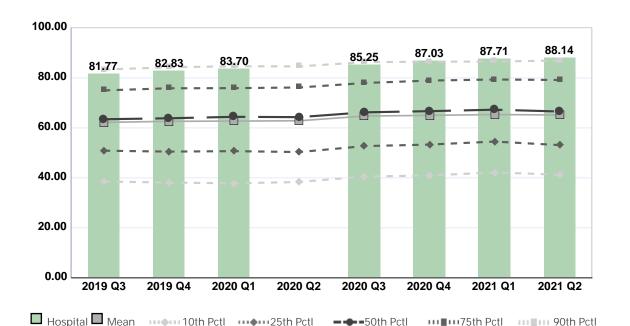


Phelps Memorial Hospital

NDNOI™

Compared by: All Hospitals Peer Group: All Hospitals Measure: Percent of Direct Care RNs with BSN, MSN, or PhD



Metrics 2019 Q3 2019 Q4 2020 Q1 2020 Q2 2020 Q3 2020 Q4 2021 Q1 2021 Q2 Average Hospital-Unadjusted 85.21 81.77 82.83 83.70 No Data 85.25 87.03 87.71 88.14 Measure 62.75 63.85 62.23 62.64 62.86 64.76 65.03 65.36 65.18 Mean 17.52 Standard Deviation 17.26 17.36 17.65 17.74 17.20 17.66 17.43 17.89 10th Percentile 38.57 38.14 37.84 38.37 40.56 40.97 42.22 41.25 39.74 52.03 25th Percentile 50.88 50.53 50.71 50.35 52.73 53.35 54.55 53.13 66.71 65.37 50th Percentile (Median) 63.48 63.87 64.44 64.32 66.24 67.30 66.58 75th Percentile 76.19 77.98 78.96 79.38 79.19 77.31 75.02 75.87 75.93 90th Percentile 83.37 84.27 84.69 84.63 86.32 86.51 86.59 86.96 85.42 627.63 # Hospitals 701 699 615 601 615 605 594 591

If the number of hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.

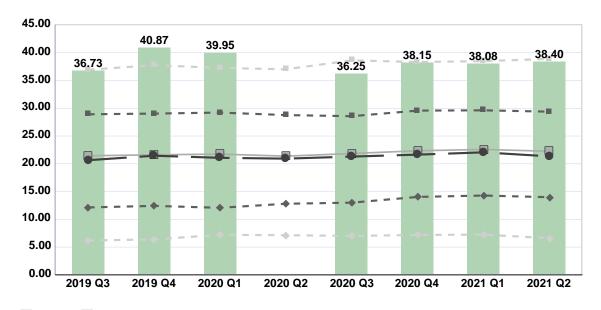
© 2021 Press Ganey Associates, LLC



NDNQI

Phelps Memorial Hospital

Compared by:All HospitalsPeer Group:All HospitalsMeasure:Percent of Direct Care RNs with Specialty Nursing Certification



Hospital Mean 10th Pctl 10th Pctl - + 50th Pctl 10th Pctl 10th Pctl 10th Pctl

Metrics	2019 Q3	2019 Q4	2020 Q1	2020 Q2	2020 Q3	2020 Q4	2021 Q1	2021 Q2	Average
Hospital-Unadjusted Measure	36.73	40.87	39.95	No Data	36.25	38.15	38.08	38.40	38.35
Mean	21.45	21.62	21.75	21.38	21.85	22.35	22.59	22.26	21.91
Standard Deviation	12.23	11.83	12.10	11.49	12.10	12.13	11.93	12.18	12.00
10th Percentile	6.19	6.38	7.22	7.14	7.01	7.19	7.25	6.60	6.87
25th Percentile	12.14	12.42	12.08	12.81	13.00	14.04	14.29	13.99	13.09
50th Percentile (Median)	20.65	21.46	21.08	20.93	21.30	21.65	22.06	21.34	21.31
75th Percentile	28.92	29.04	29.22	28.78	28.57	29.58	29.63	29.39	29.14
90th Percentile	36.93	37.77	37.26	37.02	38.63	38.33	38.49	38.89	37.92
# Hospitals	680	684	597	581	589	582	570	569	606.50

If the number of hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.

© 2021 Press Ganey Associates, LLC