



□ Operations

Council/Meeting Agenda

Council / Meeting Name	CNO Advisory			
Location	Virtual/Atrium		Please check off all components and indicators that	
Date	7/21/2021			relate to each topic being discussed.
Time	3p-5p	3p-5p		
Conducted By	Mary McDermo			
Topic		Time Allotted	Facilitator	Magnet Components
Council member introductions		5 min	Mary McDermott, RN	 ☑ People ☑ Patient Experience ☑ Quality ☑ Financial Performance ☑ Operations
Review of the April 2021 Meeting Minutes		10 min	Mary McDermott, RN	 ✓ People ✓ Patient Experience ✓ Quality ✓ Financial Performance ✓ Operations
ED achieves Lantern Award		5 min	Mary McDermott, RN	 ✓ People ✓ Patient Experience ✓ Quality ✓ Financial Performance ✓ Operations
Review of Patient Care Assistant (PCA)/ Administrative Support Associate (ASA) Recognition Day		5 min	Mary McDermott, RN	 ✓ People ✓ Patient Experience ✓ Quality ✓ Financial Performance ✓ Operations
Sharing of Employee Engagement Results		5 min	Mary McDermott, RN	 ✓ People ✓ Patient Experience ✓ Quality ✓ Financial Performance ✓ Operations
2021 NDNQI RN Survey - Reminder - September 13 - October 3		5 min	Mary McDermott, RN	 ✓ People ✓ Patient Experience ✓ Quality ✓ Financial Performance





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Summary of shared governance councils		15 min	All members	 ☑ People ☑ Patient Experience ☑ Quality ☑ Financial Performance ☑ Operations
2 Center concerns: 1. Many of the lids on the garbage cans in patient rooms are broken 2. Concern with time frame to hiring PCAs.		10 min	MIchael Palazzo, BSN, RN, GERO-BC TM , 2 Center	 ☑ People ☑ Patient Experience ☑ Quality ☑ Financial Performance ☑ Operations
Open discussion		60 min		 ☑ People ☑ Patient Experience ☑ Quality ☑ Financial Performance ☑ Operations