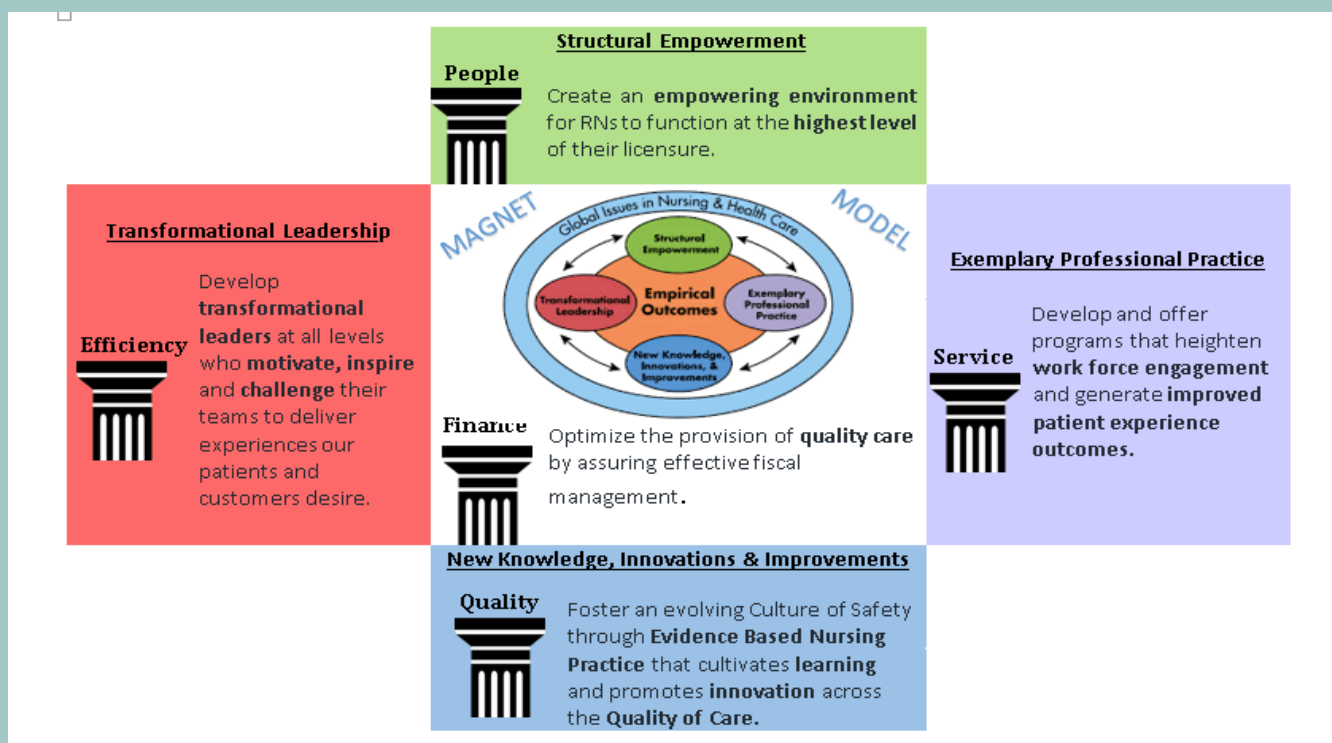
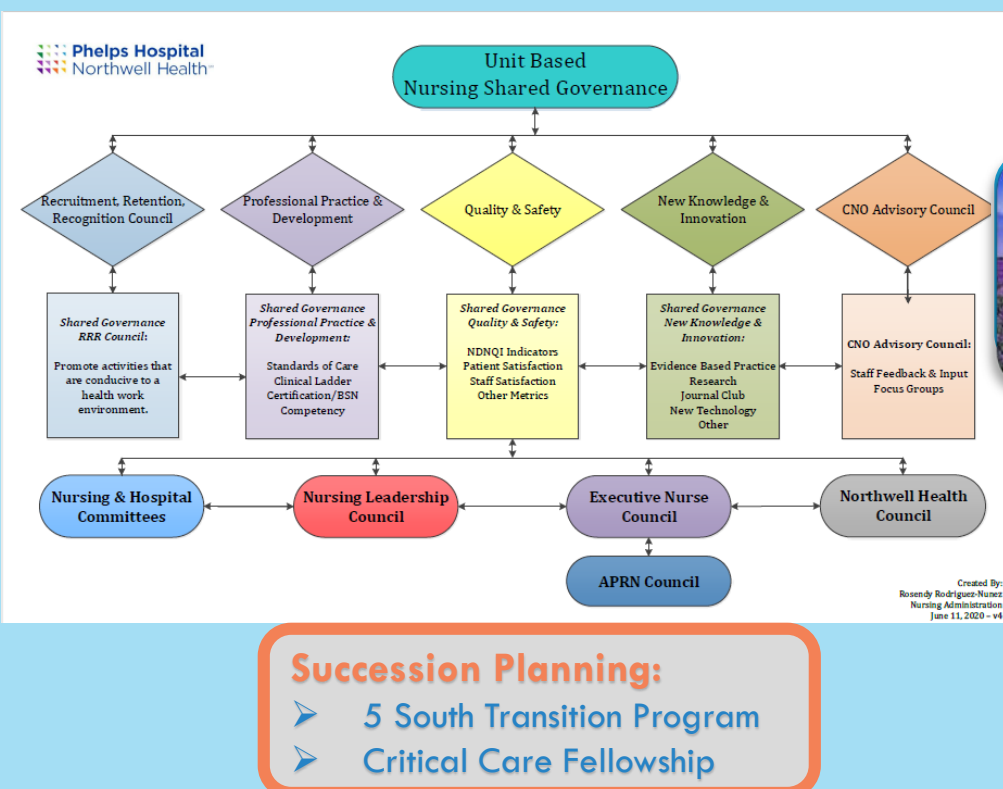


5 South Magnet® Board Inpatient – Step Down

Alignment of Nursing Strategic Goals with Magnet® Model



Transformational Leadership



Aromatherapy Champions:

Diana Ferguson
Kelly Mason
Chris Clark
Zhasmin Kukov
Mariel Consagra
Lauren Guardino



Nurse Graduate / Nurse Peer Mentoring

Mentor:

Samantha Weldon, BSN, RN-BC

Mentee:

Jessi Colletti, BSN, RN

Mentor:

Lauren Guardino, BSN, RN

Mentee:

Regina Diffley, BSN, RN

Structural Empowerment

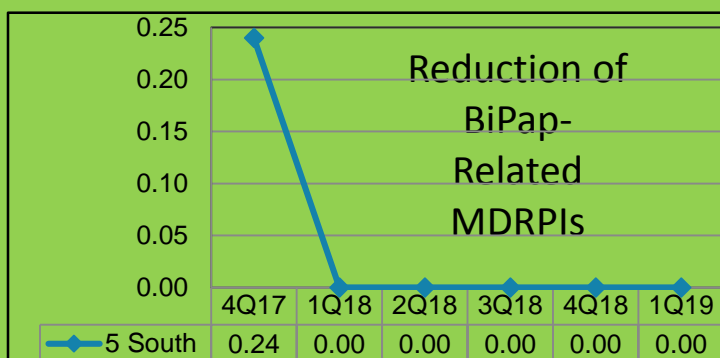
2019 Medical Mission

Mariel Consagra & Andrea Piedrahita

Congratulations on your professional advancement!



Pictured Left to Right:
Gift Nana Jose, Shilin Jose, Zhasmin Kukov
Not Pictured: Anisha Jose



2018 Recognition:

Mariel Consagra – Hudson Valley Nurse of Excellence Award

Chris Moon – The Zuckerberg Award for Nursing Service Excellence

Skin Champions

Lauren Guardino, BSN, RN

Kellie Mason, BSN, RN

Anisha Jose, MSN, RN, PCCN

Gift Napa, BSN, RN, PCCN

Chris Clark, BSN, RN

Shijin Jose, MSN, RN, PCCN

Edwina Marc, BSN, RN

Monica Melo, BSN, RN

Exemplary Professional Practice

Phelps Hospital Northwell Health®

2019 - Unit Level Dashboard

| Measurement | Benchmark or Goal | 1st Q '19 | 2nd Q '19 | 3rd Q '19 | 4th Q '19 |
|---|-------------------|-----------|-----------|-----------|-----------|
| Clinical Indicators | | | | | |
| Falls Per 1,000 Patient Days | NDNQI | 1.87 | 2.45 | 3.38 | 5.24 |
| | | 2.48 | 2.49 | 2.56 | 2.49 |
| Falls with Injury Per 1,000 Patient Days | NDNQI | 0.00 | 0.00 | 0.00 | 2.62 |
| | | 0.51 | 0.51 | 0.52 | 0.49 |
| Hospital Acquired Pressure Injury (Stage II & Above) | Prevalence | 0.00 | 0.00 | 0.00 | 0.00 |
| | NDNQI | 2.04 | 1.89 | 2.00 | 1.88 |
| Restraints | Prevalence | 0.00 | 0.00 | 0.00 | 0.00 |
| | NDNQI | 1.61 | 1.21 | 1.11 | 1.14 |
| Hospital Acquired Pressure Injury (Stage II & Above) Northwell Goal | Incidence | 0.06 | 0.12 | 0.14 | 0.13 |
| Central Line-associated Bloodstream Infection (CLABSI) | NDNQI | 0.00 | 0.00 | 0.00 | 0.00 |
| | | 0.67 | 0.55 | 0.63 | 0.68 |
| Catheter-associated Urinary Tract Infections (CAUTI) | NDNQI | 17.39 | 13.51 | 0.00 | 0.00 |
| | | 1.21 | 1.23 | 1.07 | 1.21 |
| Hospital Onset CDI per 1,000 Patient Days | NDNQI | 0.00 | 0.00 | 0.00 | 0.00 |
| | | 0.49 | 0.44 | 0.45 | 0.42 |
| Hospital Onset MRSA per 1,000 Patient Days | NDNQI | 0.00 | 0.00 | 0.00 | 0.00 |
| | | 0.08 | 0.08 | 0.05 | 0.06 |

Phelps Hospital Northwell Health®

2019 - Unit Level Dashboard

5 South

| Measurement | Benchmark or Goal | 1st Q '19 | 2nd Q '19 | 3rd Q '19 | 4th Q '19 | Action Plan |
|---|--------------------------------------|------------------------------|-----------|-----------|-----------|---|
| Process Indicators | | | | | | |
| Hand Hygiene | Phelps goal >= 90% | 94% | 99% | 80% | 87% | Greatest Area of Opportunity - Before Patient Contact |
| RN Education | | | | | | |
| RNs w BSN or Higher | NDNQI | 62.14% | 62.14% | 62.14% | 62.14% | |
| 2019 Unit Goal-Maintain 80% or higher | | 63.87% | 64.85% | 65.07% | 65.58% | |
| RNs w Professional Certification | NDNQI | 17.86% | 25.00% | 21.43% | 17.86% | Unit Focus in 2019 |
| 2019 Unit Goal=25% | | 14.13% | 14.72% | 14.19% | 15.07% | |
| Patient Satisfaction | | | | | | |
| Likelihood recommending hospital | Top Box% | 69.6 | 77.8 | 66.7 | 61.8 | |
| | Press Ganey | 71.7 | 71.7 | 72 | 72 | |
| Staff worked together to care for you | Top Box% | 59.0 | 70.2 | 65.1 | 65.9 | 10 - TeamSTEPS training |
| | Press Ganey | 72.3 | 72.5 | 73.0 | 72.5 | |
| Nurses treat you with courtesy/respect | Top Box% | 63.3 | 66.8 | 66.4 | 66.9 | 10 - TeamSTEPS training |
| | Press Ganey | 66.7 | 66.7 | 67.0 | 66.9 | 20 - Expressions in Humanism |
| Nurses listened carefully to you | Top Box% | 71.4 | 81.6 | 75.0 | 72.7 | 10 - TeamSTEPS training |
| | Press Ganey | 77.6 | 77.7 | 78.1 | 77.8 | |
| Responsiveness: | | | | | | |
| Help Telling soon as you wanted | Top Box% | 62.5 | 60.8 | 72.7 | 65.2 | Continue to use Integrated call bell system with vocera |
| | Press Ganey | 69.3 | 69.4 | 70 | 69.4 | |
| Call button help soon as you wanted | Top Box% | 68.7 | 55.8 | 63.2 | 69.2 | Continue to use Integrated call bell system with vocera |
| | Press Ganey | 65.4 | 65.5 | 66 | 69.4 | |
| Check on you hourly during the day | "Yes" | 86% | 82% | 86% | 76% | Hourly Rounding/Cypher Health Tool |
| Visited by nursing mgmt. Team | "Yes" | 77% | 80% | 86% | 83% | Hourly Rounding/Cypher Health Tool |
| Pain: | | | | | | |
| Staff talk about pain treatment | Top Box% | 55.0 | 31.8 | 58.3 | NA | 40 - Pain question dropped from survey |
| | Press Ganey | 63.8 | 64.0 | 67.5 | NA | Purposeful Rounding - Video 4th Q'19 |
| How often staff talk pain | Top Box% | 57.8 | 36.8 | 50.0 | NA | 10 - patient brochure |
| | Press Ganey | 66.9 | 67.1 | 64.4 | NA | Purposeful Rounding - Video 4th Q'19 |
| | | NA Not Available: ND-No Data | | | | 10 - patient brochure |
| NDNQI - National Database of Nursing Quality Indicators | NDNQI Benchmark - All Hospitals Mean | | | | | As benchmark |

Continuous Focus on Positive Patient Outcomes!

New Knowledge, Innovations & Improvements

New Knowledge

TeamSTEPS Education

5S Education Council:
Peer to Peer teaching

- BLS educators
- Humanism
- TeamSTEPS
- SPH – Smart Lift

Innovation

Patient Rounding Video

Research

"Expressions in Humanism Program"

Nurses Incorporate American Geriatric Society (AGS) Standards to Implement a New Delirium Screening Practice

Celebrating No HAPIs on 5 South



"Our River of Care is a Bridge to Wellness"

~ Professional Practice Model

YEAR OF THE NURSE 2020

EXCEL • LEAD • INNOVATE

ANA ENTERPRISE