

MODULE: Safety Culture

1285 Respondents

#	Item	Domain	Score	% Unfavorable	% Neutral	% Favorable	vs. Nat'l Healthcare Avg	2019 Results	vs. 2019 Results	Responses
	Safety Culture (19 items)	-	4.08	8	12	80	0.08	4.06	0.02	1194
16	My work location provides high-quality care and service.	Organization	4.38	4	6	90	0.15	4.36	0.02	1186
24	I can report patient safety mistakes without fear of punishment.	Organization	4.21	6	10	84	-0.01	4.27	-0.06	1154
25	In my work unit, we discuss ways to prevent errors from happening again.	Employee	4.24	6	8	86	-0.03	4.31	-0.07	1175
26	Team members at my work location will freely speak up if they see something that may negatively affect patient care.	Employee	4.24	6	8	86	0.05	4.26	-0.02	1154
27	We are actively doing things to improve patient safety.	Organization	4.31	4	8	88	0.04	4.38	-0.07	1148
28	Mistakes have led to positive changes here.	Organization	4.11	6	13	81	0.04	4.13	-0.02	1162
29	When a mistake is reported, it feels like the focus is on solving the problem, not writing up the person.	Organization	3.97	10	14	75	0.06	3.9	0.07	1166
30	In my work unit, team members and managers work together to ensure the safest possible working conditions.	Employee	4.11	9	11	80	0.03	4.18	-0.07	1177
31	I feel free to raise workplace safety concerns.	Employee	4.21	7	8	85	0	4.24	-0.03	1187
32	My work unit works well together.	Employee	4.09	9	12	79	-0.09	4.14	-0.05	1194
33	Different work units work well together at my work location.	Organization	3.95	7	19	74	0.19	3.9	0.05	1155
34	There is effective teamwork among physicians, ACPs, and nurses at my work location.	Organization	4.02	7	16	77	0.09	3.92	0.1	1049
35	My work unit is adequately staffed.	Organization	3.38	28	18	55	0.11	3.27	0.11	1190
36	Communication among work units is effective in this organization.	Organization	3.86	11	17	71	0.24	3.71	0.15	1180
37	The amount of job stress I feel is reasonable.	Employee	3.59	19	17	64	0.1	3.45	0.14	1188
38	Communication among physicians, ACPs, nurses, and other medical personnel is good in this organization.	Organization	3.9	7	19	74	0.15	3.82	0.08	1069
39	I would recommend Northwell Health to family and friends who need care.	Engagement Indicator	4.36	3	7	90	0.14	4.31	0.05	1187
40	Northwell Health makes every effort to deliver safe, error-free care.	Organization	4.36	3	6	91	0.12	4.36	0	1180
41	Senior management provides a work climate that promotes patient safety.	Organization	4.14	7	12	82	0.09	4.16	-0.02	1173