



Nursing News

May 2021



Congratulations to:

- All Phelps Nurses as we celebrated Nurses' Week. Thank you for all that you do in providing excellent, compassionate care to our patients!
- *Michael Palazzo, RN, 2 Center - 2021 Nurse of Distinction Award*
- Lisa Williams, LPN, 2Center - 2021 Phelps Pride Award
- *Daniella Gavilanes, RN, 2 Center - 2021 Rising Star Award*
- Jo-ann Marker, Advisor, Hyperbaric department – 2021 Friends of Nursing Award
- *Ellen Parise, RN Manager 3North/2North – 2021 Excellence in Nursing Leadership Award*
- Janice Marifioti, RN, Infusion Center, Cancer Institute – 2021 Roy Zuckerberg Award
- *All the nominees for the above awards.*
- Neethu Gopinadh, RN, Clinical Professional Development Educator Infusion Center, Cancer Institute – recipient of an Oncology Foundation Doctoral Academic Scholarship for the 2021-2022 year.

Organizational Development Department Classes: Register in iLearn

- **Transfer Mobility Coach Training** – May 25, 8:30am – 4:00pm
- **CPI Training** (Initial) – May 25, 8:00am-4:00pm
- **Being in Charge: A Professional Development Workshop** – June 1, 8:30am-4:30pm
- **Everyday Bias Workshop** – June 22, 2:00pm-4:00pm
- **Emotional Intelligence for Team Members** – June 23 10:00am-12:00pm
- **Conflict and Delegation Workshop** – June 29, 8:30am-4:30pm

Educational Opportunities:

- IFN Research Course Offerings (Register on iLearn)
 - **Writing Abstracts and Creating Posters**, May 25, 2021, 9am-12pm
- **Shining the Light on Wound Care** Virtual Symposium - Friday, June 4, 8am-4pm
https://cmetracker.net/NORTHWELL/Publisher?page=pubOpen&dm_t=0,0,0,0,0/#/EventID/78587/

Lantern Award Submission:

On Feb. 25th the Emergency Dept. submitted the application for the Emergency Nursing Association (ENA) Lantern Award. The ENA Lantern Award recognizes EDs that demonstrate exceptional and innovative performance in leadership, practice, education, advocacy and research. Applicants will receive notification in July. To view the innovative stories highlighted in the application please click on the following link:

<https://kcalabro6.wixsite.com/my-site>

Age-Friendly Health System Updates:

We are well on our way to receiving recognition as an Age-Friendly Health System – Committed to Care Excellence from the Institute for Healthcare Improvement. Phelps' multidisciplinary Age-Friendly Health System Committee, in coordination with our NICHE team, has been working to improve care for health system elders. Using the 4Ms model – What Matters Most, Medication, Mentation and Mobility, we are working to drive care and decision-making for all patients 65+ toward exemplary status.



As part of our Age-Friendly Health System recognition, the staff on 3 North performed a three month pilot study to assess our capability to provide 4Ms care to all patients 65 years of age and older 100% of the time. We applaud the entire staff on 3 North for their outstanding results. Soon it will be time to expand the 4Ms model to other units. Keep watch for more information on the launch on **June 7, 2021**. *Ellen Woods, Program Director*

Infection Prevention: CHG Bathing

Why do we use CHG for bathing?

- CHG bathing has been shown to help reduce the risk of CLABSIs and HAIs

Who should have CHG bathing daily?

- ICU admissions, Central lines: PICC, TLC, Port, Dialysis, PA Line

What does nursing need to do?

- Help identify patients who need CHG bathing
- Obtain a physician's order for CHG bathing for identified patients
 - Some patients will have an order as part of a reflexed order already!
- Bathe patient with CHG wipes daily
- Document daily that CHG bathing was done and indication

****With your help and CHG bathing we can reduce our CLABSI and HAI risk. Thank you for helping offer our patients the best care possible!****



CHG Bathing Record	A	PS	DAILY
CHG bathing Q24H	A	OE	Q24H

CHG BATHING	
<input type="radio"/> Yes <input type="radio"/> No Comment:	* Do not use on the face, eyes, ears, mouth, and internal genital area. * Do not use if patient has any open, non-intact skin; a sensitivity, or allergy to CHG. * If the patient experiences skin irritation, sensitivity, or a generalized allergic reaction, STOP use of CHG cloths and notify the provider.
CHG Bathing Performed:	
CHG Bathing Reason - Pt in/has:	<input type="checkbox"/> Central Line/PICC/Port <input type="checkbox"/> Medline <input type="checkbox"/> ICU Intensive Care Unit <input type="checkbox"/> Peri-Operative Procedure <input type="checkbox"/> MDRO Multi-Drug Resis Org <input type="checkbox"/> Other
Other CHG Bathing Reason:	

myTech and Northwell Service Desk:

When to report an incident

- **Select *Open a Ticket* or *Chat* via myTech***•Low priority issues (e.g., broken hardware such as a mouse, keyboard, monitor; computer does not turn on or is slow; software or computer program does not work)
- **Call the Northwell Service Desk at (914) 366-2400**
 - Critical issues that affect patient safety
 - High priority issues (e.g., an outage affecting multiple workstations; application that is down)

When reporting an incident, please provide the following details:

- Device name, Application name, Physical location, Details of issue (e.g., what is broken or not working) and Impact/level of severity (e.g., how many workstations are affected)

*If you have a request (e.g., access to a new application), please select *IS Service Catalog* in myTech.

If you have any questions, please contact site IT leadership.

See attached flyer for QR code for access to myTech.

Safe Patient Handling:

- **Remaining 2021 Safe Patient Handling Competency sessions for the year:**
 - May 24, July 20, July 29, July 30
- Register in iLearn!

Insulin Infusion Co-Signs:

For ED, ICU and PACU nurses: To improve the safety of insulin infusion administration 2 RN verifications (co-signs) have been added at the critical times of initiation, dose change (increase/decrease), hold, resume and end. The following print screens describe the improved process. This will be live on May 13. Any questions, please reach out to your clinical educator. See attached handout for screen shots.

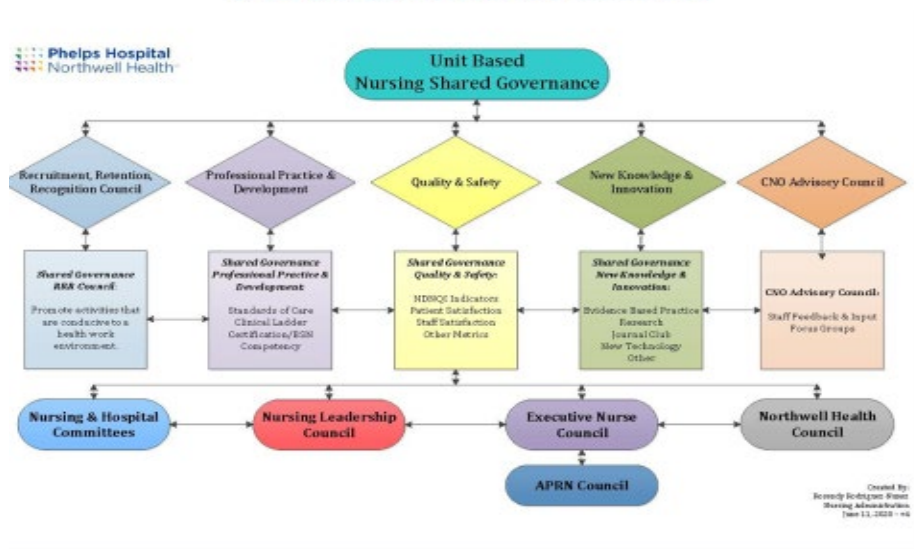
Magnet Moments:

Thank you to everyone who participated in the engaging Shared Governance Council meetings on Wed, May 19, 2021. Please check the Nursing website for the latest minutes.

Do you need a professional development goal (due May 31st)? Please become a member of one of the shared governance councils below. Already a member and ready for the next step in professional development? We have the opportunity to mentor and support you to become a co-chair of any council. Please call/email Judy Dillworth and we will guide you in the process.

Happy Memorial Day!
Judy

Shared Governance Councils



Friendly Reminder:

If you or a loved one travel sporting your new Northwell Health Cooler or any other Phelps Hospital accessory, please send a picture to kcalabro@northwell.edu with a brief description so it can be posted on the Nursing Website. Thank you!

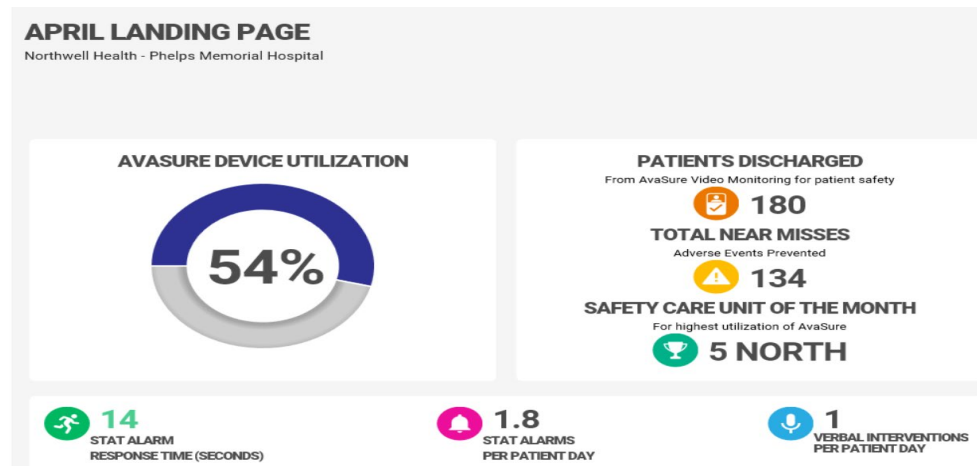


Phelps 360

Images of exciting places we have traveled around the world sporting the Phelps Logo!

[LEARN MORE](#)

Telesitter:



Stat Alarm response improved to 14 seconds.

Continue to have opportunity with:

- Utilization (Goal is 90%)
- Verbal interventions (Goal is 11-12/ppd)

Remember: Focus on reason why the patient should be on the monitor with the focus always on safety!

****See attached Telesitter Hot Topics Phelps Hospital 2nd Quarter 2021****

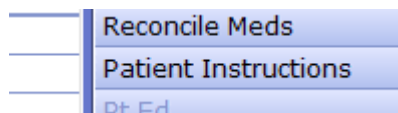
Patient Education for Stroke:

As a certified stroke center we are required to document specific stroke education for patients who are here for TIA or Stroke (ischemic and hemorrhagic). We must also document that they received written information to be taken home with them. Document this on the education tool by checking off:

- the packet was given
- they were provided printed education materials
- Educated on ALL 5 stroke topics.

Please utilize the Meditech instructions for stroke.

Click on patient instructions.



Click "add/remove instructions"

Click on "***STROKE**"

Click "save" and then "print".

This can be reviewed with the patient/family/caregiver throughout their stay and goes home with them.

Document on the Multidisciplinary Education Tool.

Stroke Education Packet given **CORE MEASURE**	<input checked="" type="radio"/> Yes **Patient and/or caregiver given printed materials and educated on the following: - Personal risk factors for stroke including but not limited to: age, family history, smoking, overweight (BMI>25), atrial fibrillation, heart disease, diabetes, high blood pressure, high cholesterol, physical inactivity, and prior stroke or TIA - Warning signs and symptoms of stroke - Activation of EMS: Call 911 immediately for signs/symptoms of stroke - Medications - Follow up with MD after discharge
Patient/Caregiver Provided Stroke Education Materials	<input checked="" type="radio"/> Yes <input type="radio"/> No
Patient Educated on the following Stroke Topics	<input checked="" type="checkbox"/> Follow Up <input checked="" type="checkbox"/> Medications <input type="checkbox"/> Risk Factors <input checked="" type="checkbox"/> Signs & Symptoms <input checked="" type="checkbox"/> Activation of ER Tx MUST select all 5 choices
Reason Stroke Education Not Initiated	<input type="checkbox"/> Palliative Care <input type="checkbox"/> Comfort Measures <input type="checkbox"/> Unable to Comprehend
Stroke Education packet - comment	<input type="text"/>

If you would like to submit information for publication please contact: Kathy Pappas, Organizational Development, at kpappas2@northwell.edu or ext. 3169. Thank you to all the contributors.