54.76   | 57.69   | 56.26   | 53.19   | 55.17   | 56.00   | 57.69   | 61.00   | 56.47   |
| # Units                  | 233     | 237     | 200     | 189     | 215     | 201     | 205     | 200     | 210     |

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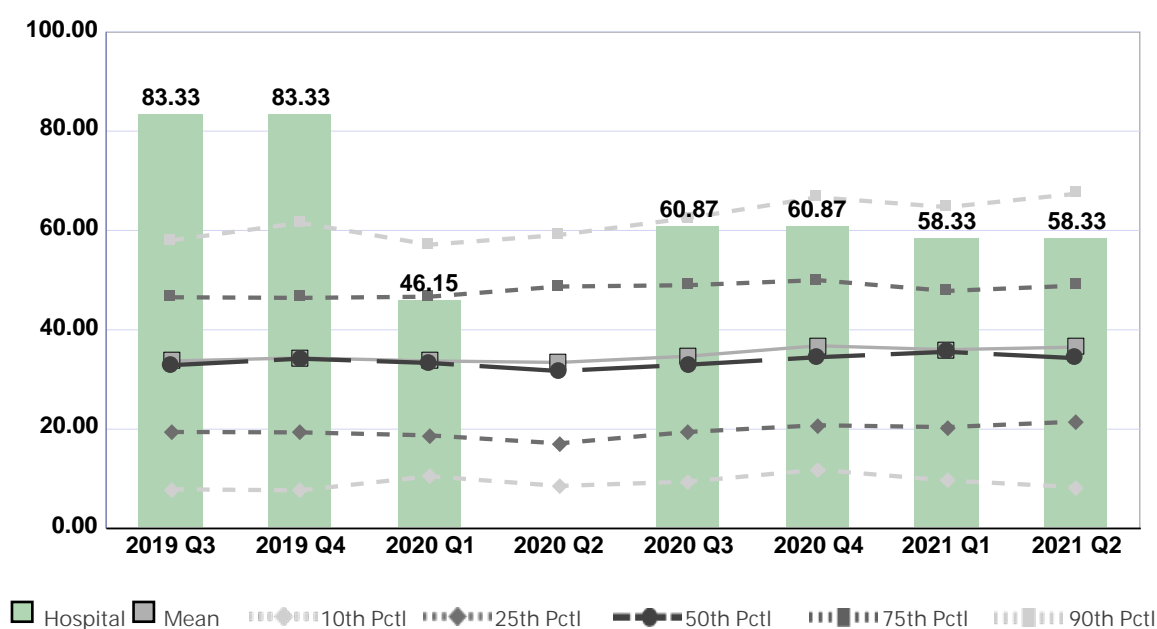
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Labor and Delivery

Unit: Labor and Delivery

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 83.33   | 83.33   | 46.15   | No Data | 60.87   | 60.87   | 58.33   | 58.33   | 64.46   |
| Mean                     | 33.72   | 34.35   | 33.74   | 33.43   | 34.69   | 36.79   | 36.00   | 36.52   | 34.90   |
| Standard Deviation       | 19.46   | 19.51   | 18.28   | 19.37   | 19.85   | 20.88   | 20.06   | 20.74   | 19.77   |
| 10th Percentile          | 7.89    | 7.69    | 10.53   | 8.57    | 9.43    | 11.84   | 9.68    | 8.33    | 9.25    |
| 25th Percentile          | 19.44   | 19.35   | 18.75   | 17.14   | 19.44   | 20.79   | 20.41   | 21.52   | 19.61   |
| 50th Percentile (Median) | 32.88   | 34.19   | 33.33   | 31.71   | 32.98   | 34.48   | 35.57   | 34.29   | 33.68   |
| 75th Percentile          | 46.55   | 46.43   | 46.67   | 48.72   | 48.98   | 50.00   | 47.83   | 48.89   | 48.01   |
| 90th Percentile          | 58.00   | 61.54   | 57.14   | 59.09   | 62.50   | 66.67   | 64.71   | 67.39   | 62.13   |
| # Units                  | 234     | 243     | 205     | 191     | 208     | 205     | 208     | 198     | 212     |

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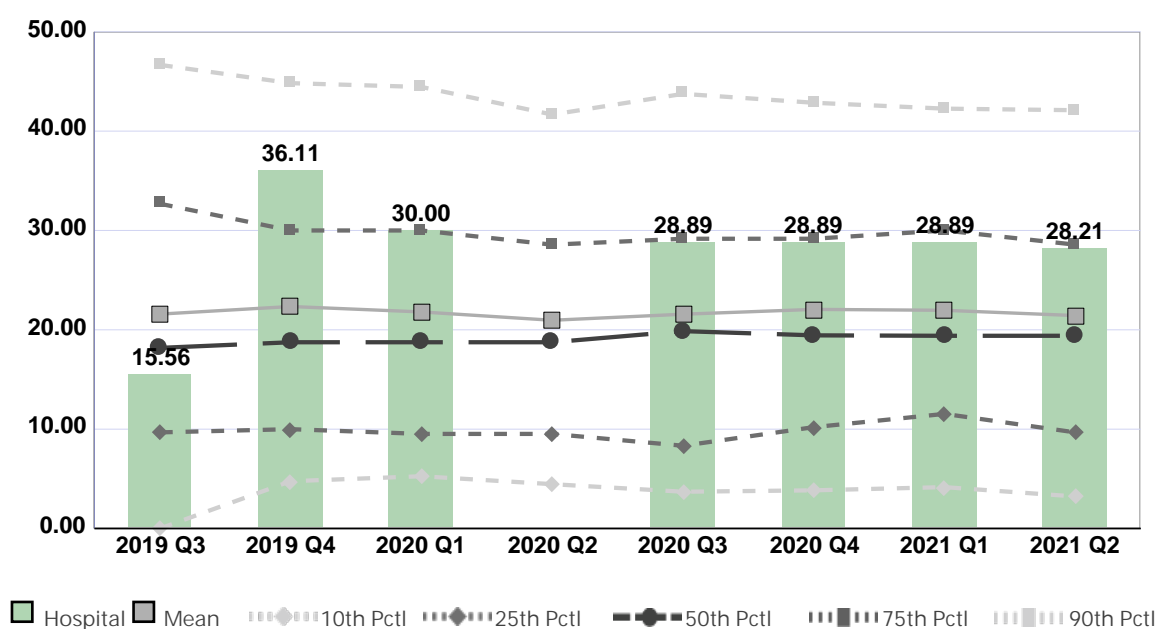
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: ED-10,000-29,999 Annual Visits

Unit: ER

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 15.56   | 36.11   | 30.00   | No Data | 28.89   | 28.89   | 28.89   | 28.21   | 28.08   |
| Mean                     | 21.58   | 22.35   | 21.80   | 20.96   | 21.57   | 22.06   | 21.97   | 21.43   | 21.71   |
| Standard Deviation       | 16.94   | 17.38   | 15.53   | 15.10   | 16.56   | 16.71   | 15.38   | 15.11   | 16.09   |
| 10th Percentile          | 0.00    | 4.76    | 5.26    | 4.46    | 3.70    | 3.85    | 4.17    | 3.23    | 3.68    |
| 25th Percentile          | 9.68    | 10.00   | 9.52    | 9.52    | 8.33    | 10.20   | 11.54   | 9.68    | 9.81    |
| 50th Percentile (Median) | 18.18   | 18.75   | 18.75   | 18.75   | 19.87   | 19.44   | 19.40   | 19.40   | 19.07   |
| 75th Percentile          | 32.69   | 30.00   | 30.00   | 28.57   | 29.17   | 29.17   | 30.00   | 28.57   | 29.77   |
| 90th Percentile          | 46.67   | 44.83   | 44.44   | 41.67   | 43.75   | 42.86   | 42.26   | 42.11   | 43.57   |
| # Units                  | 203     | 201     | 169     | 169     | 182     | 177     | 170     | 174     | 181     |

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## Phelps Memorial Hospital

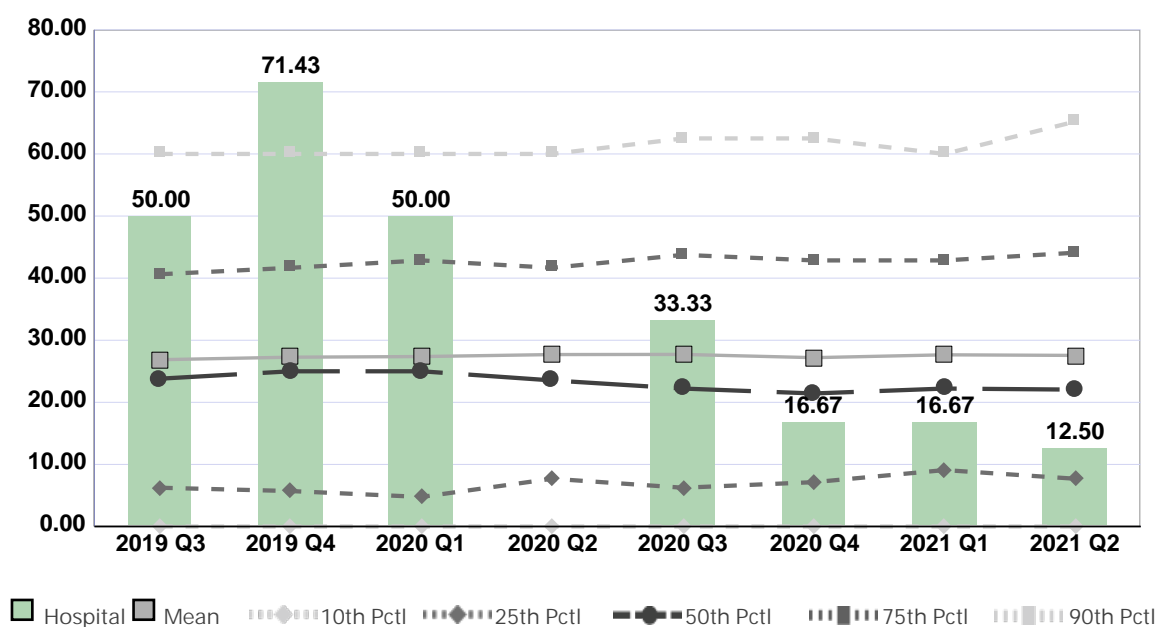
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Interventional Cardiology/Radiology

Unit: Interventional Radiology

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 50.00   | 71.43   | 50.00   | No Data | 33.33   | 16.67   | 16.67   | 12.50   | 35.80   |
| Mean                     | 26.87   | 27.27   | 27.37   | 27.69   | 27.72   | 27.19   | 27.65   | 27.56   | 27.42   |
| Standard Deviation       | 23.99   | 24.06   | 24.08   | 24.64   | 24.79   | 24.31   | 24.11   | 24.50   | 24.31   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 6.25    | 5.71    | 4.76    | 7.69    | 6.25    | 7.14    | 9.09    | 7.69    | 6.82    |
| 50th Percentile (Median) | 23.81   | 25.00   | 25.00   | 23.53   | 22.22   | 21.43   | 22.22   | 22.05   | 23.16   |
| 75th Percentile          | 40.63   | 41.67   | 42.86   | 41.67   | 43.75   | 42.86   | 42.86   | 44.10   | 42.55   |
| 90th Percentile          | 60.00   | 60.00   | 60.00   | 60.00   | 62.50   | 62.50   | 60.00   | 65.22   | 61.28   |
| # Units                  | 471     | 475     | 437     | 427     | 466     | 461     | 449     | 456     | 455     |

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## Phelps Memorial Hospital

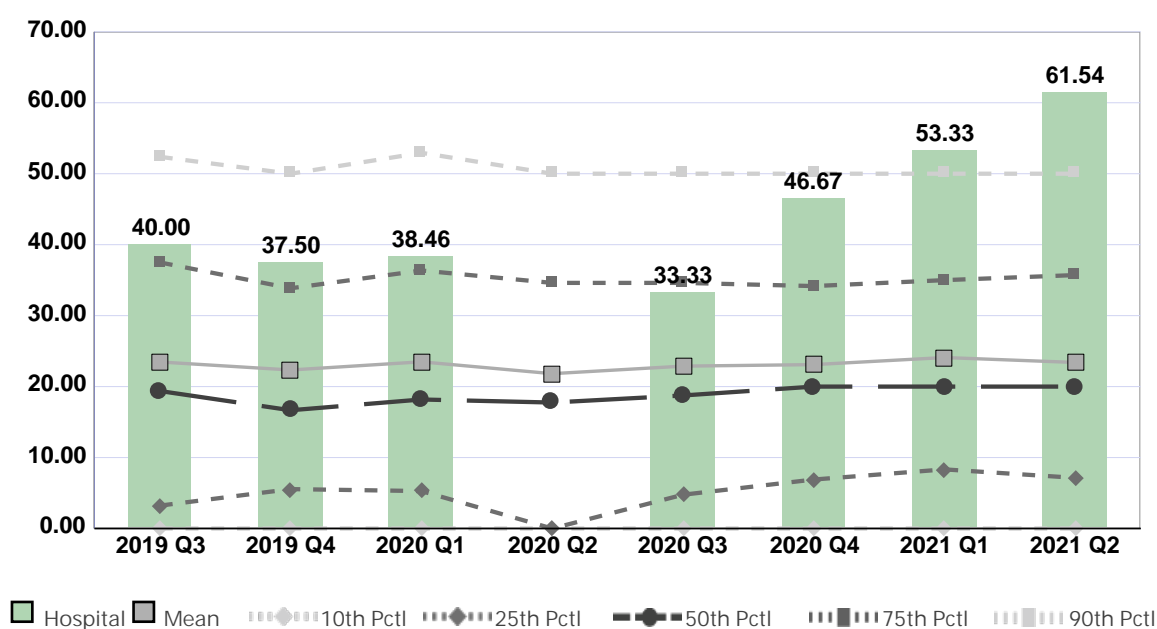
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Endoscopy

Unit: Endoscopy

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 40.00   | 37.50   | 38.46   | No Data | 33.33   | 46.67   | 53.33   | 61.54   | 44.40   |
| Mean                     | 23.47   | 22.34   | 23.49   | 21.82   | 22.88   | 23.10   | 24.09   | 23.40   | 23.08   |
| Standard Deviation       | 22.47   | 21.43   | 22.79   | 20.80   | 20.69   | 20.39   | 20.55   | 20.81   | 21.24   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 3.23    | 5.56    | 5.28    | 0.00    | 4.76    | 6.90    | 8.33    | 7.14    | 5.15    |
| 50th Percentile (Median) | 19.38   | 16.67   | 18.18   | 17.75   | 18.75   | 20.00   | 20.00   | 20.00   | 18.84   |
| 75th Percentile          | 37.50   | 33.85   | 36.36   | 34.62   | 34.62   | 34.17   | 35.00   | 35.71   | 35.23   |
| 90th Percentile          | 52.38   | 50.00   | 52.94   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.67   |
| # Units                  | 306     | 304     | 276     | 266     | 285     | 272     | 271     | 269     | 281     |

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## Phelps Memorial Hospital

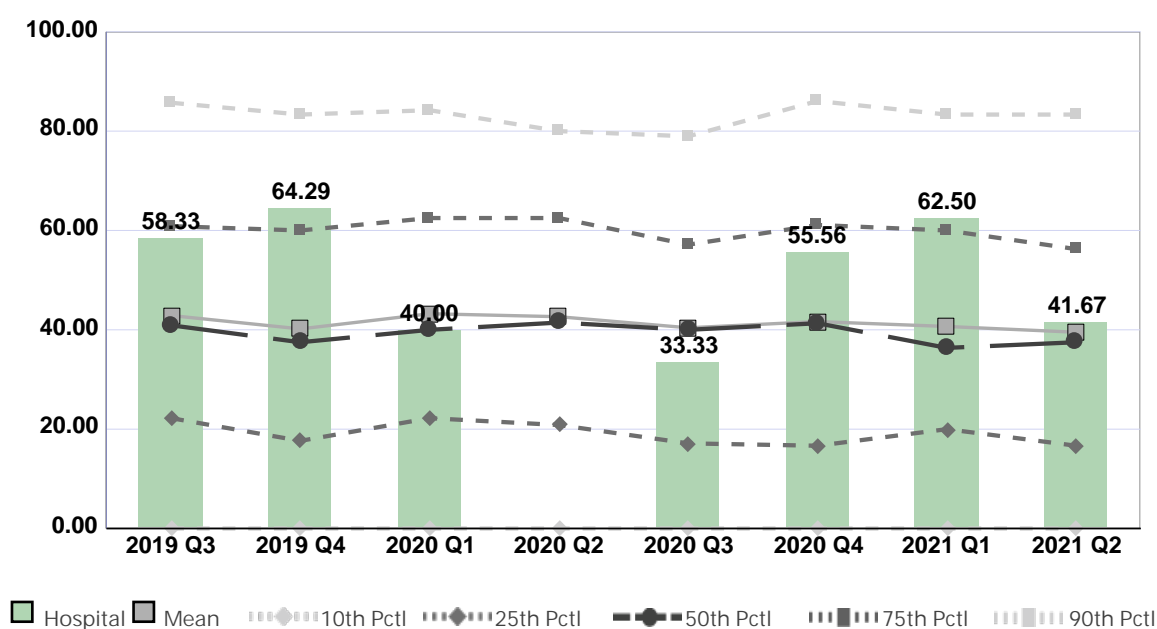
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Cancer Care

Unit: Infusion Unit

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 58.33   | 64.29   | 40.00   | No Data | 33.33   | 55.56   | 62.50   | 41.67   | 50.81   |
| Mean                     | 42.88   | 40.18   | 43.24   | 42.64   | 40.41   | 41.66   | 40.67   | 39.52   | 41.40   |
| Standard Deviation       | 29.37   | 29.11   | 28.84   | 28.49   | 28.74   | 29.86   | 28.99   | 29.15   | 29.07   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 22.22   | 17.65   | 22.22   | 20.83   | 17.14   | 16.67   | 20.00   | 16.67   | 19.18   |
| 50th Percentile (Median) | 40.91   | 37.50   | 40.00   | 41.46   | 40.00   | 41.32   | 36.36   | 37.50   | 39.38   |
| 75th Percentile          | 60.87   | 60.00   | 62.50   | 62.50   | 57.14   | 61.11   | 60.00   | 56.25   | 60.05   |
| 90th Percentile          | 85.71   | 83.33   | 84.21   | 80.00   | 78.95   | 86.06   | 83.33   | 83.33   | 83.12   |
| # Units                  | 419     | 451     | 418     | 389     | 465     | 450     | 437     | 453     | 435     |

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## Phelps Memorial Hospital

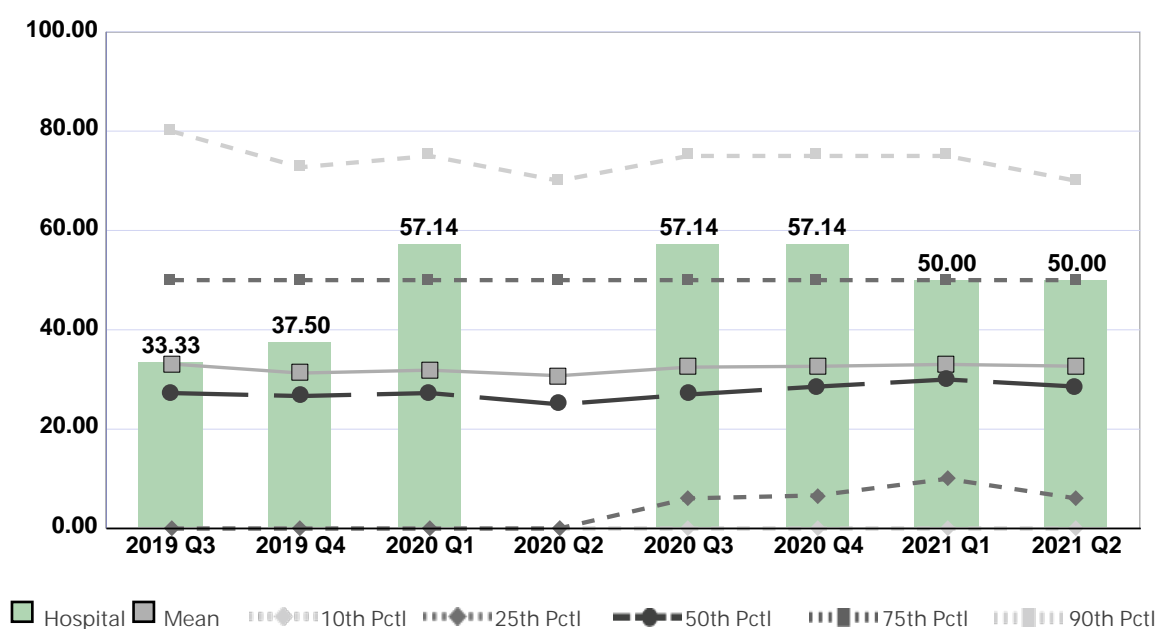
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Procedural Unit

Unit: Wound Clinic

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 33.33   | 37.50   | 57.14   | No Data | 57.14   | 57.14   | 50.00   | 50.00   | 48.89   |
| Mean                     | 33.13   | 31.29   | 31.88   | 30.76   | 32.48   | 32.66   | 33.04   | 32.68   | 32.24   |
| Standard Deviation       | 30.66   | 29.64   | 29.30   | 29.03   | 29.55   | 28.96   | 28.71   | 28.58   | 29.30   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 6.07    | 6.67    | 10.00   | 6.07    | 3.60    |
| 50th Percentile (Median) | 27.27   | 26.67   | 27.27   | 25.00   | 26.97   | 28.57   | 30.00   | 28.57   | 27.54   |
| 75th Percentile          | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   |
| 90th Percentile          | 80.00   | 72.73   | 75.00   | 70.00   | 75.00   | 75.00   | 75.00   | 70.00   | 74.09   |
| # Units                  | 500     | 484     | 476     | 446     | 468     | 476     | 462     | 496     | 476     |

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## Phelps Memorial Hospital

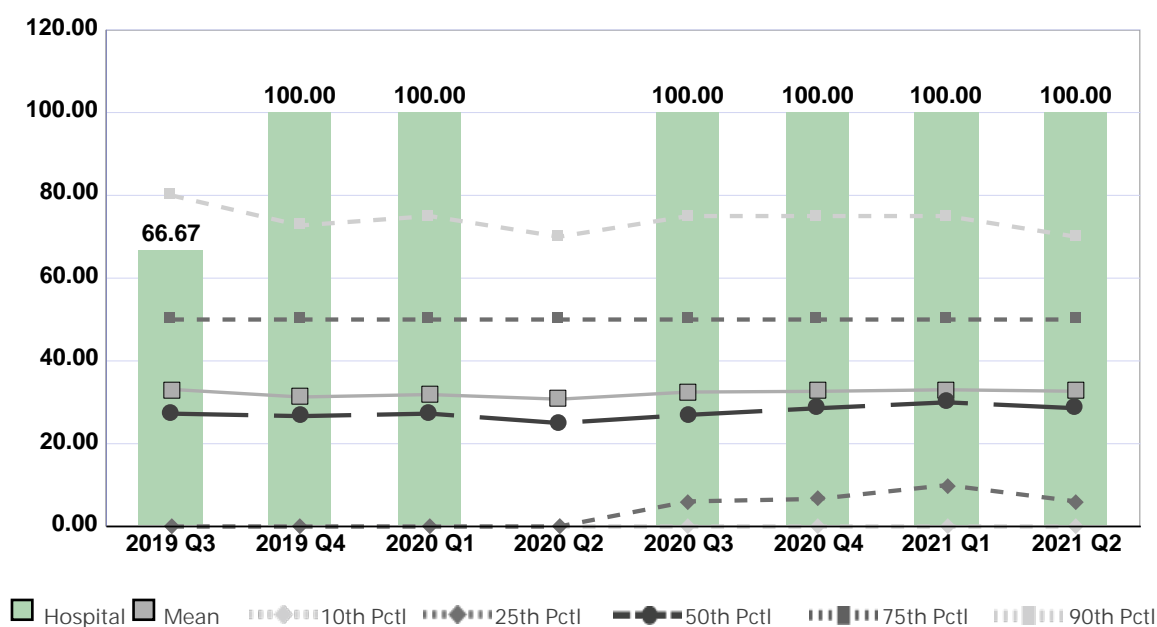
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Procedural Unit

Unit: Hyperbaric

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 66.67   | 100.00  | 100.00  | No Data | 100.00  | 100.00  | 100.00  | 100.00  | 95.24   |
| Mean                     | 33.13   | 31.29   | 31.88   | 30.76   | 32.48   | 32.66   | 33.04   | 32.68   | 32.24   |
| Standard Deviation       | 30.66   | 29.64   | 29.30   | 29.03   | 29.55   | 28.96   | 28.71   | 28.58   | 29.30   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 6.07    | 6.67    | 10.00   | 6.07    | 3.60    |
| 50th Percentile (Median) | 27.27   | 26.67   | 27.27   | 25.00   | 26.97   | 28.57   | 30.00   | 28.57   | 27.54   |
| 75th Percentile          | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   |
| 90th Percentile          | 80.00   | 72.73   | 75.00   | 70.00   | 75.00   | 75.00   | 75.00   | 70.00   | 74.09   |
| # Units                  | 500     | 484     | 476     | 446     | 468     | 476     | 462     | 496     | 476     |

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## Phelps Memorial Hospital

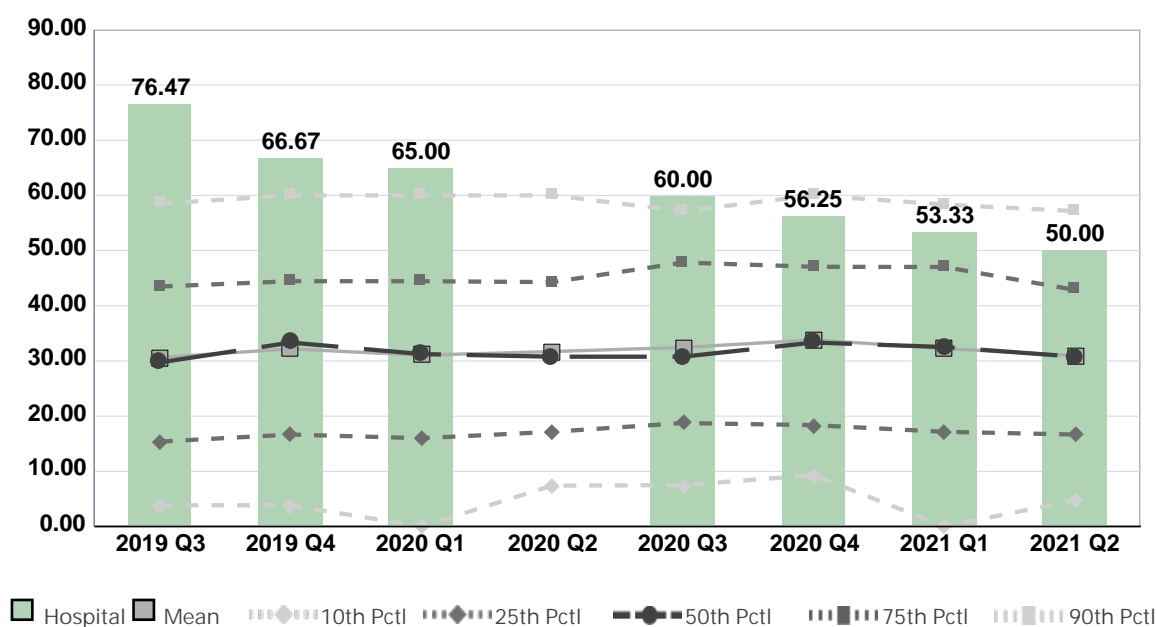
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: OR-On call staff after hours

Unit: OR

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 76.47   | 66.67   | 65.00   | No Data | 60.00   | 56.25   | 53.33   | 50.00   | 61.10   |
| Mean                     | 30.63   | 32.18   | 31.04   | 31.70   | 32.45   | 33.81   | 32.25   | 30.97   | 31.88   |
| Standard Deviation       | 19.95   | 20.83   | 20.51   | 19.61   | 19.63   | 20.07   | 19.38   | 19.30   | 19.91   |
| 10th Percentile          | 3.85    | 3.85    | 0.00    | 7.41    | 7.50    | 9.30    | 0.00    | 4.76    | 4.58    |
| 25th Percentile          | 15.38   | 16.67   | 16.00   | 17.16   | 18.75   | 18.37   | 17.16   | 16.67   | 17.02   |
| 50th Percentile (Median) | 29.73   | 33.33   | 31.25   | 30.77   | 30.77   | 33.33   | 32.52   | 30.77   | 31.56   |
| 75th Percentile          | 43.48   | 44.44   | 44.44   | 44.28   | 47.83   | 47.06   | 47.02   | 42.86   | 45.18   |
| 90th Percentile          | 58.49   | 60.00   | 60.00   | 60.00   | 57.14   | 60.00   | 58.33   | 57.14   | 58.89   |
| # Units                  | 223     | 218     | 191     | 188     | 194     | 186     | 196     | 195     | 199     |

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## Phelps Memorial Hospital

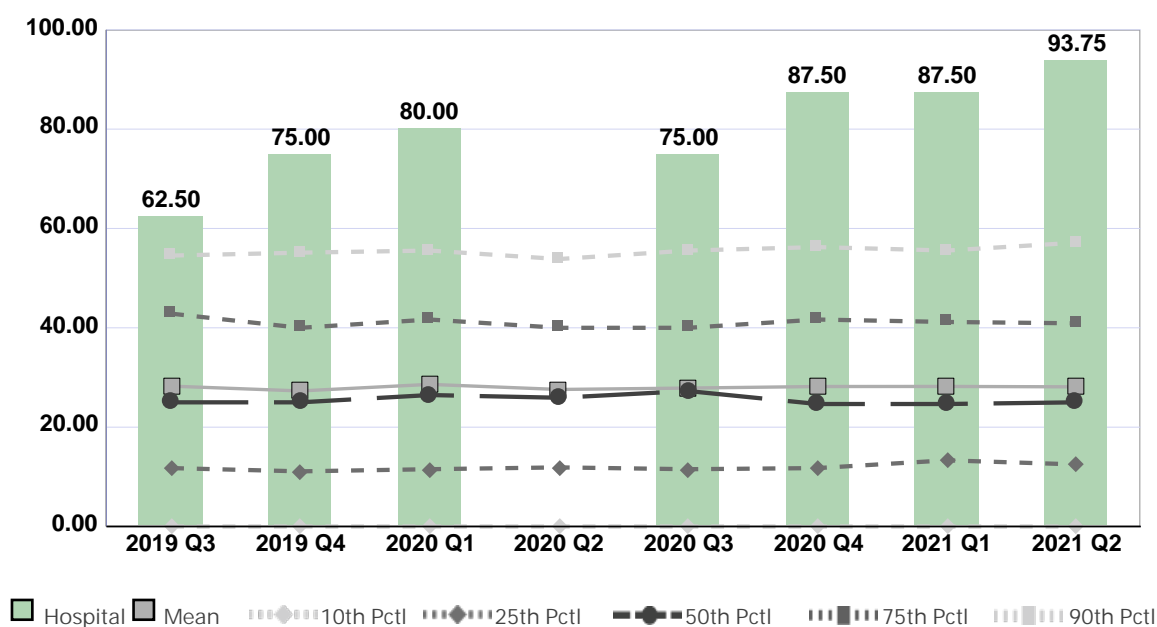
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Post-anesthesia care unit

Unit: PACU

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 62.50   | 75.00   | 80.00   | No Data | 75.00   | 87.50   | 87.50   | 93.75   | 80.18   |
| Mean                     | 28.26   | 27.29   | 28.62   | 27.59   | 27.87   | 28.18   | 28.20   | 28.12   | 28.02   |
| Standard Deviation       | 21.06   | 20.76   | 20.83   | 20.21   | 20.42   | 20.17   | 20.11   | 20.59   | 20.52   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 11.76   | 11.11   | 11.54   | 11.90   | 11.54   | 11.76   | 13.33   | 12.50   | 11.93   |
| 50th Percentile (Median) | 25.00   | 25.00   | 26.47   | 25.93   | 27.27   | 24.66   | 24.66   | 25.00   | 25.50   |
| 75th Percentile          | 42.86   | 40.00   | 41.67   | 40.00   | 40.00   | 41.67   | 41.18   | 40.91   | 41.03   |
| 90th Percentile          | 54.55   | 55.13   | 55.56   | 53.85   | 55.56   | 56.25   | 55.56   | 57.14   | 55.45   |
| # Units                  | 313     | 324     | 282     | 266     | 294     | 294     | 282     | 275     | 291     |

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## Phelps Memorial Hospital

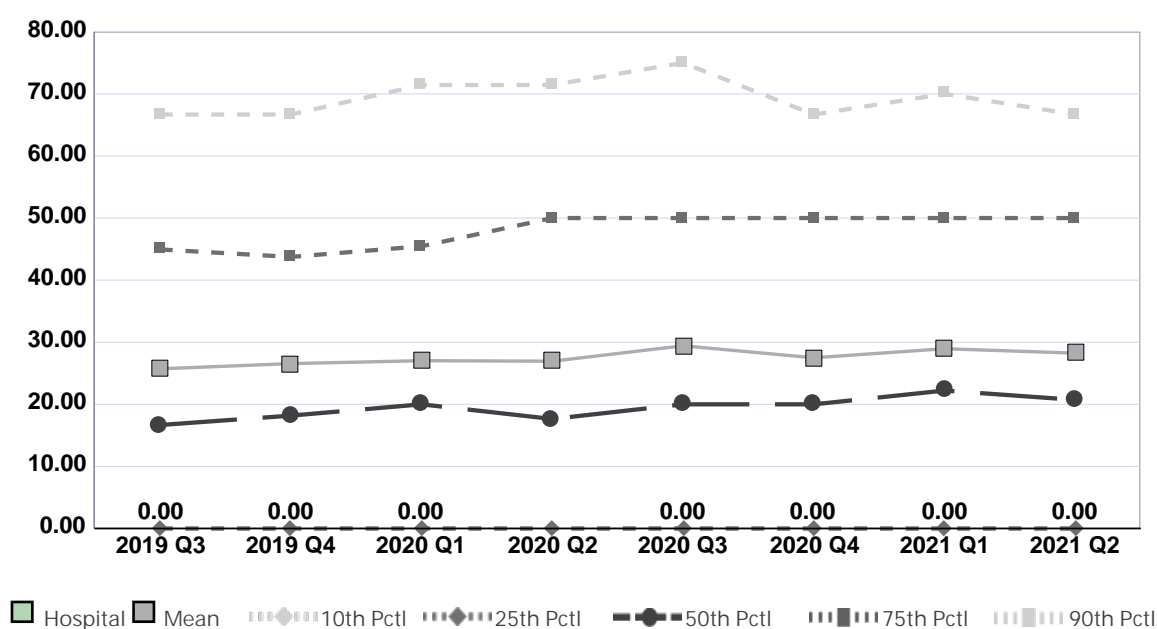
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Cardiac Services

Unit: Outpatient Cardiology

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 0.00    | 0.00    | 0.00    | No Data | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| Mean                     | 25.72   | 26.56   | 27.03   | 26.94   | 29.43   | 27.50   | 28.96   | 28.24   | 27.55   |
| Standard Deviation       | 29.10   | 28.36   | 28.67   | 29.14   | 30.60   | 28.67   | 29.28   | 28.94   | 29.10   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 50th Percentile (Median) | 16.67   | 18.18   | 20.00   | 17.65   | 20.00   | 20.00   | 22.22   | 20.71   | 19.43   |
| 75th Percentile          | 44.95   | 43.74   | 45.45   | 50.00   | 50.00   | 50.00   | 50.00   | 50.00   | 48.02   |
| 90th Percentile          | 66.67   | 66.67   | 71.43   | 71.43   | 75.00   | 66.67   | 70.00   | 66.67   | 69.32   |
| # Units                  | 288     | 292     | 275     | 259     | 281     | 286     | 285     | 284     | 281     |

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## Phelps Memorial Hospital

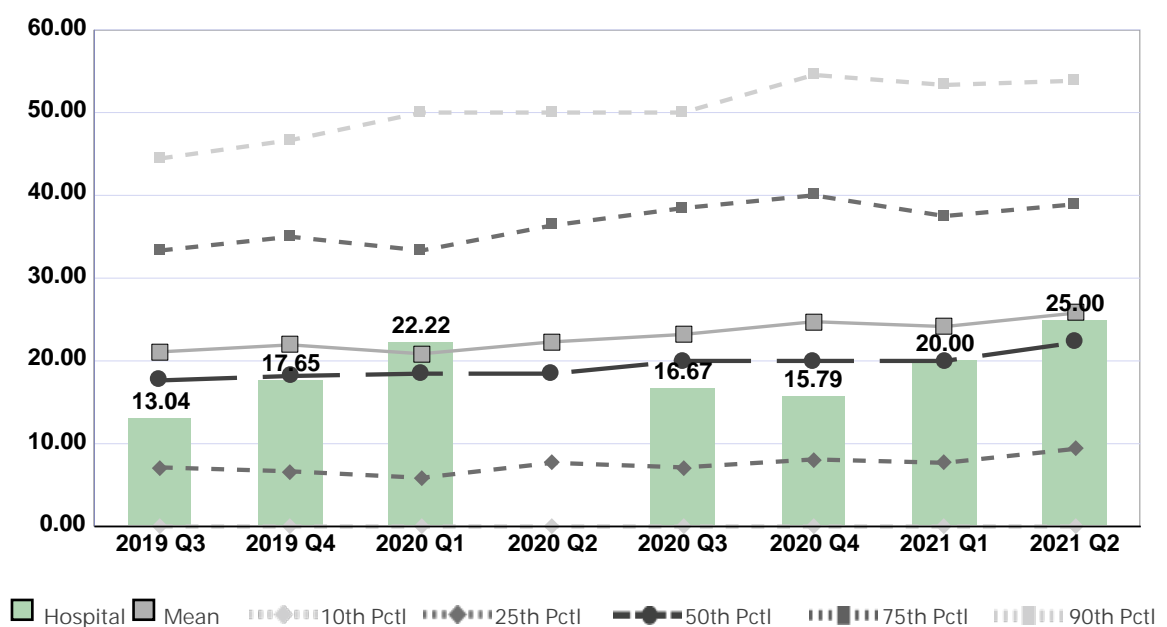
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Pre/Postoperative excludes Phase I

Unit: ASU

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 13.04   | 17.65   | 22.22   | No Data | 16.67   | 15.79   | 20.00   | 25.00   | 18.62   |
| Mean                     | 21.09   | 21.94   | 20.86   | 22.30   | 23.20   | 24.74   | 24.15   | 25.78   | 23.01   |
| Standard Deviation       | 17.60   | 19.36   | 17.88   | 19.17   | 18.92   | 20.37   | 19.90   | 19.85   | 19.13   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 7.14    | 6.67    | 5.88    | 7.69    | 7.14    | 8.11    | 7.69    | 9.38    | 7.46    |
| 50th Percentile (Median) | 17.65   | 18.18   | 18.47   | 18.47   | 20.00   | 20.00   | 20.00   | 22.22   | 19.37   |
| 75th Percentile          | 33.33   | 35.00   | 33.33   | 36.36   | 38.46   | 40.00   | 37.50   | 38.93   | 36.61   |
| 90th Percentile          | 44.44   | 46.67   | 50.00   | 50.00   | 50.00   | 54.55   | 53.33   | 53.85   | 50.35   |
| # Units                  | 179     | 179     | 168     | 148     | 166     | 173     | 171     | 156     | 168     |

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## Phelps Memorial Hospital

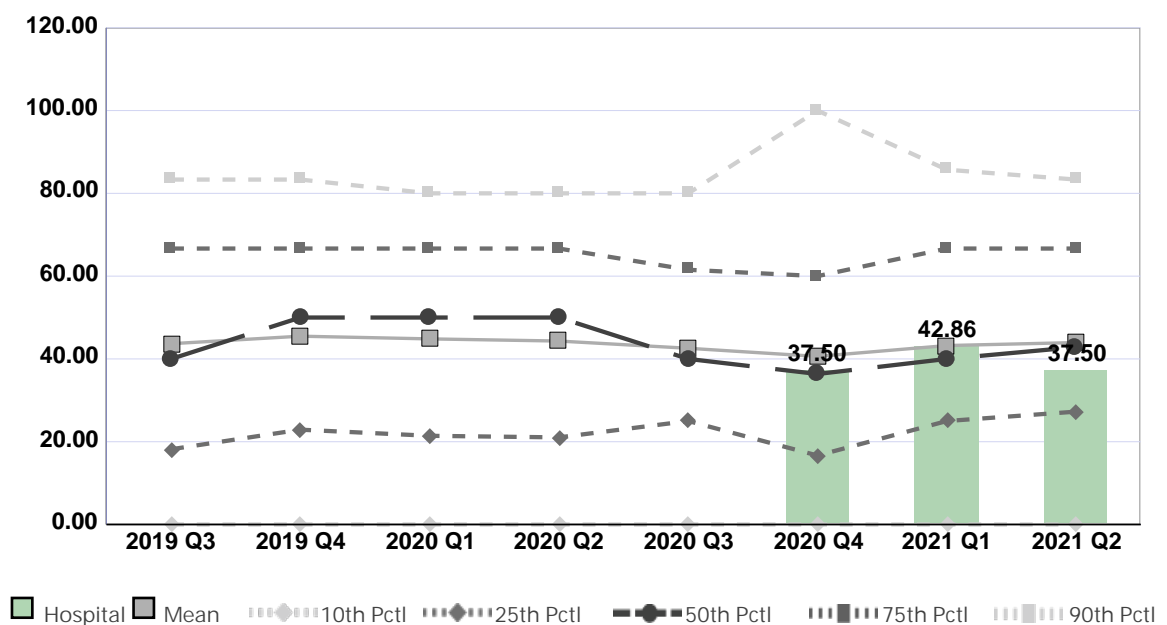
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Vascular Access RNs

Unit: Vascular Access Team

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | No Data | No Data | No Data | No Data | No Data | 37.50   | 42.86   | 37.50   | 39.29   |
| Mean                     | 43.68   | 45.49   | 44.84   | 44.32   | 42.58   | 40.61   | 43.23   | 43.96   | 43.59   |
| Standard Deviation       | 29.17   | 28.38   | 27.95   | 28.80   | 30.16   | 31.96   | 31.08   | 29.51   | 29.62   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 18.18   | 22.92   | 21.43   | 21.05   | 25.00   | 16.67   | 25.00   | 27.27   | 22.19   |
| 50th Percentile (Median) | 40.00   | 50.00   | 50.00   | 50.00   | 40.00   | 36.36   | 40.00   | 42.86   | 43.65   |
| 75th Percentile          | 66.67   | 66.67   | 66.67   | 66.67   | 61.54   | 60.00   | 66.67   | 66.67   | 65.19   |
| 90th Percentile          | 83.33   | 83.33   | 80.00   | 80.00   | 80.00   | 100.00  | 85.71   | 83.33   | 84.46   |
| # Units                  | 65      | 64      | 58      | 55      | 62      | 61      | 61      | 61      | 61      |

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## Phelps Memorial Hospital

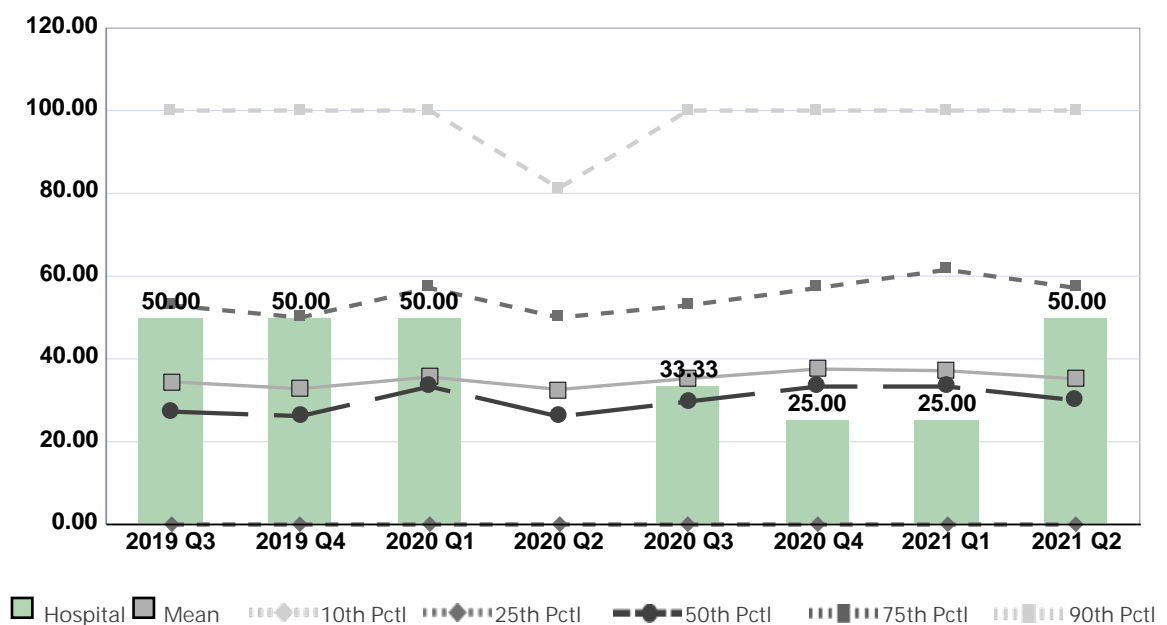
Compared by: All Hospitals

Peer Group: All Hospitals

Unit Type: Specialty Care

Unit: Pain Management

Measure: Percent of Direct Care RNs with Specialty Nursing Certification



| Quarter                  | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 | 2021 Q2 | Average |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit                     | 50.00   | 50.00   | 50.00   | No Data | 33.33   | 25.00   | 25.00   | 50.00   | 40.48   |
| Mean                     | 34.47   | 32.80   | 35.65   | 32.62   | 35.26   | 37.56   | 37.15   | 35.19   | 35.09   |
| Standard Deviation       | 33.62   | 32.83   | 33.28   | 31.76   | 33.73   | 34.23   | 34.90   | 34.73   | 33.64   |
| 10th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 25th Percentile          | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| 50th Percentile (Median) | 27.27   | 26.19   | 33.33   | 26.09   | 29.71   | 33.33   | 33.33   | 30.00   | 29.91   |
| 75th Percentile          | 52.94   | 50.00   | 57.14   | 50.00   | 52.94   | 57.14   | 61.54   | 57.14   | 54.86   |
| 90th Percentile          | 100.00  | 100.00  | 100.00  | 81.25   | 100.00  | 100.00  | 100.00  | 100.00  | 97.66   |
| # Units                  | 431     | 437     | 431     | 435     | 494     | 463     | 444     | 495     | 454     |

If the number of units or hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of units or hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.