



Phelps Hospital

Weekly Nursing Newsletter

April 17, 2020



We have been treating COVID-19 patients here at Phelps Hospital for over 1 month. The staff have been amazing in caring for our community during this crisis. Everyone (within the hospital and community) recognizes how hard you are working to take care of all our patients.

Relaxation room: The Boardroom on the C-Level has been transformed into a “**Relaxation Room**” that is open all day (except 11p-12a for cleaning). This room has reclining chairs, snacks, a relaxing video, and soothing music playing in a low lit relaxing atmosphere. It is open for anyone who would like some time away during their shift.

Northwell’s Emotional Support Resource Center is here to provide assistance and reassurance to you and your loved ones during the COVID-19 pandemic. Experts trained in emotional well-being will answer questions, provide resources, or just listen. Call the 24/7 Emotional Support Resource Center at 516-344-4155. This service is free and 100% confidential. Your information will not be shared with your manager, colleagues or Northwell Human Resources.

Mask Manager: Mask Manager has moved to the Main ICU Visitor Lounge. To contact: Call Vocera-Mask Manager.

Devices Available for Patient Care and Communication:

A variety of technical devices are now available to enhance the patient care and medical care experience:

iPads – one device is available on each unit for patient communication with family.

Pad-In-Motion Tablets – four devices have been rolled out as a pilot for patient education, entertainment, and communication with family. The plan over time is to install more of these devices in the inpatient rooms.

Echo Show – available on 2C & 2N for nursing drop in visits for patient monitoring. Installment pending on 4N. More on order for all patient units.

Echo Show - four devices are available for use as tele-sitting monitors in rooms that do not have brackets and when all the other mobile tele-sitter cameras from Avasure are in use.

Fire Tablets – for physician drop in visits with any Echo Show installed in a patient room.

All of the equipment can be easily sanitized using the purple top wipes. These devices were the result of suggestions made to Nursing Leadership by the nursing staff.

Patient Experience: Short Video Clips from the Clinician Experience Project

Finding Purpose through COVID-19

<https://practicinglexcellence-1.wistia.com/medias/lcaa6l0y7b>

Close to the Heart – Craft Story

<https://practicinglexcellence-1.wistia.com/medias/8tu3ihuel1>

Unexpected Rewards – Craft Story

<https://practicinglexcellence-1.wistia.com/medias/z5lpyaxfta>

We welcome any solutions, ideas, suggestions, shout outs, etc. that may be assisting you to get your job done and get through your shift. We also welcome any mentions of “Humanism Stories” that you saw taking place in the hospital with any department. Please send any information to Alicia Mulvena, amulvena@northwell.edu.

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