

Nursing News

April 2021



Congratulations to:

- **Donna Duffy, RN**, of the Infusion Center, received her Oncology Nurse certification!



- **Maya Krishnasastri, RN**, of Maternal Child Health, received her Maternal Newborn Nursing (NCC) certification!
- **Elizabeth Perdomo, RN**, 2Center, moved to Level 3 on the Clinical Ladder!
- **Ritzel Tuason-Boer, RN, and Elizabeth Smykowski, RN** for co-authoring the research paper “The use of oxygen hoods in patients failing on conventional high-flow oxygen delivery systems, the effects on oxygenation, mechanical ventilation and mortality rates in hypoxic patients with COVID-19. A Prospective Controlled Cohort Study”. See attached article.

Organizational Development Department Classes: Register in iLearn

- **Everyday Bias for Health Professions**, April 30, 10:00am-12:00pm
- **Transfer Mobility Coach Training** – May 25, 202, 8:30am – 4:00pm

Educational Opportunities:

- IFN Research Course Offerings (Register on iLearn)
 - **Writing Abstracts and Creating Posters**, May 25, 2021, 9am-12pm
 - **Navigating the IRB Review Process**, May 21, 2021, 9am-11am
 - **Protocol Development and Preparing for Scientific Review**, May 18, 2021, 9am-11am

- **Shining the Light on Wound Care Virtual Symposium** - Friday, June 4, 8am-4pm. https://cmetracker.net/NORTHWELL/Publisher?page=pubOpen&dm_t=0,0,0,0,0#/EventID/78587/
- **Taking Care of Yourself From Head to Toe**, Building Bridges Spanish-Based Lecture, May 10, 2021 (see attached flyers). Lecture intended for lay-public.
- **2021 Pre-Surgical Testing Nursing Virtual Conference** – Saturday, May 15, 2021, 12pm-4pm
<https://northwellhealth.org/49BX-12533-1JYM52-W0RRJ-1/c.aspx>
- **Noontime Knowledge: Pathways to Self-Care Web Series, To Sleep Perchance to Dream**
Thursday, April 29, 2021 12pm-1pm
https://zoom.us/meeting/register/tJApcurrj4uE9Wa11wMMEMVCI7OXxzEyT?dm_i=49BX,12533,1JYM52,4T4T5,1

Certification Review Courses:

New York Presbyterian has the following upcoming continuing education courses. Registration is open for the following learning events:

- 1) Managing Oncologic Emergencies – May 5, 2021
- 2) CEN Certification Review Course – May 6-7, 2021
- 3) Maternal Newborn Certification Review Course – May 10-11, 2021
- 4) PEACE Model Deep Dive – May 19, 2021
- 5) Medical Surgical Certification Review Course – June 3-4, 2021
- 6) Ambulatory Care Nursing Certification Review Course – June 8-9, 2021
- 7) Inpatient OB Certification Review Course – June 21-22, 2021
- 8) Psychiatric Mental Health Certification Review Course – July 20-21, 2021
- 9) Stroke Certification for Registered Nurse (SCRN) – August 16, 2021

Course details and registration can be accessed at www.nyp.org/nursing/news/cme .

Journal Club

Thank you to the nurses for contributing to the on-line Journal Club!

We would love to hear your opinion.

From the nursing website go to journal club – find article of interest - select read more – review article and questions - type in the comments box... it's as easy as that!

The following nurses posted intriguing articles in 1st Q 2021:

- Jessenia Calle, BSN, RN, CNOR, clinical nurse, 5 South
 - Strategies for overcoming language barriers in healthcare
- Geraldina (Dana) Guzzo, BSN, RN, CNOR, clinical nurse, OR

- Cannabis for pain in orthopedics: a systematic review focusing on study methodology
- Gerry Dy, MSN, RN, CNOR, clinical nurse, OR
 - Demographic Characteristics of Persons Vaccinated During the First Month of the COVID-19 Vaccination Program
- Paulo Poyaoan, BSN, clinical nurse, Wound Healing Institute
 - Patient perception of wound photography
- Matthew Thompson RN,BSN,CNOR, clinical nurse, OR
 - How Effective is Cultural Competence Training of Healthcare Providers on Improving Patient Satisfaction of Minority Groups? A Systematic Review of Literature
- Francesca Grillo, MSN, RN, C-EFM, clinical professional development educator, MCH
 - Impact of COVID-19 on Maternal Mental Health



Safe Patient Handling:

- 2021 Safe Patient Handling Competency sessions began April 1. One hour sessions in the Auditorium. Registration through iLearn (see attached schedule).

Improve North:

Please choose the correct location when submitting reports in Improve North

In the When/Where section, ALWAYS choose

- **Type (Healthcare Setting):** FACILITY
- **Then, FACILITY:** PHELPS

From here, you can choose Inpatient, Outpatient, Emergency or Inpatient/Outpatient to find your specific location.

Type (Healthcare Setting) ★ Facility ▼

*Select Facility for any Hospital including inpatient and outpatient.
*Select Ambulatory for Physician Partners.

Facility ★ Phelps Memorial Hospital ▼

Location Type ★ Phelps Outpatient ▼

***** DO NOT choose Type: Ambulatory – you will not find your location and your incident will not be submitted correctly *****

Contact Mary Kavoor of Quality Management with any questions.

Magnet Moments:

Shared Governance Council Meeting Highlights for April

APRN (NP) Council (Tues, April 13th)

Dorit Lubeck-Walsh, MSN, RN, ANP-BC invited Carmine Spadaccini, PA who was recently appointed as Director of Advanced Clinical Providers for both Phelps Hospital and Northern Westchester Hospital (where he works as a Surgical Hospitalist) to meet with our nurse practitioners. The team discussed ideas for future meetings: presentation of case studies, research/EBP (evidence based practice) opportunities, and invitations to colleagues. Some topics were identified from the 2020 Learning Needs Assessment.

Shared Governance Day (Wed, April 21st):

Recruitment, Retention and Recognition Council: Our announcement of the next DAISY recipient (4Q20 nominee) is coming soon. Stay tuned. Our goal is to obtain the RN turnover rate (unit and organization) and identify ways nurses can be, and are involved in retention activities.

New Knowledge & Innovation Council: Catalina Chistol, BSN, RN presented how the nurse residents (cohort 6) used the Northwell EBP algorithm to identify and critically appraise depression screening tools for adults, 65 years and older. Catalina presented versions of validated depression screening tools (Geriatric Depression Scale (GDS) and Patient Health Questionnaire (PHQ), which we hope to pilot and implement in the coming months. Her presentation generated much enthusiasm and recommendations to ensure this nurse residency EBP project will be a success. Thanks to all!

During nurse residency, our nurses “identify a problem” and form a **PICO** question (**P**atient population/**P**roblem/**D**isease, **I**ntervention, **C**omparison, **O**utcomes) to review the literature and differentiate between Research and EBP. Our goal is to identify unit- specific “problems”, formulate PICO questions and plan next steps – which create the structure for building New Knowledge, Innovations & Improvements.

Professional Practice & Development Council: Ellen Woods, Program Director, Vitality updated us on the IHI Age-Friendly Health System (AHFS) initiative and pilot on 3N. Cherry Fuentes, RN shared “test screens” from Meditech: the nurses gave Ellen feedback regarding the tool. Nancy Fox, RN sought the assistance of council members to select our submission for Northwell’s Healthy Work Environment *challenge*. Nancy Lennon, Wellness Program Manager joined the council members to share the many opportunities available for employee wellness at Phelps/Northwell and sought other suggestions.

Quality & Safety Council: Kelley Kissane, RN and Rachel Ansaldo, RN, co-chairs, prepared a packed standing agenda – focusing on our nurse-sensitive indicators, opportunities for learning and the sharing of quality initiatives/outcomes by our members. Candace Huggins, RN, discussed two cases and the nurse’s role in medication reconciliation. Mary Kovoov presented the topic of wrong level spine surgery. Besides the discussion of unit projects, members discussed the impact of the construction and noise, on our patient satisfaction scores, and offered suggestions for improvement.

CNO Advisory Council: Mary McDermott, RN updated members on the plans for Nurse’s/Hospital week (taken from recommendations of our nurses), the excitement of renovation and challenges of construction. The 2nd half of the meeting was dedicated to hearing from the clinical nurses on the activities of their units, progress of their unit councils and topics of interest. Here, nurses have the opportunity to speak directly with Mary and identify areas where her advocacy is needed.

Thanks to all of the council members who attended and participated in April’s shared governance council meeting day. I learned that many of you are “technologically savvy” (since Kathy Calabro was on PTO) and I really appreciated your help and support to ensure that the day went smoothly.
Judy Dillworth, RN

Infection Prevention:

The Covid Vaccine History has been updated!

We previously implemented a Covid Vaccination assessment in the following SOC’s:

- BRU
- Critical Care
- Intermediate Care
- Med/Surg
- Inpt Psychiatry
- Telemetry
- Rehab
- Pre-Medical Assessment

The following is the revised Covid Vaccine History; it goes live on Monday, April 26th.

The documentation is intuitive such that if the patient has received the vaccine, only the questions pertinent to the vaccine administration will need to be answered. If the patient has not received the vaccine, the screening questions will need to be answered.

History	
History of COVID vaccination?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown
If YES to history of COVID vaccine...	<input type="radio"/> Pfizer dose 1 <input type="radio"/> Pfizer dose 1 and 2 <input type="radio"/> Moderna dose 1 <input type="radio"/> Moderna dose 1 and 2 <input type="radio"/> J&J / Janssen <input type="radio"/> Other
Date of last vaccination	<input type="text"/> <small>**If patient is vaccinated, STOP HERE.</small>
Have you had ANY vaccines in the past 14 days (2 weeks)?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown <small>*Including the flu shot*</small>
Serious or life-threatening allergic reaction to a vaccine?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown <small>*Serious or life-threatening reaction such as hives or difficulty breathing, to any vaccine or shot, or to any component of the COVID-19 vaccine, such as polyethylene glycol.</small>
Positive COVID-19 test/home isolated in the last 10 days?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown <small>*Positive COVID-19 test or been told to isolate by a health care provider of health department.</small>
Treated with antibody therapy for COVID-19 in past 90 days?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown
Additional information	<input type="text"/>
Will you accept the COVID Vaccine if eligible at D/C?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown



The reflex order for a "urine c/s" with the "Insert Foley Catheter" order is ***no longer active***. Urine cultures can of course, still be ordered separately if clinically indicated. Feel free to contact the Infection Control Department at EXT. 3786 with any questions/concerns.

Patient Experience: Culture of C.A.R.E. at Phelps

When we first began our Journey to Excellence many years ago, we adopted many learnings from successful organizations; one of them being the Disney organization as Disney was known for its successes in hospitality. Among their many approaches, they recommended an ***On Stage, Off Stage*** mindset. They used that concept to promote an accountability mentality for all employees when they were in public view.

The belief being that public perceptions are created throughout the environment, especially in the first few moments. This reminds us that patients/families begin their impression of us long before they reach

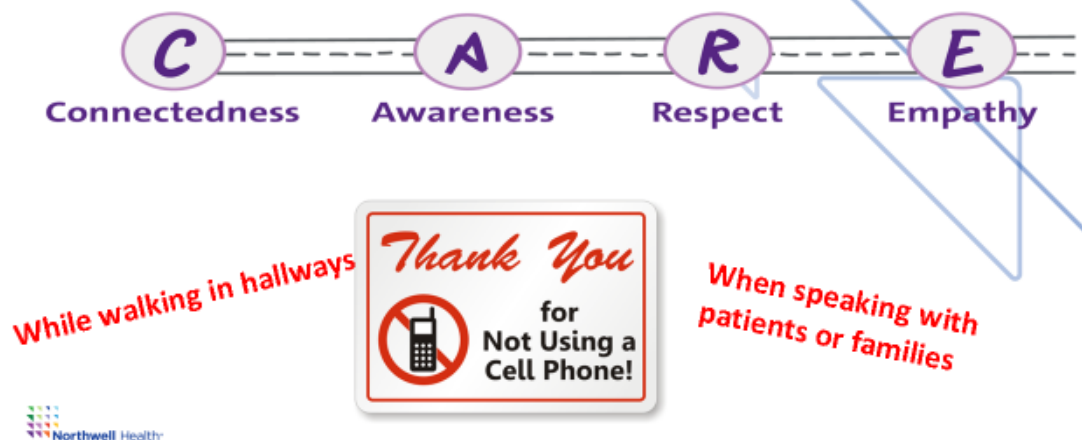
their destination whether it be an outpatient or inpatient department. This concept extends to all areas, even the garage, lobby and hallways. With this in mind, we are asking everyone to be mindful of all people that you encounter in the hallways, elevators, etc. We are asking everyone to remember to smile (even behind the mask &, use the 10 & 5 foot rule) to acknowledge them.

To help us all follow this approach, it is also necessary to **refrain from looking/using our cell phones in these areas**. If we are using our phones, it is difficult to be present and to acknowledge those we pass in the halls. I think we have all experienced a positive response when we take the time to greet others. I believe it also gives the message that we care and want help.

Thank you for all you do and for helping to promote our Culture of C.A.R.E.

Phyllis Vonderheide, MS, RN BC – Senior Director Patient and Customer Experience

Our Promise to Patients & Families



If you would like to submit information for publication please contact: Kathy Pappas, Organizational Development, at kpappas2@northwell.edu or ext. 3169. Thank you to all the contributors.