Phelps Hospital
Northwell Health®

Patient Education Decision Tree

What is the patient's preferred learning style?

Psychomotor/ Hands-on →

Demonstration and Return Demonstration

- Insulin Pen Kits
- Demonstration of specific procedures such as wound care, newborn care, incentive spirometer

Visual or Auditory

Is patient visually impaired?

Yes →

For visually impaired patients: Some forms are available in Braille, can print large information, and can be read information can be read to the patients.

No

Written Information

- Patient Instructions in Meditech
- CareNotes - Intranet
- Lexicomp
- Medication Sheets
- Allen TV med education Sheets
- Online Nutrition Care Manual

Is patient hearing impaired?

No

Yes

May use hearing amplifier, telecommunications for the Deaf, access to TDD relay center for hearing impaired patients. Use close caption function when showing video. May use Digital Recorder for Discharge Instructions.

Videos / Images

- Allen TV videos
- Patient Education videos (padinmotion)
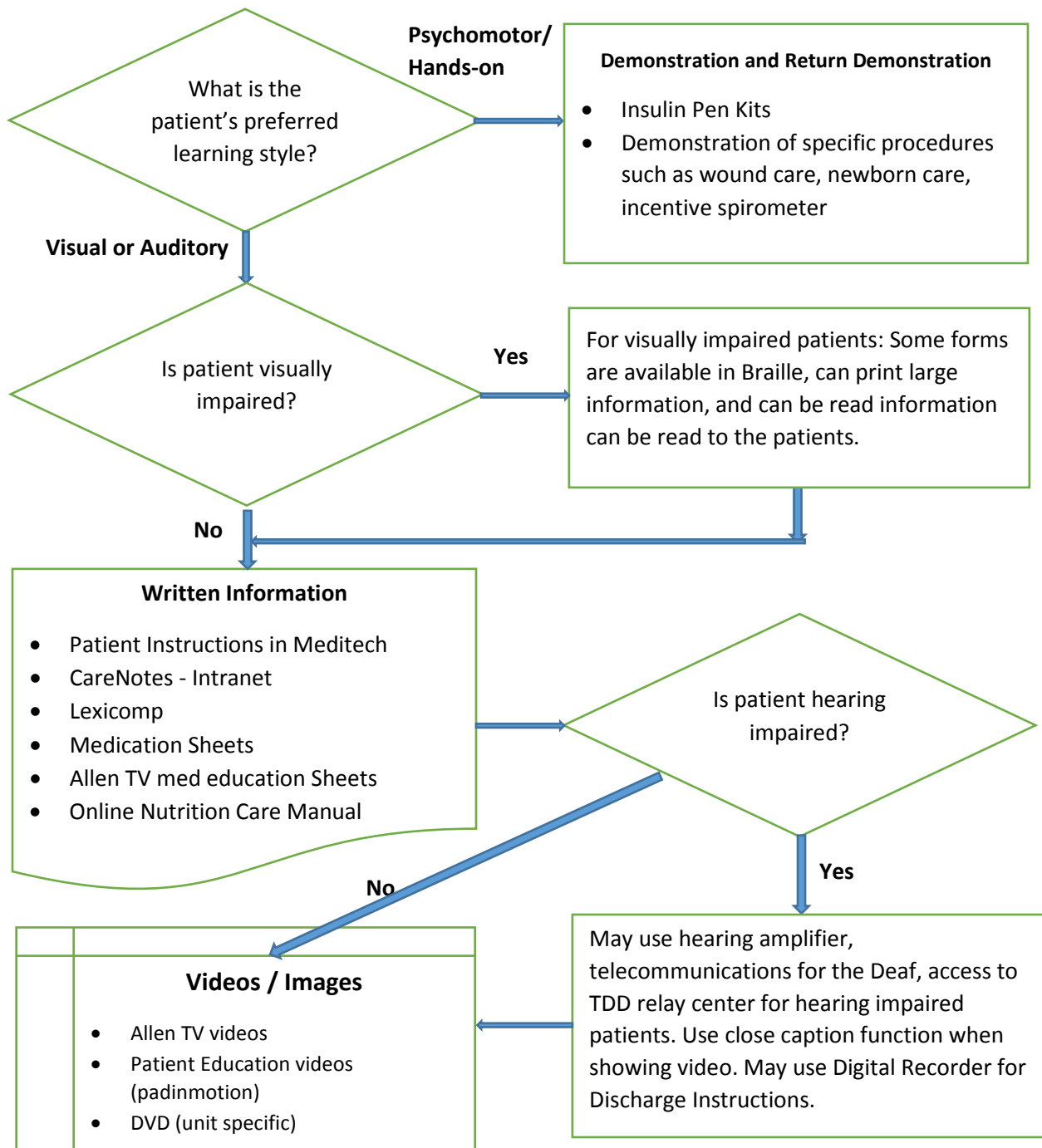- DVD (unit specific)

Always use Teach Back with every Patient Education.
Use interpretation services such as cyracom, VRI and/or on-site interpreter as needed for patient education

11/22/2021