

Professional Certification Survey PID 19509

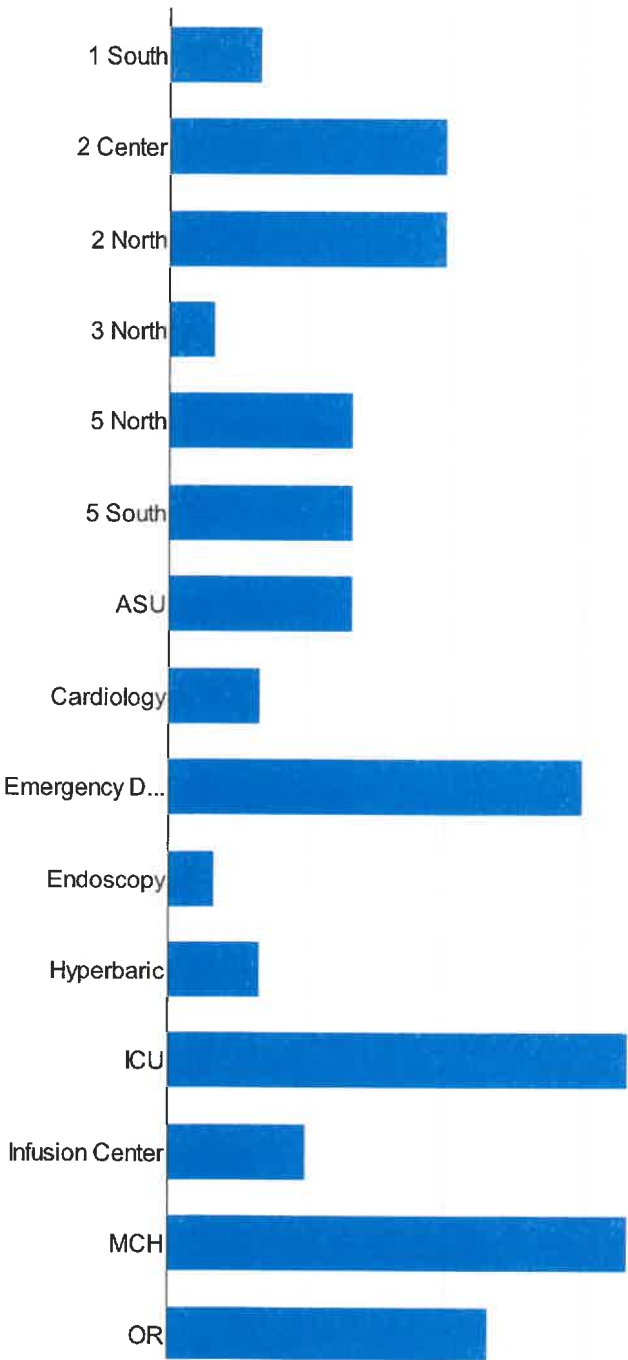
Data Exports, Reports, and Stats

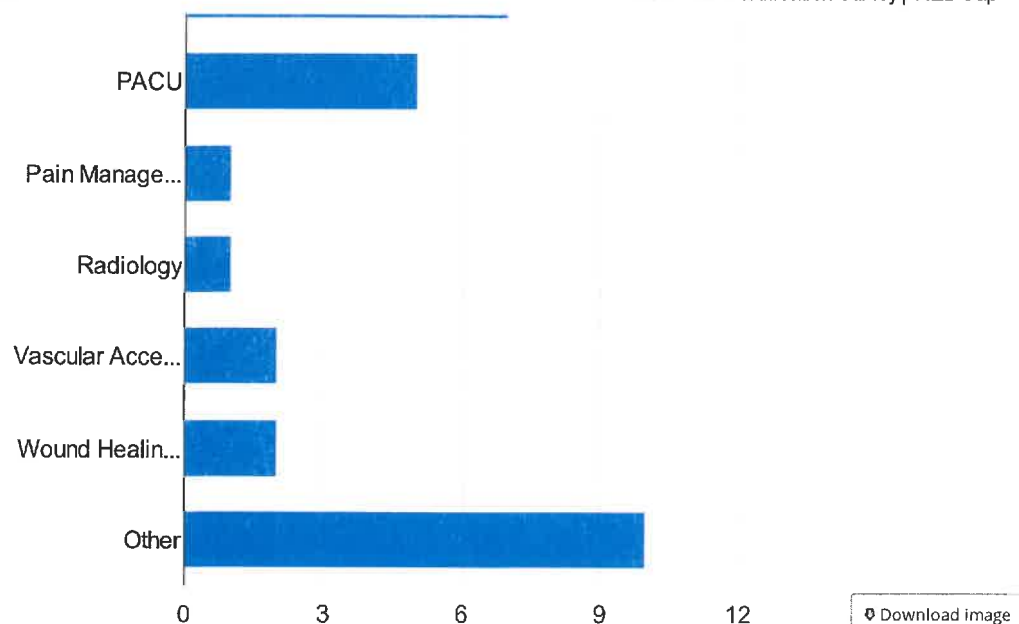
All data (all records and fields)

Unit *(unit)*

Total Count (N)	Missing*	Unique
92	1 (1.1%)	21

Counts/frequency: 1 South (2, 2.2%), 2 Center (6, 6.5%), 2 North (6, 6.5%), 3 North (1, 1.1%), 5 North (4, 4.3%), 5 South (4, 4.3%), ASU (4, 4.3%), Cardiology (2, 2.2%), Emergency Dept. (9, 9.8%), Endoscopy (1, 1.1%), Hyperbaric (2, 2.2%), ICU (10, 10.9%), Infusion Center (3, 3.3%), MCH (10, 10.9%), OR (7, 7.6%), PACU (5, 5.4%), Pain Management (1, 1.1%), Radiology (1, 1.1%), Vascular Access (2, 2.2%), Wound Healing Institute (2, 2.2%), Other (10, 10.9%)





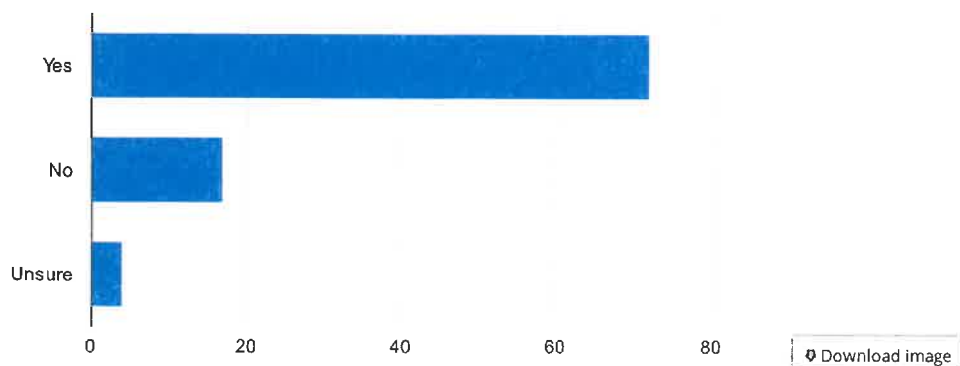
Other unit *(other)*

Total Count (N)	Missing*
9	84 (90.3%)

In the unit I work in, I have the option to obtain an American Nurses Credentialing Center (ANCC) Professional Certification. (Success Pays) *(ancc)*

Total Count (N)	Missing*	Unique
93	0 (0.0%)	3

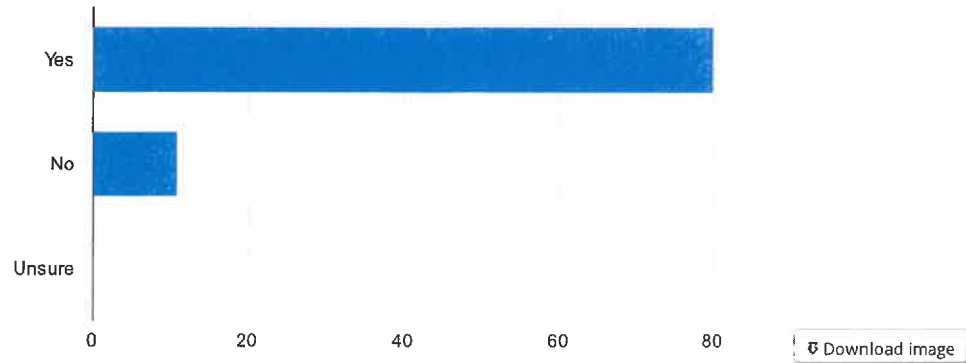
Counts/frequency: Yes (72, 77.4%), No (17, 18.3%), Unsure (4, 4.3%)



I currently have a professional certification (BLS, ACLS, and PALS not included) *(cert)*

Total Count (N)	Missing*	Unique
91	2 (2.2%)	2

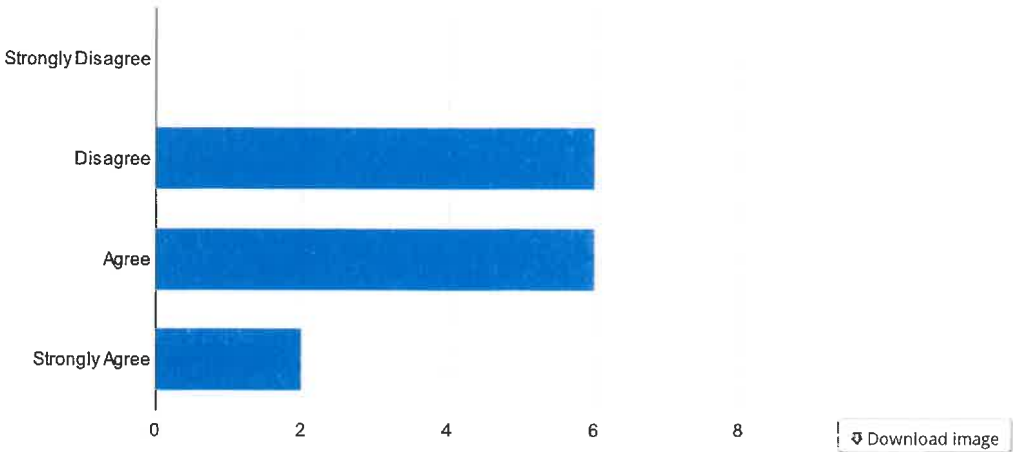
Counts/frequency: Yes (80, 87.9%), No (11, 12.1%), Unsure (0, 0.0%)



Expenses involved is a reason I am not certified *(expense)*

Total Count (N)	Missing*	Unique
14	79 (84.9%)	3

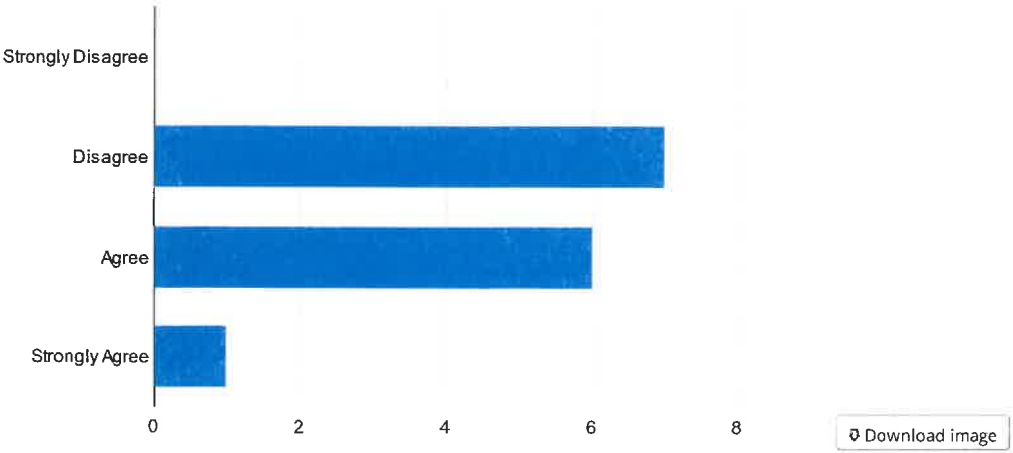
Counts/frequency: Strongly Disagree (0, 0.0%), Disagree (6, 42.9%), Agree (6, 42.9%), Strongly Agree (2, 14.3%)



Fear of taking the exam is a reason I am not certified *(fear)*

Total Count (N)	Missing*	Unique
14	79 (84.9%)	3

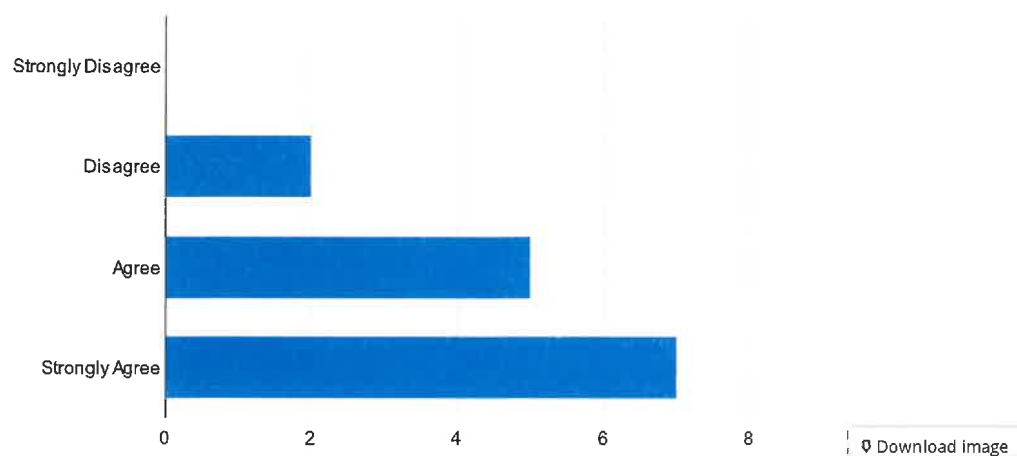
Counts/frequency: Strongly Disagree (0, 0.0%), Disagree (7, 50.0%), Agree (6, 42.9%), Strongly Agree (1, 7.1%)



Time needed to study is a reason I am not certified *(time)*

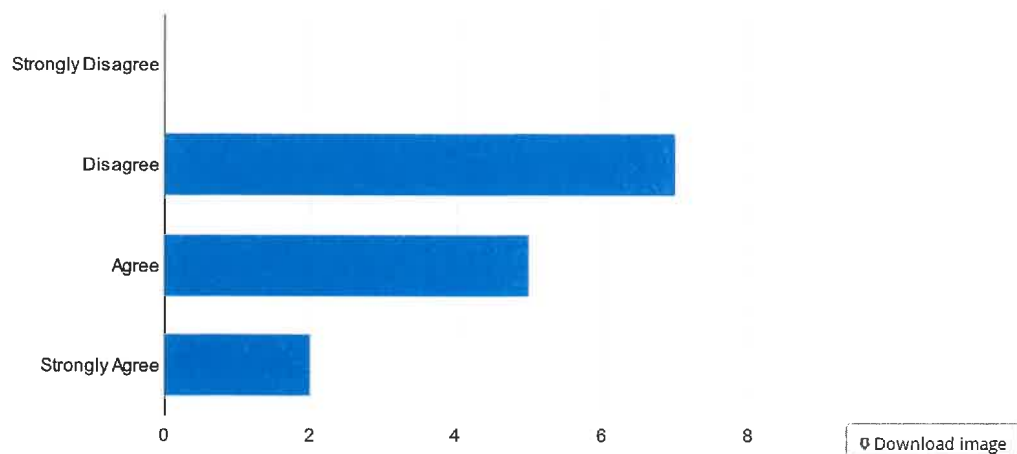
Total Count (N)	Missing*	Unique
14	79 (84.9%)	3

Counts/frequency: Strongly Disagree (0, 0.0%), Disagree (2, 14.3%), Agree (5, 35.7%), Strongly Agree (7, 50.0%)

**Complicated process to get reimbursed is a reason I am not certified** *(complicated)*

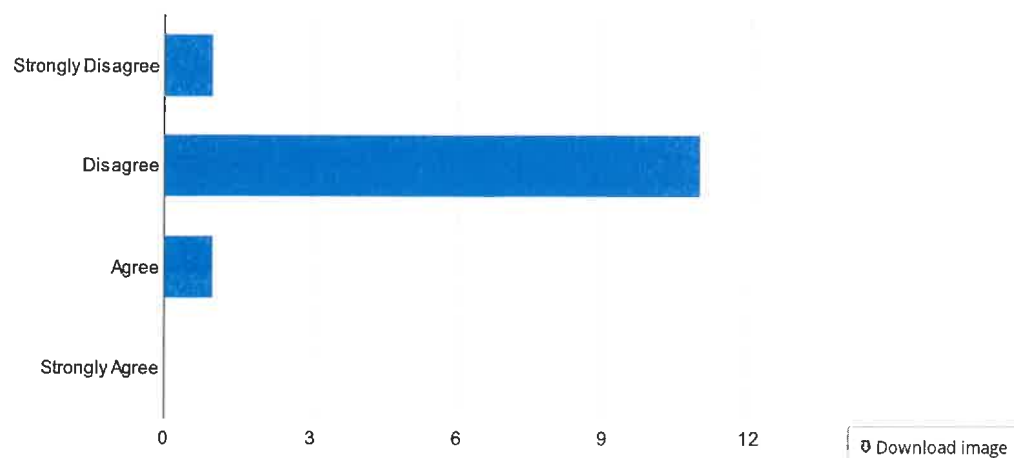
Total Count (N)	Missing*	Unique
14	79 (84.9%)	3

Counts/frequency: Strongly Disagree (0, 0.0%), Disagree (7, 50.0%), Agree (5, 35.7%), Strongly Agree (2, 14.3%)

**Eligibility is a reason I am not certified** *(eligibility)*

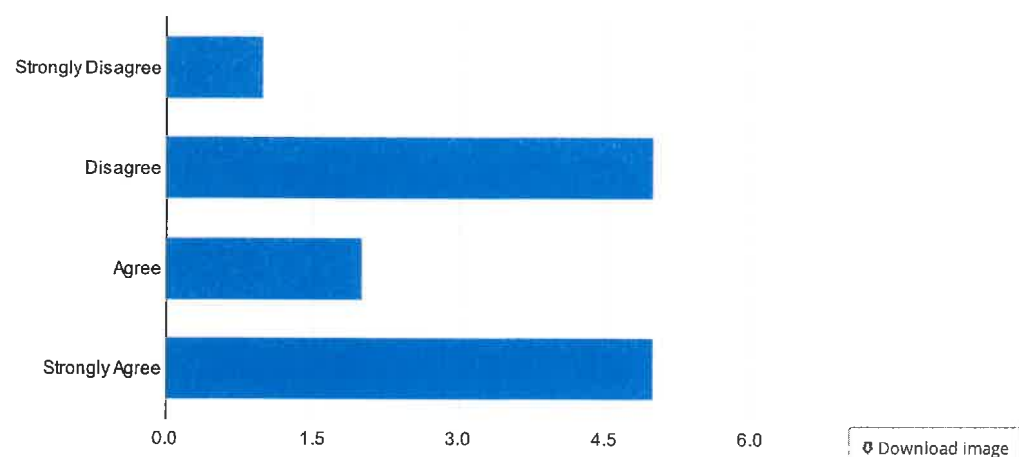
Total Count (N)	Missing*	Unique
13	80 (86.0%)	3

Counts/frequency: Strongly Disagree (1, 7.7%), Disagree (11, 84.6%), Agree (1, 7.7%), Strongly Agree (0, 0.0%)

**Compensation for being certified is a reason I am not certified** (*compensation*)

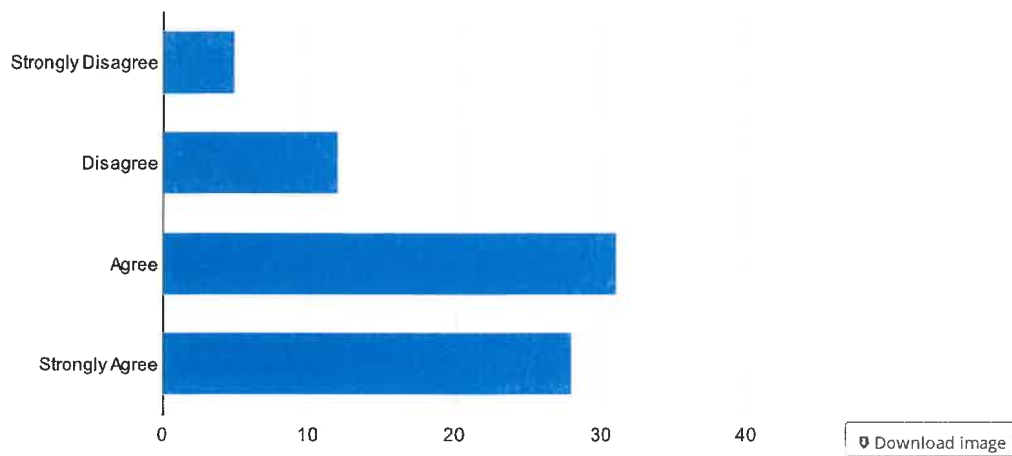
Total Count (N)	Missing*	Unique
13	80 (86.0%)	4

Counts/frequency: Strongly Disagree (1, 7.7%), Disagree (5, 38.5%), Agree (2, 15.4%), Strongly Agree (5, 38.5%)

**I am comfortable with the process for obtaining professional certification** (*understand_process*)

Total Count (N)	Missing*	Unique
76	17 (18.3%)	4

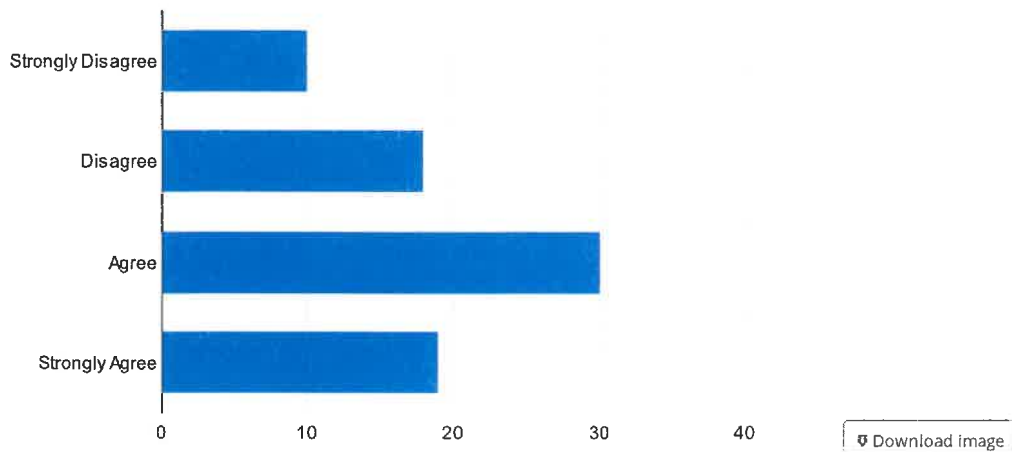
Counts/frequency: Strongly Disagree (5, 6.6%), Disagree (12, 15.8%), Agree (31, 40.8%), Strongly Agree (28, 36.8%)



I am comfortable with the process for obtaining reimbursement for professional certification *(understand_process_2)*

Total Count (N)	Missing*	Unique
77	16 (17.2%)	4

Counts/frequency: Strongly Disagree (5, 6.5%), Disagree (12, 15.6%), Agree (31, 39.0%), Strongly Agree (28, 35.9%)



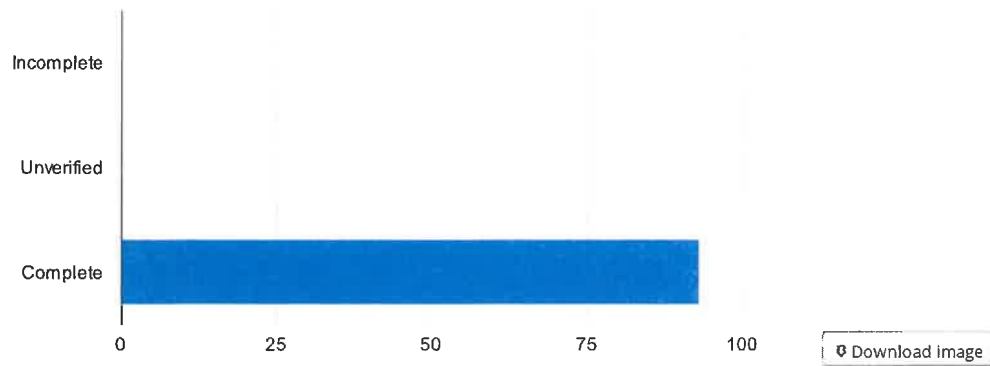
Additional comments regarding professional certification you would like to share *(textbox)*

Total Count (N)	Missing*
31	62 (66.7%)

Complete? *(survey_complete)*

Total Count (N)	Missing*	Unique
93	0 (0.0%)	1

Counts/frequency: Incomplete (0, 0.0%), Unverified (0, 0.0%), Complete (93, 100.0%)



* Note: Values listed as 'Missing' may include records with a Missing Data Code (if Missing Data Codes are defined).

In the unit I work in, I have the option to obtain an American Nurses Credentialing Center (ANCC) Professional Certification. (Success Pays)	Unsure
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Row Labels	Count of Unit
Cardiology	1
(blank)	1
MCH	1
(blank)	1
OR	1
(blank)	1
Other	1
Wound and Ostomy Inpatient	1
Grand Total	4

4 People unsure if they have ANCC Option.

In the unit I work in, I have the option to obtain an American Nurses Credentialing Center (ANCC) Professional Certification. (Success Pays)	No
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Row Labels	Count of Unit
2 Center	1
(blank)	1
ASU	2
(blank)	2
Cardiology	1
(blank)	1
Emergency Dept.	4
(blank)	4
ICU	4
(blank)	4
Infusion Center	1
(blank)	1
MCH	1
(blank)	1
OR	1
(blank)	1
Other	1
Quality	1
PACU	1
(blank)	1
Grand Total	17

17 People said they do not have ANCC Option.

Cardiology does have ANCC Cert - CV-BC

I am comfortable with the process for obtaining professional certification

Row Labels	Count of Unit
1 South	1
Disagree	1
2 Center	1
Disagree	1
5 South	3
Disagree	2
Strongly Disagree	1
ASU	1
Disagree	1
Cardiology	1
Disagree	1
Emergency Dept.	4
Disagree	2
Strongly Disagree	2
ICU	2
Disagree	1
Strongly Disagree	1
Infusion Center	1
Disagree	1
Other	1
Disagree	1
Pain Management	1
Disagree	1
Vascular Access	1
Strongly Disagree	1
Grand Total	17

I am comfortable with the process for obtaining reimbursement for professional certification

Row Labels	Count of Unit
1 South	1
Disagree	1
2 Center	2
Disagree	2
2 North	1
Disagree	1
5 South	2
Disagree	2
ASU	2
Disagree	1
Strongly Disagree	1
Cardiology	1
Disagree	1
Emergency Dept.	4
Disagree	3
Strongly Disagree	1
ICU	4
Disagree	2
Strongly Disagree	2
Infusion Center	1
Disagree	1
MCH	1
Disagree	1
OR	2
Strongly Disagree	2
Other	1
Disagree	1
PACU	3
Disagree	2
Strongly Disagree	1
Pain Management	1
Strongly Disagree	1
Vascular Access	1
Strongly Disagree	1
Wound Healing Institute	1
Strongly Disagree	1
Grand Total	28

Additional comments regarding professional certification you would like to share
Row Labels
1 South
It's mostly that I had Covid for 6 weeks (Bi-lateral Pnuemonia) and then Moved into a new house ... there was a lot of work to do on the house and I couldn't unpack for weeks... I now have my computer and the book and can start to get CEUs and other requirements. I hope to be Certified this year.
2 North
I am Med-Surg certified
It is time for me to renew my certification after 6 years and I am finding the process cumbersome - I have to input all CEUs from the past 6 years I think - I need clarification on this.
None at this time
5 North
I am comfortable with the process of recertification
Try to get time to study. Working hard.
ASU
I became certified in May. I have been struggling to use Chrome River for reimbursement. It is not user-friendly.
I don't think we get reimbursed for certification on our floor
So glad I received my CAPA certification . Feel it has enhanced my practice as a perioperative nurse
Cardiology
Can per diem employees obtain professional certification?
Emergency Dept.
chrome river not the easiest program to use
I find this whole process cumbersome. It's not talked about enough. I believe there should be more focus on this or a single point of contact for information. Managers should do monthly check ins or add Certification status/ candidates as a standing line item to the agenda of all staff meetings. That will create more of a focus on it and provide more opportunities for education.
i have a certification for over 20 years and have not been reimbursed ever for the recert that cost \$300 i will not be renewing ever again
ICU
I am not uncomfortable with the process of obtaining this certification in that I want to take this eventually for myself and my career. However, it is uncomfortable when it is forced upon you and you are given a deadline of when you must achieve this goal. In my opinion this is a very personal goal that you do when you feel ready in your career not forced by an employer. Given this recent pandemic, raising small children and working full time it can be difficult to find time to study enough to feel comfortable to take the exam. Its unfortunate that this is the way Phelps treats its employees.
I paid for everything out of pocket and received no support from my unit or management. Other Northwell nurses are paid more for the exact same certification.
not sure of the reimbursement process

MCH
Would like to have professional seminars conducted at Phelps
OR
I was told by my manager that Phelps did not reimburse for certification
I was told by my old manager that I could not get reimbursed for recertifying!
OBTAINED CERTIFICATION WITH FORCE AND TIME CONSTRAINT. IF FAIL TO COMPLY, WILL BE TAKEN OUT FROM YOUR POSITION AT THE DEPARTMENT.
The CNOR recertification process has changed recently and is now a bit confusing. A review for initial certification and the re-cert process would be beneficial for the staff.
weekend/off work hours class should be offered. Research shows that it is a great incentive for nurses to do the first step for certification. One time free exam upfront should be offered as well since hospital will eventually reimburse it either way once passed. This would eliminate any financial burdens
Other
I think it helps achieve a standard level of knowledge awareness in the specific field. I highly recommend it.
MSN Education in progress
Our unit has no management and no incentive to obtain certification. It STRONGLY appears that what management is left just cares about bodies working, not what those bodies know or don't know. Regardless, I would like to get my certification. We'll see.
Unable to commit the time and energy required to pursue a certification for life balance reasons at this time.
Will like more information for the BRU units !
PACU
Chrome river is difficult to navigate
chromeriver reimbursement process is confusing and tedious
Need time to study. A review course would be nice
Pain Management
They should provide study groups and free review classes for professional certification exams.
Grand Total
Key:
Chrome river
Reinbursement
Feel pressured