



Phelps Hospital Receives Exemplar Status

The nursing department is proud to announce it has received NICHE (Nurses Improving Care for Healthsystems Elders) Exemplar Status for the 5th year in a row.

Nurses Improving Care for Healthsystem Elders (NICHE) is a **nursing education and consultation program designed to improve geriatric care in healthcare organizations**. The NICHE program of NYU Rory Meyers College of Nursing provides resources for nursing and interdisciplinary teams to achieve organizational goals for the care of older adult patients.

The **NICHE** model demonstrates **improved clinical outcomes**, positive fiscal results, enhanced **nursing competencies**, community recognition, and greater patient, family, and staff satisfaction. **NICHE model of care provides nurses** with the knowledge and skills for delivering best practice in the **care** of older adults.

Phelps has been a NICHE hospital since 2013 and has earned and retained exemplar status since 2016.

Exemplar designation is the highest of 4 levels of achievement. To achieve Exemplar designation indicates a hospital has demonstrated ongoing, high level dedication to geriatric care and implements interventions and initiatives to continually improve the care of the geriatric population.

Requirements for exemplar status include implementation of the NICHE Geriatric Resource Model, evidence-based protocols on patient care units, use of age-sensitive standards, inclusion of patients, families and community based providers in planning NICHE initiatives and involvement in leadership roles regionally.

As an Exemplar NICHE hospital Phelps shows a tremendous commitment to meet a challenge of the times-quality care for the older adult.

NICHE hospitals offer evidence based, interdisciplinary approaches to care that promote better outcomes, positive patient experiences with increases in patient, family and staff satisfaction.

When a hospital continually works to Improve the Care for Healthsystem Elders...***it also improves the care for all of its patients.***