



Nursing News January 2021



Congratulations:

- The **5North nursing unit had ZERO hospital acquired infections for 2020!** No C.Diff, CLABSI, or CAUTI events! Kudos on doing a great job in keeping our patients safe! (see attachment)
- Doreen Gallagher, DNP, RN, PMH-BC of 1 South completed her DNP from Chamberlain University. Her graduation will be later this month via Zoom. Congratulations Doreen!



Organizational Development Department Classes:

- The **2021 BLS schedule** is attached, please call ext. 3166 to schedule your class. Don't wait until the last minute, class size is limited due to COVID restrictions.
- **Heartcode BLS** is another option to renew your BLS certification. Part 1 is the online interactive curriculum and test. Part 2 involves a computerized demonstration of skills. Call ext. 3166 to be assigned program.
- The 2021 **CPI schedule** is attached.
- The 2021 **Everyday Bias for Health Professions schedule** is attached.

Register in iLearn for the Professional Development classes listed below. Register early in the year before classes are closed out.

Coming Soon.....

- Passport to Preceptorship, February 23rd, 8:30am - 4:30pm
- Evidence Based Practice, February 26th, 9am-1pm.
- Conflict and Delegation Workshop, March 31st, 8:30am - 4:30pm

Northwell Institute for Nursing Virtual Certification Reviews:

Email with the below information was sent to nurses on 1/21/21.

- **Critical Care Virtual Certification Review Course**

March 9, 11, 23 and 25, 2021

All sessions are 4:00pm – 7:00pm via Zoom

Employee price: \$325 for 12.0 Contact Hours

Groups of 10+ can receive certification exam group discount

Go to AACN website to check for eligibility requirements (see link below)

https://www.aacn.org/certification/get-certified/ccrn-adult?dm_i=49BX,ZXR0,1JYM52,4I6UC,1

Search “CCRN Certification Virtual Review Course 2021” on iLearn to register.

- **Medical-Surgical Virtual Certification Review Course**

March 2, 4, 9 and 11, 2021

All sessions are 4:00pm – 7:00pm via Zoom

Employee Price: \$325 for 12.0 Contact Hours

Go to ANCC website to check for eligibility requirements (see link below)

https://www.nursingworld.org/our-certifications/medical-surgical-nurse/?dm_i=49BX,ZXR0,1JYM52,4I6UD,1

Search “Medical Surgical Certification Virtual Review Course 2021” on iLearn to register.

- **Ambulatory Certification Virtual Review Course 2021**

March 4, 11, 18 and 25

All sessions are 5:00pm – 8:00pm via Zoom

Employee Price: \$325 for 12.0 Contact Hours

Go to ANCC website to check for eligibility requirements (see link below)

https://www.nursingworld.org/our-certifications/ambulatory-care-nursing/?dm_i=49BX,ZXR0,1JYM52,4I6UD,1

Format of this exam will change after May 1, 2021

Search “Ambulatory Certification Virtual Review Course 2021” on iLearn to register.

*Medical-Surgical and Ambulatory Certifications – Initial certification exams qualify to be taken under Northwell Health/ANCC’s Success Pays® Program.

For course outlines, instructor information or ANCC’s Success Pays® Program, please contact Ariana Mahato, MHA amahto@northwell.edu.

Other Northwell Courses:

Cardiac Interprofessional Virtual Conference

Thursday, March 11, 2021

9:00am – 1:00 pm

\$25 Northwell Employees

Contact hours provided

Register through iLearn

Magnet Moments:

We're back on our Magnet Journey for 2021!

If you have a *professional goal to become a chair or co-chair* of a unit or shared governance council, please let your nurse manager and/or Judy Dillworth know soon so that we can support you in this role.

Our clinical nurses drove full speed ahead during our shared governance council meetings on Wed 1/20/21.

Themes for each of the councils were: to plan for more clinical nurses to chair/co-chair each of the councils, list the accomplishments of 2020 for the Nursing annual report, review each council's charter and establish goals for 2021. The main goals for each council were:

Recruitment Retention and Recognition Council: will be voting on the next recipient of the DAISY award (nominees from 4Q2020) and reviewing domains for the next NDNQI RN satisfaction survey (June 2021).

New Knowledge and Innovation Council: We need to "identify a question" in every unit/service for future research studies (strategic plan identifies # of IRB-approved studies/year identified by Mary; 2 IRB-approved studies are in progress). To be a principal investigator, you must be CITI-certified!

Professional Practice and Development Council: We need to set unit/organizational goals for BSN and professional certification. We will focus on supporting a Healthy work environment and becoming an "Age-Friendly" organization.

Quality and Safety Council: Besides sharing our quality improvement initiatives, we hope to clarify process and outcome measures for JC National Patient Safety Goals. Michelle Horvath provided an overview of the Root Cause Analysis (RCA) Process- more educational sessions to come.

CNO Advisory Council: Mary asked for suggestions regarding the format of this council (email her directly, Judy or Kathy). New members were welcomed and we hope to ensure consistent representation from all areas (inpatient and ambulatory) for an engaging dialogue.

For more information on the agendas and meeting minutes, please check the Nursing Website regularly.

The topic of Mentoring was discussed during the **APRN council** meeting on Tuesday, 1/12/21, chaired by Dorit Lubeck-Walsh. Thanks to Lincy Joseph, RN, NP who shared her experience as a recent graduate of Northwell's Mentorship program and Cherry Fuentes, MS, RN-BC, NPD-BC, who discussed the Mentorship program she started here at Phelps. By comparing/contrasting the two programs and facilitating an engaging dialogue among the members, the stage was set for the initiation of a mentorship program for NPs at Phelps.

Judy Dillworth

Golden Ticket

Cheryl Burke, along with 2 other clinical professional educators, presented at the annual Northwell Golden Ticket Event which is geared towards juniors and seniors at the top of their class in tri-state nursing programs. This event allows the student nurses to learn about Northwell and the opportunities available to the new graduate RN.

The title of Cheryl's presentation was "Navigating as a New Nurse". Cheryl, along with nurse educators from Peconic Bay Medical Center and the IFN (Institute for Nursing), presented their respective new graduate programs. Joining Cheryl were a few of Phelps' current RN residents, who agreed to answer questions that a new graduate nurse may have when looking for a new graduate or residency program.

Lauren Filauo started 3/2020 (previously worked at Phelps as a HUC) and works on a med/surg unit. Lauren addressed “Why med/surg is a good area/specialty to start your nursing career”.

Madeleine Hamer started 3/2020 and works on a med/surg unit. Madeleine addressed her most rewarding experience and why she chose Phelps Hospital/Northwell Health.

Catalina Chistol started 8/2020 in the new graduate RN role. Catalina graduated from a nursing program in Greece and was working as a med/surg tech at Phelps prior to being hired as a RN.

Meaghan McKiernan also started 8/2020 and worked as a med/surg tech at Phelps. Both Catalina and Meaghan spoke about the how the RN Residency program works at Phelps and how it fosters learning, confidence and critical thinking.

Thank you to our nurses for sharing their experiences!

NICHE (Nurses Improving the Care for Healthsystem Elders)

The Nursing Department is proud to announce it has received NICHE (Nurses Improving Care for Healthsystem Elders) Exemplar Status for the 5th year in a row! Exemplar designation is the highest of 4 levels of achievement. To achieve Exemplar designation indicates a hospital has demonstrated ongoing, high level dedication to geriatric care and implements interventions and initiatives to continually improve the care of the geriatric population.

Requirements for exemplar status include implementation of the NICHE Geriatric Resource Model, evidence-based protocols on patient care units, use of age-sensitive standards, inclusion of patients, families and community based providers in planning NICHE initiatives and involvement in leadership roles regionally.

Congratulations and thank you to all for your continued hard work, commitment and dedication to improve patient outcomes for our geriatric patients!

Cheryl Burke



Patient Education/IT/Communication:

The PadinMotion is a complimentary tablet provided by the hospital for patient use. The tablet is installed and configured to a specific bed number and meant to stay in each patient room. The PadinMotion has 5 Care applications:

- Education (under Communication) – patient education videos from *The Wellness Network*
- EZ Call (under Communication)– enter email or phone number of family and a link will be sent
- Pluto TV (Entertainment) – watch Live TV or Movies on Demand
- Language Line (under Communication – Clinician, PIN Required) provides interpretation
- Amwell (Communication) – Patient can talk to doctor

Recently, some of our Hospitality reps have been trained on the features of the tablet. ***Please utilize this very important communication tool for our patients and their families.***

See attached “Your Patient Care Tablet Applications” and “PadinMotion Fast Facts” which contains contact information for reporting issues or concerns.



Thank You

Alicia Mulvena, of Organizational Development, has compiled, edited and distributed Nursing News for many years. She has retired, although will still be occasionally working at Phelps. We thank Alicia and wish her well in her retirement!

If you would like to submit information for publication please contact: Kathy Pappas, Organizational Development, at kpappas2@northwell.edu or ext. 3169.