

Meeting Name	CNO Advisory Council		Council/Meeting Minutes	Please check off all components and indicators that relate to each topic being discussed.	
Location	Atrium/Virtual				
Date	04/15/2020				
Time	3:00 pm - 4:00 pm				
Conducted By	Mary McDermott, MSN, RN, NEA-BC				
Recorder	Kathleen Calabro, Magnet Data Analyst				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Summary of the past 5 weeks by Mary McDermott	5 weeks ago we had our first COVID-19 + patient (it feels like 5 months!) All of you have done a fabulous job. Truly showing your resilience. When Mary rounds she sees true teamwork and sense of cooperation. Nurses working beside other nurses they don’t even know – true comradery,			<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations
	With all the grief and loss we are dealing with the hospital has made numerous changes and strategies to protect our patients and employees: <ul style="list-style-type: none">Started with 14 negative pressure rooms and now have 75 and countingL&D has negative pressure rooms. We have seen COVID-19 + new moms and have not had any + newbornsReduced documentationHospitalists now limit blood tests and reduce anything not 100% necessary,Try to batch medsLimited visitors – allow one support person for a laboring motherAllowing end-of-life familyUse Amazon Echo Show for the rooms with a solid door to allow monitoring of	Kate Scherf, BSN, RN, clinical nurse, 3 North (physically on 2 North) has used the Echo Show and found very helpful. Able to look in room without actually going in the room. Kate also asked about the nursing documentation requirements. Mary responded that the documentation requirements have been reduced however, you can always document more if you have the time.	Please visit the relaxation room when you can. Take a buddy with you during the night shift. Mary contacted Pam Lipperman who sent out a list of the community members who donated food this week. The nurses would like the ability to thank the community and support the local businesses. Video of the first responders’ procession is on Facebook. – PhelpsTeam. Please post pictures on the Facebook page.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

	<p>the Covid-19 + patients. (similar to a baby monitor)</p> <ul style="list-style-type: none">• 4 North is the clean unit – no COVID-19+ Patients. 4 North was the Behavioral Rehab Unit without TVs. Purchased IPAD in Motion. Patients can watch TV, play games, and face time• New program – virtual family visit connecting patient with family• We did an extreme makeover of the boardroom. It is now a relaxation room opened 23 hours. Closed for cleaning (11:00 pm – 12:00 am)• The community response has been amazing - Meals delivered 3x /day, 500 lbs of popcorn were delivered yesterday. Pam Lipperman, Director of Volunteers has been coordinating the community donations.• The outpouring of support last week by 100 + first responder procession was amazing. They went around the hospital 2x• On 4/13 Mary attended a board meeting and the Board Members wanted to extend their kudos to all of you!• Grocery store in cafeterias – A mini Shoprite.• Proning Teams seems very effective, an evidence based practice where if you put the patient in the prone position the do better- organized by Dr. Gotlock.• Physicians group stepped in where needed and help with insertions of lines.• Feeding team – help with feeding patients and taking vital signs.• Northwell participating in clinical trials:<ul style="list-style-type: none">- involving certain medications– asking recovered COVID-19 + staff to donate their blood• 300 Nurses from other states came to Northwell – we have 3 of them		<p>Kathy posted a video on the nursing website on the About Tab... a short video set to the music – “Here comes the sun”</p>		
--	---	--	--	--	--

	<ul style="list-style-type: none"> • Dr. Espinosa has been helpful with dealing with the patients and families. Great to have a palliative care physician. • Patients can be on ventilator for 14 days and sometimes require dialysis. 				
Open discussion – Mary asked for the council members to share any thoughts or feelings.	<p>Kate shared she sometimes doesn't know how to feel. She feels the support!</p> <p>Sue Neuendorf, BSN, RN, C-EFM, clinical nurse, MCH, asked if they could have the fast track test on the night shift. Mary understands the request however with staffing that is not an option. We have staff that are Covid-19 +, staff our for need accommodations. Sue understands completely just would be helpful.</p> <p>Sue wanted to give a shout out to what she saw on the units was amazing! Kudos to all of them! Mary agrees – if you look down the hall on 5 south... we have up to 30 patients vented on the 5th floor.</p> <p>Mike Palazzo, BSN, RN-BC, clinical Nurse 2 Center is currently working on COVID-19 Hotline. The hotline is open 24 hours. They have received over 100,000 calls over the past month. The hotline is available to all patients or employees for any questions related to COVID. Mike shared they help people with a wide range from helping people with anxiety to calling an ambulance.</p>	<p>Mary is on calls with Northwell every day. Our admissions are down and our discharges are up. 40% of ED patients are COVID-19 Patients.</p> <p>Covid testing is now on fast track and get in 4 hrs which helps with placement and reducing cross contamination.</p> <p>Employee and first responder testing is sent to Northwell Lab and results received in 24 hours.</p>	COVID Hotline Number: 833-487-2273	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

	<p>They have the ability to set up telehealth.</p> <p>Kathy asked if the xenex robot that disinfects rooms for c-diff can disinfect the rooms for the COVID-19. The answer is yes. Phelps just ordered an additional robot for 100,000. Mary shared that this is a national disaster and hopefully will get support from FEMA.</p>				
Magnet Update by Mary	<p>We submitted our Magnet Document on March 31. A truly amazing effort that required a lot of teamwork. 3 Magnet surveyors are currently reviewing the document which was over 300 pages. The appraisers have 4 months to review the document. There are several inspiring stories and it is amazing to be on this Magnet Journey,</p>		Will have the ability to toot your own horn during site visit.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations