



## Nursing News March 2021

### Congratulations to:

- Elizabeth Perdomo-Benitez, BSN, RN from 2Center for being the 3<sup>rd</sup> DAISY award recipient at Phelps Hospital. A big thank you to Linda Klein, the patient who nominated Liz; Mary McDermott, SVP of Patient Care Services/CNO; Eileen Egan, Executive Director; members of the Recruitment, Retention and Recognition Council and the 2Center staff who participated in the surprise ceremony. Congratulations Liz!



- On February 26, 2021, **Lauren Filauro (2N)**, **Jacqueline Gagnon (2N)**, **Madeleine Hamer (5N)**, **Kelley Murray (5N)** and **Emily Weiss (3N)** graduated from the Northwell RN Residency program. They started as new graduates in March 2020 just as the Covid surge was beginning. Despite the challenges, these nurses have successfully transitioned into competent, compassionate practitioners. We congratulate them and look forward to their continued professional growth at Phelps!



**Certified Nurses Day™**, March 19th, honors nurses worldwide who contribute to better patient outcomes through obtaining certification. Phelps recognized the professionalism, excellence, and service of our certified nurses who earn and maintain the highest credentials in their specialty. Please see [attached list](#) of our Certified Nurses. Gift bags containing an inscribed key chain, hand cream, candy and a special Thank You card from Mary McDermott were distributed to all certified nurses.

Certified Nurses Day is the perfect opportunity to invite all nurses to advance their career by choosing certification. Phelps participates in the ANCC Success Pays program that can be used to pay for qualifying certifications and re-certifications. If you are interested in obtaining certification or recertification please contact your educator or Organizational Development.

**Congratulations to all of our certified nurses!**



## **Organizational Development Department Classes:**

Register in iLearn for the Professional Development classes listed below.

*Coming Soon.....*

- **Everyday Bias for Health Professions**, March 30, 9:00am-11:00am and April 30, 10:00am-12:00pm
- **Conflict and Delegation Workshop**, March 31, 8:30am-4:30pm
- **Being in Charge**, April 7th, 8:30am-4:30pm

## **Educational Opportunities:**

- **Psych Mental Health Virtual Certification Review Course** – March 16, 24, 30 and April 6. All sessions 4:00pm-7:00pm via Zoom. Employee price: \$325 for 12.0 contact hours. Register in iLearn. For course outlines, instructor information or ANCC's Success Pays® Program, please contact Ariana Mahato, MHA [amahto@northwell.edu](mailto:amahto@northwell.edu)

- **SAVE THE DATE – Shining the Light on Wound Care** Virtual Symposium - Friday, June 4, 8a-4p. Registration will be shared soon (See attachment).
- **Setting the Pace** the Annual NYS Emergency Nurses Association (ENA) Virtual Conference to be held April 22, 2021 from 8:30am – 4:30pm. To register, go to the NYS ENA website, click on Conference tab at top, then drop down to General Information and register. Any questions, please contact Maryanne Portoro, RN, in the ED.

### **Nursing Promise Applications:**

**Nursing Promise** is a donor-funded program providing incentive and financial assistance for Phelps Hospital Northwell Health employees beginning or advancing a career in nursing. Employees accepted into Nursing Promise receive an annual grant from Phelps to assist with expenses.

**Nursing Promise** supports two paths to a BS in Nursing. Employees may earn a Bachelor's in Nursing, or if currently an RN with an Associate Degree, may pursue an RN to BS in Nursing.

#### **Nursing Promise Scholars must:**

- Be accepted and enrolled in an accredited program to earn a BS degree in nursing.
- Complete their degrees within four semesters in two consecutive years. No award is provided for less than two semesters.
- Complete “*Work Promise*” after graduation as defined in the policy in lieu of repayment of grant.

**If you will be starting class for the Summer Semester, 2021, the application for Nursing Promise is due by May 1<sup>st</sup>.**

If you are interested in applying please contact Nancy Fox, Organizational Development for an application, contact info is: [nfox@northwell.edu](mailto:nfox@northwell.edu) or 366-3167.

### **New Stroke Care Plans:**

The stroke care plans have been updated in Meditech and are active. Use STROKE to search and there will be 3 new care plan choices. The CVA and TIA have been combined in order to align with the Northwell system policy. Thank you to Dianna Pollock for her work on these.

#### **NEW POCs**

Search <b>STROKE</b>	
Mnemonic	Description
<b>STROKE</b>	Stroke-CVA/TIA
STROKE.H	Stroke Hemorrhagic-ICH/Subarac
STROKE.T	Stroke s/p tPA or Thrombectomy

## INACTIVE

Search TIA2

Mnemonic	Description	Type	Days/Levels
TIA2	Transient Ischemic Attack		

## Infection Prevention:

Infection Control Record: Please note the following organisms were added (below).

Document Infection Control Record

Thu, Mar 11, 2021 1114 by Rachel Valdez-Vargas

INFECTION CONTROL	
Isolation Type	<input type="checkbox"/> Standard/Universal Prec. <input type="checkbox"/> Contact <input type="checkbox"/> Airborne <input type="checkbox"/> Droplet <input type="checkbox"/> Neutropenic
	Use appropriate signage on patient door for: - Contact - Droplet - Airborne - Neutropenic  Airborne Isolation REQUIRES: **Negative pressure room **N95 mask
Isolation Status	<input type="radio"/> Initiated <input type="radio"/> Ongoing <input type="radio"/> Discontinued
Organism requiring isolation:	<input type="checkbox"/> MRSA <input type="checkbox"/> C Diff <input type="checkbox"/> TB <input type="checkbox"/> Influenza <input type="checkbox"/> Multiple Drug Resis. Org <input type="checkbox"/> Covid-19 <input type="checkbox"/> CRE <input type="checkbox"/> Candida Aurs
Other organism(s) requiring isolation:	<input type="text"/> List additional organism not mentioned above.

## Patient COVID Vaccination

We are excited to announce that Phelps is now offering the Janssen/J & J Covid-19 vaccine to eligible patients on day of discharge.

Please complete the assessment (screen shot below) upon patient admission.

The data entered will help assist Phelps Pharmacy and providers identify patients needing and willing to be vaccinated.

The assessment has been added to the SOCs for Inpatients, Observation, MCH and Behavioral Health.

This is available for all newly admitted patients. Post Op/Surgical patients are not eligible.

History		REQUIRED
History of COVID vaccination?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown	Required if answer above "Yes"
If YES to history of COVID vaccine...	<input type="radio"/> Pfizer dose 1 <input type="radio"/> Pfizer dose 1 and 2 <input type="radio"/> Moderna dose 1 <input type="radio"/> Moderna dose 1 and 2 <input type="radio"/> Janssen <input type="radio"/> Other	
Date of last vaccination	<input type="text"/>	
Additional information	<input type="text"/>	
Will you accept the COVID Vaccine if eligible at D/C?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown	Required if first question reply is "No" - skips down from first query automatically.

#### **IV/Invasive Line Assessment:**

There are minor changes in Meditech documentation to the Assess IV/Invasive Line Assessment intervention:

- Addition of Brachial and Femoral choices to SITE
- “Other” option in CATHETER TYPE is deleted.

Anticipated Go Live Date March 22.

→ Site	<input type="radio"/> Hand <input type="radio"/> Wrist <input type="radio"/> Forearm <input type="radio"/> Antecubital <input type="radio"/> Upper Arm	<input type="radio"/> Subclavian <input type="radio"/> Int Jugular <input type="radio"/> Ext Jugular <input type="radio"/> Scalp <input checked="" type="radio"/> Brachial	<input type="radio"/> Radial <input type="radio"/> Back <input type="radio"/> Leg <input type="radio"/> Foot <input checked="" type="radio"/> Femoral
Catheter Type	<input type="radio"/> Peripheral <input type="radio"/> Extended dwell <input type="radio"/> Midline <input type="radio"/> Hickman	<input type="radio"/> PICC <input type="radio"/> TLC <input type="radio"/> PORT	<input type="radio"/> AV Shunt/Fistula <input type="radio"/> Hemodialysis Catheter <input type="radio"/> Trialysis <input type="radio"/> PA Line <input type="radio"/> Arterial Line <input type="radio"/> Intraosseous
"Other" removed			

#### **Magnet Moments:**

Our nurses were blossoming with ideas and full of energy during our shared governance council meetings last week.

Please check the Nursing website in the coming days to learn more and refer to the attached “EO Survival guide” to ensure logical steps are taken whenever you identify an opportunity and begin a project on your unit.

**Recruitment, Retention and Recognition Council:** Stay tuned as we are getting ready to announce the next DAISY recipient (4Q20 nominees).

Congratulations to our Certified Nurses (March 19) and Cheryl Burke, RN for being the 1<sup>st</sup> recipient of monies from the People Caring for People Education Fund to support nurses’ attendance at the NICHE conference (April 13-15, 2021). Discussed March as Colon Cancer Awareness Month and ideas for Nursing Week in May.

**New Knowledge & Innovation Council:** Congratulations to **Judy Kennedy, RN**, chair for being asked to speak on a panel during Northwell’s Nursing Research Retreat held on March 19<sup>th</sup> (which was awesome!). We discussed ideas and our plan to create “PICO” (Population/Patient/Problem, Intervention, Comparison, Outcome) questions and then review the literature to identify future EBP/Research studies.

**Professional Practice & Development Council:** Began with a Mindfulness moment. Discussed ways to achieve/maintain certification. Yeva Posner, RN, informed the team about our Baby Friendly Designation (awarded in 2016) and steps toward re-designation this year. We reviewed and provided suggestions for the *Professional Development Brochure* given to new RNs during orientation to Phelps Hospital.



**Quality & Safety Council:** Members reviewed and approved the Nursing Quality & Safety Plan 2021-2022. There was discussion regarding the NDNQI results from 4Q20 and next steps. Please discuss possible strategies to reduce falls at your unit councils for more discussion at our April meeting. Ritzel Tuazon-Boer, RN shared that The Undersea & Hyperbaric Medicine (UHMS) survey team will be here on April 1 & 2.

**CNO Advisory Council:** Our next RN Satisfaction survey will take place June 2021. Mary shared that seven clinical nurses will be invited to attend this year's Northwell Nursing Retreat entitled "Diversity, Equity, Inclusion". Mary recognized our certified nurses and has worked with Cheryl Burke to ensure "something special" on Certified Nurse's Day, March 19.

## **Patient Education - New QR Codes!**

One of the applications available in Pad In Motion Tablets is the *Wellness Network Website*. Wellness Network provides patient educational videos on specific medications, conditions, treatments, safety measures and infection control. The patients are able to watch these videos using the tablets while they are admitted.

Patients may forget what they learned while they are here in the hospital. The QR codes will allow the patients to access and view the patient education videos/material from their mobile devices or computer even after discharge. Printed QR code bookmarks are included in the patient's Admission Packet and available in the Nursing Station.

Please discuss this with your patients and offer them assistance prior to discharge. Contact your Patient Education representative if you have questions or concerns.

## **Safe Patient Handling**

- 2021 Safe Patient Handling Competency sessions beginning April 1. One hour sessions in the Auditorium. Registration through iLearn (see attached schedule).
- Become a **Transfer Mobility Coach!** Training session on May 25, 2021, 8:30am-4:00pm in the Boardroom. Register through iLearn (see attached flyer).

## **Patient Experience: Journey to Excellence – Refocus**

As spring emerges and hopefully Covid is diminishing, there is a yearning for "the way things were" when people said hello to one another in the hallway, people smiled, worried a little less and enjoyed the culture they were a huge part of creating. Please see our Patient Experience Plan below for importance touch points.

## Journey to Excellence 2021 – REFOCUS

- Sustainment and Refresh
- Words That Work
- Food Transformation
- Hospitality & Guest Services

Culture of C.A.R.E.

- Team Lavender
- Schwartz Rounds
- EAP
- Employee Engagement

Resilience & Team Support

- Senior Staff
- Nurse Manager
- Interdepartmental
- Rounding on Employees
- CARE Leader Comment

Rounding

- Narrate Your CARE
- PX Storytelling & Best Practices
- Phone Etiquette
- Team STEPPS
- Managing Up

Communication

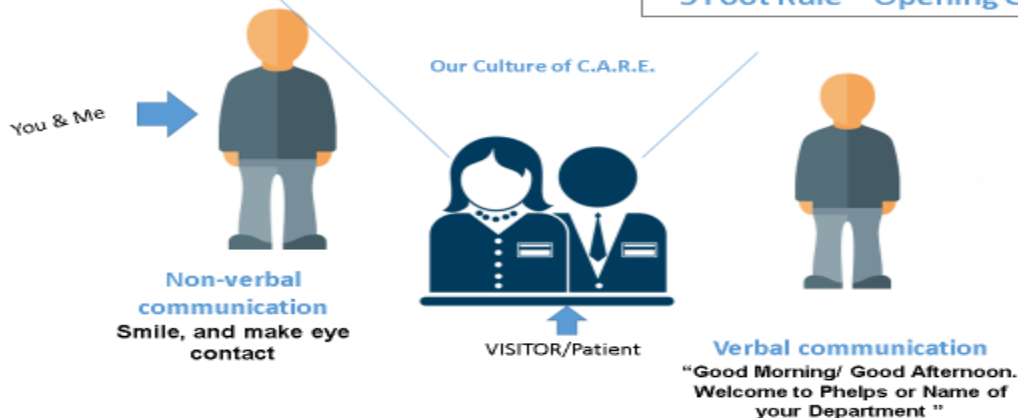
### Identify a 2021 Service Goal

While our culture has grown stronger in many respects through the pandemic – thanks to the caring work of so many, we want to remind everyone of the practices we enjoyed and that were noticed by all who came to Phelps; such as saying “hello” in **public areas both verbally and non- verbally**. We are asking for everyone to remember the 10 & 5 foot “rule”- please see below;

## CONNECTING - First Encounter in Hallways, Public Areas

### 10 Foot Rule – Non Verbal Acknowledgement

### 5 Foot Rule – Opening Greeting



Pads in Motion: “Call Virtual Visit Team on Vocera”

Virtual Visit Help available on Wednesdays and Sundays 10am –4PM for next 8 weeks. Jenny Lew, RN is available to assist you and your patients in using the Pads in Motion to

1. Make Facetime calls with families
2. Set patients up to view educational programs
3. Instruct patients in using entertainment options
4. Instruct staff in using PIM tablets

Call Jenny on Vocera – priority given to visit calls with family and education.

If you would like to submit information for publication please contact: Kathy Pappas, Organizational Development, at [kpappas2@northwell.edu](mailto:kpappas2@northwell.edu) or ext. 3169. Thank you to all the contributors.