

# Phelps Hospital Nursing News September 2020



#### Welcome:

- Lesley Gerald-Koram, MSN, RN is the new ANM for MCH, Lesley will be working 3-11pm. Lesley is currently pursuing her PhD in Education.
- Sixta Jones, RN was promoted to Level III in May.

**Celebrations:** Jessenia Calle, RN of the OR has been promoted to RN III on the Clinical Ladder.

#### **Educational Opportunities:**

- CPEN Exam Review: 10/28-29, 8am-5pm. This is a virtual review course, 15 contact hours, cost is \$425.
- Oncologic emergencies: 10/29, 8a-5p webinar. 7.5 contact hours, cost is \$225.
- CCRN Certification Review Course: 11/2-3 webinar. 14.5 contact hours, cost is \$425.
- OCN Certification Review Course: 11/4-5 webinar. 14 hours, cost is \$425.
- PCCN Certification Review Course: 12/3-4 webinar. 14 contact hours, cost is \$425.

All of the above classes can be registered through: <u>www.nyp.org/nursing/news/cme</u>.

#### Northwell Educational Opportunities:

Annual Nursing Research Conference (Virtual) on November 12th. - see the attached flyer.

**2020 Diversity, Inclusion, & Health Equity Summit** on October 7<sup>th</sup>, 8-11am. To participate on the meeting day use the following link:

https://onlinexperiences.com/scripts/Server.nxp?LASCmd=L:0&AI=1&ShowKey=108565&LoginType=0&InitialDisplay=1 &ClientBrowser=0&DisplayItem=NULL&LangLocaleID=0&SSO=1&RFR=NULL&dm\_i=1Y9P,71J62,PDNV74,SEW1R,1

**Organizational Development Department Classes:** If you are not going to attend a class for which you have registered, please cancel the registration. There are often waitlists for attendees who could attend in your place. Please support your peers and communicate that you will not be attending. **Register in iLearn**.

- Non Nurse Preceptor Workshop, October 1<sup>st</sup>, 8:30a-12:30pm.
- Being in Charge: A Professional Development Workshop, October 6<sup>th</sup>, 8:30am- 4:30pm.
- **Preceptor Workshop**, November 4<sup>th</sup>, 8:30am-4:30pm.
- **EBP Workshop**, November 13<sup>th</sup>, 8am-12pm
- Everyday Bias Workshop, November 23, 1-3pm. (see attachment for details)
- Conflict & Delegation Workshop, December 9<sup>th</sup>, 8:30am- 4:30pm.

### Magnet update

It has been a month since we experienced our first Magnet® site visit here at Phelps. On Wed, September 16, all of our shared governance council members met in either the Boardroom or Microsoft Teams (vs. "calling in") and were very successful in ensuring participation and social distancing. Thanks to all the members who attended and those who took care of patients so the members could join. In all of the council meetings, nurses shared their experiences during the shared governance, unit, and interdisciplinary sessions they attended during the virtual Magnet® visit. We learned that everyone was able to "start on time" as a result of the amazing work of the escorts (Bethany Baldwin, Chris Moon, Lizeth Cervantes, Michael DeGrella and Michael Palazzo) and prep team (Denise Podell, Tim Wages, Phyllis Vonderheide and Melissa Kaplan). Thanks to your nurse managers, nurse educators and clinical nurse specialists and You. You were all awesome! As we await "the call" from the ANCC Magnet® commission, please reflect on your experience (what you saw or what you heard) *and keep the memory by writing down some questions and themes of the visit. We will need these.* 

#### Institute for Healthcare Improvement's (IHI) Age-Friendly Health System (AFHS)

Ellen Woods joined each of the shared governance council meetings on 9/16, to provide background information on AFHS at Phelps. There are two levels of recognition: we achieved level I status in August 2020. Since we have a long-standing history of NICHE exemplar status and age-friendly initiatives (e.g. "get to know me clouds"), we will support Ellen in following the PDSA processes needed to achieve level II. Thanks to all for your valuable input and support.

Tipton is running a special edition of their Magnet newsletter next month where they are offering nurses a platform to share their stories from the front lines of COVID-19. The selfless dedication and commitment your nurses have displayed is truly inspiring and they would love to be able to share their stories with their network of health systems and hospitals across the nation. If you have a story you would like to submit please send it to Judy Dillworth: jdillworth@northwell.edu, by October 1<sup>st</sup>.

#### **Infection Control News:**

Just a reminder to continue to check for outdated/expired items within your department.

Each department is responsible for identifying expired or outdated items. Expired items tend to be in closets, cabinets, drawers, med rooms, and throughout the unit. Items may include but are not limited to

- Medical supplies
- Blood Tubes
- Medications
- IV solutions

We appreciate your efforts in keeping our patients safe. Please let us know if you have any questions or concerns.

Thank you from the Infection Prevention Team!

#### Please review the attached C-difficile fact sheet.

**Safe Patient Handling:** review the attached flyer and sign up for a session. This is a mandatory requirement every year.

**Medication Reconciliation:** please read the attachment for Reconciliation of PRN Home Medications. If the reason for use is not chosen from the drop down menu it complicates the discharge orders when the patient is leaving.

**Nursing Promise:** Nursing Promise is a donor-funded program providing incentive and financial assistance for Phelps Hospital Northwell Health employees beginning or advancing a career in nursing.

Employees accepted into Nursing Promise receive an annual grant from Phelps to assist with expenses.

Nursing Promise supports two paths to a BS in Nursing. Employees may earn a Bachelor's in Nursing, or if already an RN one may pursue an RN to BS in Nursing program.

#### **Nursing Promise Scholars**

- Must be accepted and enrolled in an accredited program to earn a BS degree in nursing.
  - Must complete their degrees within four semesters in two consecutive years. No award is given for less than two semesters.
- Complete "Work Promise" after graduation as defined in the policy in lieu of repayment of cash stipend.

## If you will be starting class in the Spring 2021 semester, the application for Nursing Promise is due by December 1<sup>st</sup>. Please contact Alicia Mulvena for further information: amulvena@northwell.edu.

#### **EBP Fellowship Program:**

The Evidence-Based Practice (EBP) fellowship program offers registered nurses the opportunity to develop necessary knowledge and skills to search, critically appraise and use the evidence to initiate new or to change current practices for optimal patient outcomes. EBP integrates the best available research and other types of evidence with clinical expertise and individualized patient care to improve professional practice and patient care. The proposed fellowship is a 9-month long program including didactic education, facilitated course work and independent study on a selected evidence-based practice project. See the attached application, for more information contact Cherry Lyn Fuentes.

#### **RN Residency and Mentoring Program:**

On September 2, 2020 the RN Residency and Mentoring Program Graduation was held for the 7 nurses who started the RN Residency program in March 2019 - Daniel Ames (2 Center), Melissa Baldwin (2 Center), Stephen Dow (2 Center), Katherine Konopka (2 Center), Nairobi Sanchez (5 North), Jade Santiago (5 North) and Michelle Songalia (2 Center) The RN Residency program supports new nurses as they transition from the academic setting to professional practice. The nurses participated in monthly education classes on various clinical and professional development topics such as cardiac arrest management, critical thinking, leadership, patient experience and stress management. They also participated in classes on evidence based practice with Peggy Tallier, MPA, EdD, RN, Coordinator of Evidence Based Practice and Research. The residency program culminated with a graduation (postponed due to COVID) where the residents presented their EBP project to date on the Telesitter Fall Prevention program.

Also celebrated was the completion of the year- long mentoring partnership between the RN residents and their experienced RN mentors. The mentors included **Kierra Gonzalez (ICU)**, **Jessica Facenda (ED)**, **Sixta Jones (BRU)**, **Sherin Ninan (ED)**, **Ria Samson (ICU) and Irma Tertulien (Infusion Center)**. The mentoring program supports the transition and retention of the new graduate nurses. Both the mentors and mentees expressed appreciation for the opportunity to share experiences and learn from each other. They also highlighted that mentoring is a reciprocal partnership that is based on a commitment to the mentoring relationship, mutual trust and respect.

Thank you to Mary McDermott, SVP of Patient Care Services and CNO; Paula Keenan, Nursing Director Med Surg; Marilyn Maniscalco, Nurse Manager 2C; and Barbara Vetoulis, Nurse Manager 5N who supported and facilitated the scheduling so that the residents were able to attend classes. To all the presenters including the clinical educators, RN wound specialist, emergency medicine instructors, inter-disciplinary department leaders, education specialists and Peggy Tallier, thank you for sharing your time and expertise with the residents.

Best of luck to our Residency graduates on their continued journey as Phelps' professional nurses!



Left to right: Stephen Dow, Katherine Konopka, Irma Tertulien, Kierra Gonzalez, Sixta Jones, Melissa Baldwin

#### **Nursing Professional Development:**

NPD Week (September 13-19) recognizes the work done by nursing professional development practitioners. Especially in critical times, the work NPD practitioners do is essential in supporting front line healthcare workers. Here at Phelps Hospital we have Clinical Nurse Specialists, Clinical Educators and Education Specialists who provide orientation and education to our hospital staff.

Our Clinical Educators, Clinical Nurse Specialists and Education Specialists are:

Cheryl Burke, Med/Surg Kara Giustino, MCH Neethu Gopinadh, Infusion Center Francesca Grillo, MCH Margaret Santos, Perioperative Services Doreen Gallagher, Behavioral Health Adele Whyte, Critical Care Kelley Kissane, OR Kathy Pappas, Organizational Development Nancy Fox, Organizational Development Cherry Lyn Fuentes, Organizational Development Alicia Mulvena, Organizational Development Carolynn Young, Ortho/Rehab

Nursing News is compiled, edited, and distributed by: Alicia Mulvena (Organizational Development). If you would like to submit information for publication please contact: Alicia Mulvena, <u>amulvena@northwell.edu</u>, or ext. 3165