

MAGNET DATA ANALYST FINDINGS

PATIENT SATISFACTION

TIME FRAME: 2Q 2019 – 1Q 2021

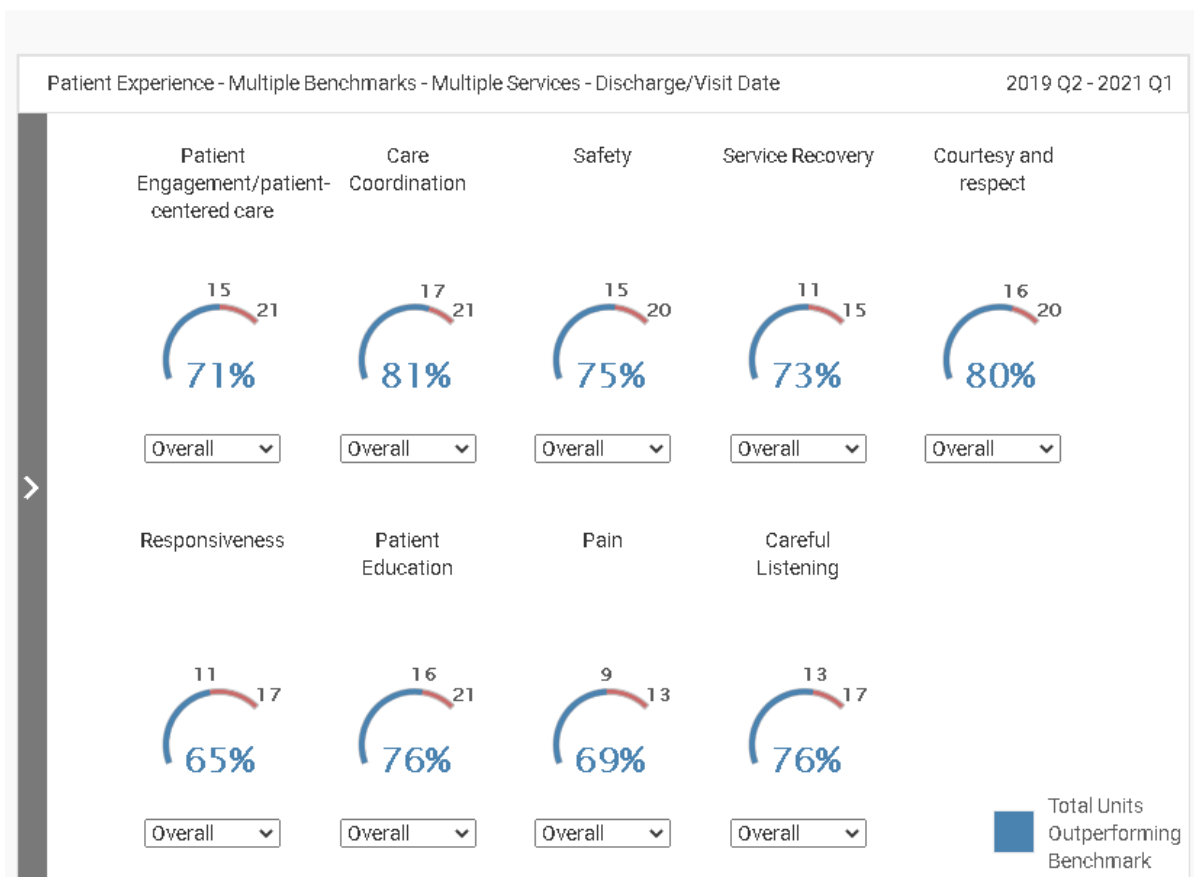
Kathy Calabro

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914-366-3508

1. OVERALL - HOSPITAL WIDE

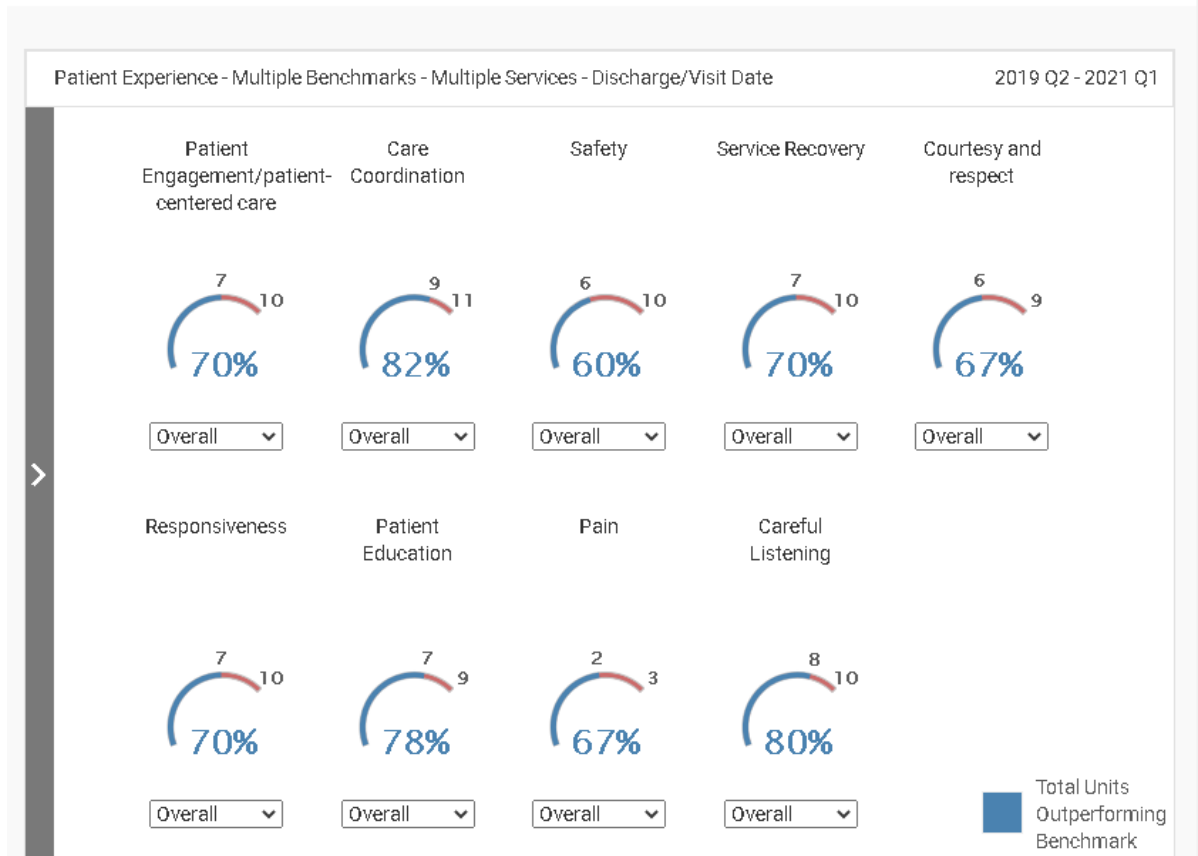
Patient Experience



Note - do not send data to Magnet like this - just wanted to give you overall picture

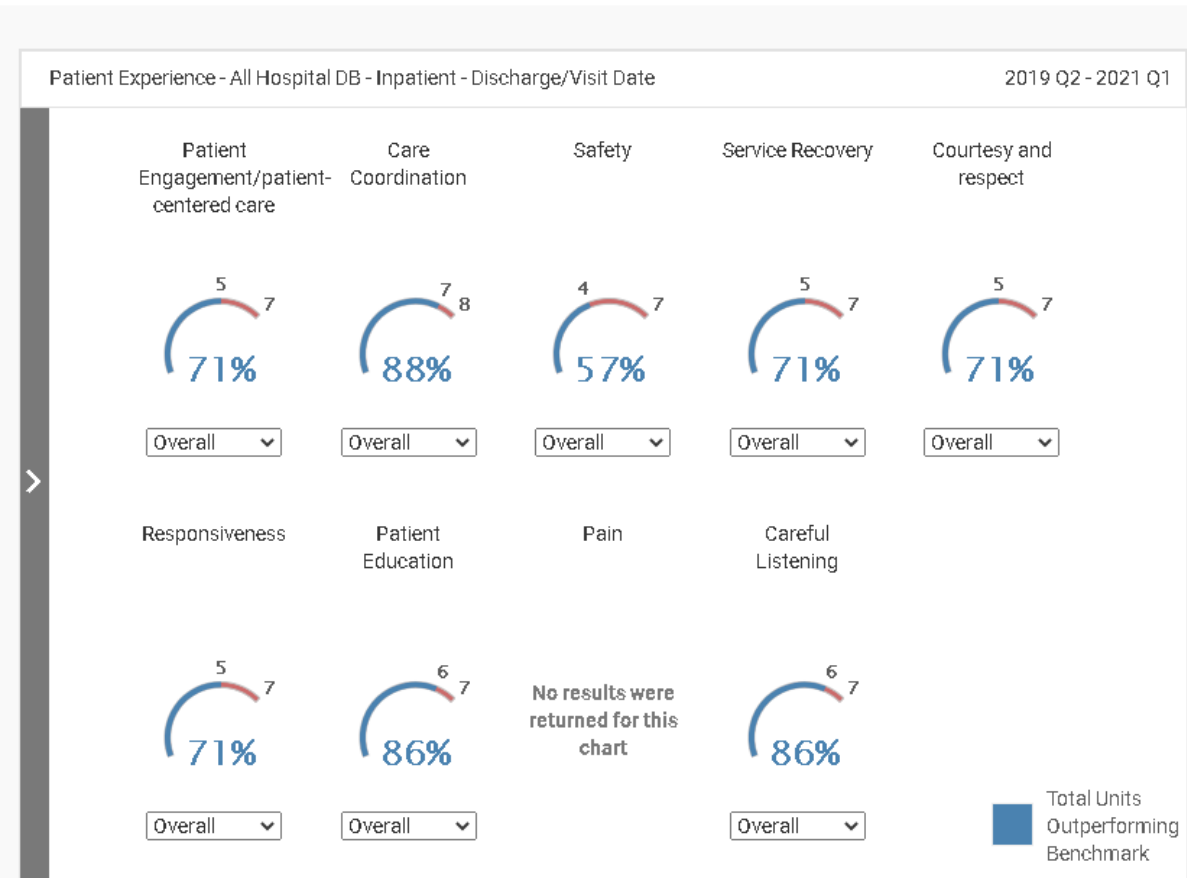
2. INPATIENT

Patient Experience

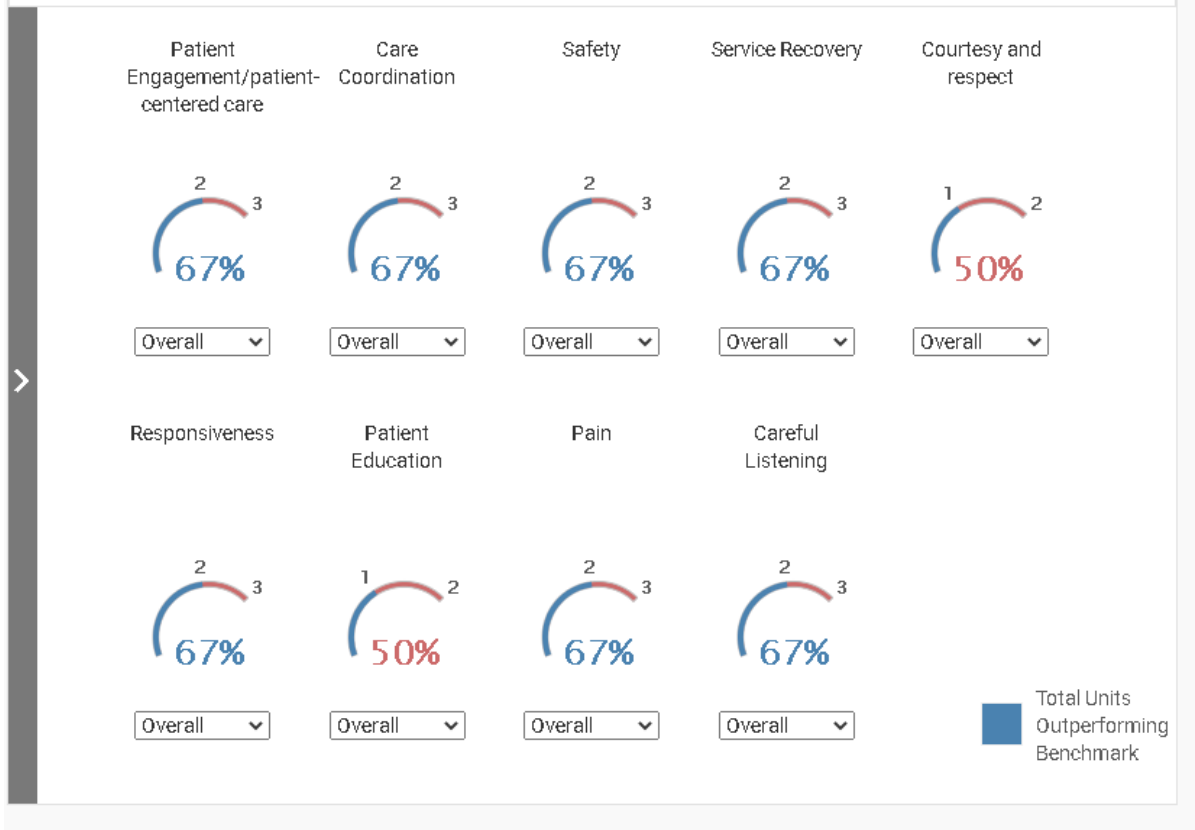


How data organized for Magnet - includes inpatient units & inpatient behavioral health

Patient Experience



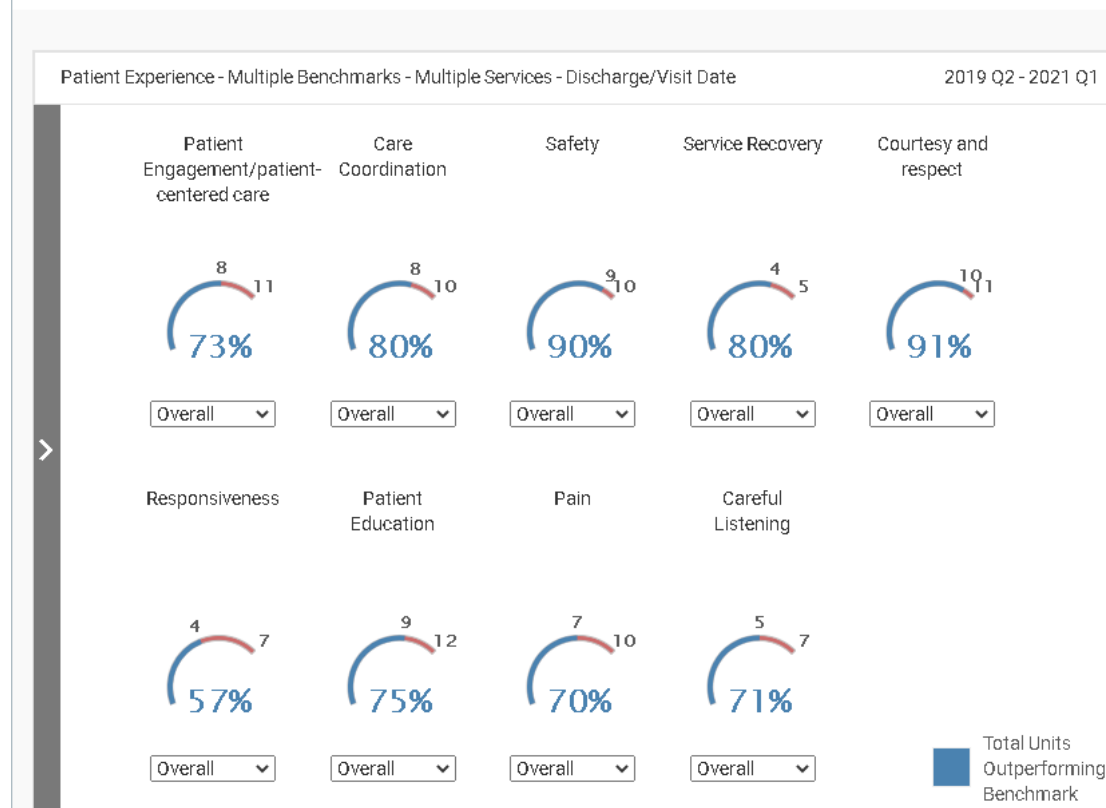
Inpatient units



1 South & BRU

3. AMBULATORY

Patient Experience



How data organized for Magnet includes: ED, Ambulatory, Outpatient Services, & Infusion

