

Measurement	Benchmark or Goal	1st Q '19	2nd Q '19	3rd Q '19	4th Q '19	1st Q '20	2nd Q '20	3rd Q '20	4th Q '20	Outperform Majority of the Time
Clinical Indicators										
Falls Per 1,000 Patient Days		2.02	2.11	2.50	3.27	2.04	ND	2.82	3.20	
	NDNQI	2.53	2.48	2.46	2.48	2.54		2.71	2.80	
Falls with Injury Per 1,000 Patient Days		0.72	0.22	0.55	1.22	0.33	ND	0.36	0.84	
•	NDNQI	0.56	0.53	0.54	0.53	0.57		0.60	0.59	
Falls Per 1,000 Patient Visits/Cases		0.44	0.12	0.12	0.3	0.33	ND	0.22	0.38	
	NDNQI	0.37	0.29	0.32	0.31	0.40		0.39	0.48	
Falls with Injury Per 1,000 Patient Visits/Cases		0.06 0.06	0.00 0.07	0.00 0.07	0.06 0.07	0.13 0.14	ND	0.07 0.10	0.19 0.12	
	INDINQI	0.00	0.07	0.07	0.07	0.14		0.10	0.12	
Hospital Acquired Pressure Injury Prevalence		0.00	1.28	0.00	0.00	2.53	ND	0.00	0.00	
(Stage II & Above)	NDNQI	1.41	1.26	1.22	1.27	1.34		1.58	1.71	
Restraints	Prevalence	0.00	0.00	0.00	0.00	0.00	ND	0.00	0.00	
	NDNQI	1.80	1.65	1.57	1.72	1.94		2.32	2.54	
Central Line-associated Bloodstream Infection		0.00	1.83	0.00	0.00	0.00	ND	0.00	2.00	
(CLABSI)	NDNQI	0.67	0.66	0.64	0.59	0.57		0.87	0.90	
Catheter-associated Urinary Tract Infections		3.48	3.24	0.00	1.73	0.00	ND	3.49	3.03	
(CAUTI)	NDNQI	0.85	0.85	0.90	0.79	0.69		0.94	0.99	
Ventilator-associated Event		36.50	0.00	20.00	0.00	0.00	ND	6.71	25.81	
(VAE)	NDNQI	5.81	5.75	5.52	5.84	6.05		7.50	9.18	
Hospital Onset CDIFF per 1,000) Patient Davs	0.20	0.40	0.62	0.75	0.75	ND	1.70	0.20	
CMS Threshold		0.65	0.65	0.65	0.65	0.65	110	0.65	0.65	

NDNQI -National Database of Nursing Quality Indicators NA-Not Available; ND-No Data NDNQI Benchmark - All Hospitals Mean Outperforms benchmark

At benchmark

Key: Underperforms benchmark



Measurement	Benchmark or Goal	1st Q '19	2nd Q '19	3rd Q '19	4th Q '19	1st Q '20	2nd Q '20	3rd Q '20	4th Q '20	Outperform Majority of the Time
RN Education										
RN's w BSN or Higher		80.00%	81.57%	81.77%	82.83%	83.70%	ND	85.25%	87.03%	
	NDNQI	60.77%	61.80%	62.23%	62.64%	62.81%		64.81%	65.17%	
RN's w Professional Certification	NDNQI	36.94% 20.87%	37.67% 21.32%	36.73% 21.39%	40.87% 21.62%	39.95% 21.77%	ND	36.25% 21.86%	38.15% 22.31%	
Patient Satisfaction										
Likelihood to recommend	Top Box%									
	Press Ganey									
Nursing Domain - Inpatient	Top Box%									
	Press Ganey									
Nursing Domain - Ambulatory	Top Box% Press Ganey									