



## EP19EO – AMBULATORY NURSE SENSITIVE QUALITY INDICATORS

**EP19EO: Unit- or clinic-level nurse sensitive clinical indicator data outperform the mean or median of the national database used.**

*Provide two nurse-sensitive clinical indicators from the most recent 8 consecutive quarters of unit- and clinic-level nurse sensitive, clinical indicator data from the ambulatory setting (ex: ED, ambulatory surgery centers, and nurse-run clinics) to demonstrate outperformance of the mean, median, or other measure of central tendency (benchmark provided by the vendor's national database), or at the highest available level. Data must be the most recent 8 complete quarters available from the vendor(s).*

### DATA COLLECTION & BENCHMARKS

The Department of Nursing at Phelps Hospital evaluates performance of nursing-sensitive quality indicators by comparing ourselves to appropriate national benchmarks.

Nursing Sensitive Quality Indicators: We are reporting data for the following measures:

- Falls with Injury
- Patient Burns

**Reporting Period:** The reported data spans eight quarters from 4Q17 through 3Q19. Data is reported quarterly by unit.

**EP19EO – Table 1 – Phelps Hospital Unit-Level Measures & Benchmarks**

Phelps Hospital		Benchmark: Database & Cohort	
Type	Unit	Falls with Injury	Patient Burns
Operating Room	OR	vendor does not collect	NDNQI: All Hospitals Mean
Rehabilitation	Out-Patient Behavioral Health	vendor does not collect	not a perioperative setting
Ambulatory	Pain Center (Management)	NDNQI: All Hospitals Mean	not a perioperative setting
Emergency Department	Emergency Dept. (ER)	NDNQI: All Hospitals Mean	not a perioperative setting
Specialty Practice	Wound Healing Institute (Wound Clinic)	NDNQI: All Hospitals Mean	not a perioperative setting
Specialty Practice	(Interventional) Radiology	NDNQI: All Hospitals Mean	NDNQI: All Hospitals Mean
Specialty Practice	Hyperbaric	NDNQI: All Hospitals Mean	not a perioperative setting
Specialty Practice	Cardiovascular (Outpatient Cardiology)	NDNQI: All Hospitals Mean	not a perioperative setting
Oncology	Infusion Center/ Unit	NDNQI: All Hospitals Mean	not a perioperative setting
PACU	PACU	NDNQI: All Hospitals Mean	not a perioperative setting
Same Day/Ambulatory Procedure	Endoscopy	NDNQI: All Hospitals Mean	NDNQI: All Hospitals Mean
Same Day/Ambulatory Procedure	ASU	NDNQI: All Hospitals Mean	not a perioperative setting
Pre-Operative	PSA	vendor does not collect	not a perioperative setting

## Falls with Injury

Falls with injury, can have a detrimental effect on patients resulting in possible increased length of stay and increased risk of long-term mobility challenges. Nurses assess fall risk for individual patients and implement interventions as required.

**EP19EO – Table 2 – Phelps Hospital Falls with Injury Performance Summary**

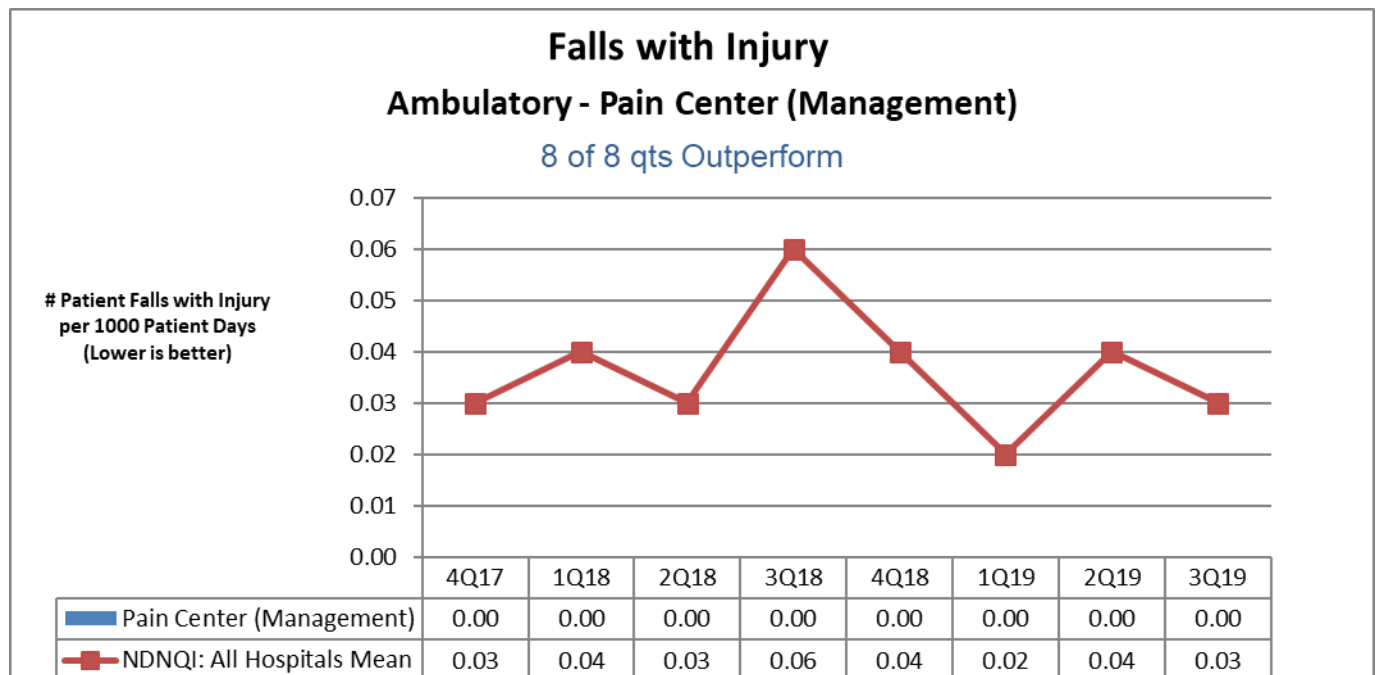
<b>Falls with Injury</b> <b>9 of 9 Units Outperform</b> <small>* less than 8 quarters of data</small>			
Unit Type	Unit	Performance Analysis	Outperformed
Operating Room	OR	vendor does not collect	N/A
Rehabilitation	Out-Patient Behavioral Health	vendor does not collect	N/A
Ambulatory	Pain Center (Management)	8 of 8 qts Outperform	★
Emergency Department	Emergency Dept. (ER)	6 of 8 qts Outperform*	★
Specialty Practice	Wound Healing Institute (Wound Clinic)	7 of 8 qts Outperform	★
Specialty Practice	(Interventional) Radiology	8 of 8 qts Outperform	★
Specialty Practice	Hyperbaric	3 of 8 qts Outperform*	not included in denominator
Specialty Practice	Cardiovascular (Outpatient Cardiology)	7 of 8 qts Outperform	★
Oncology	Infusion Center/ Unit	8 of 8 qts Outperform	★
PACU	PACU	8 of 8 qts Outperform	★
Same Day/Ambulatory Procedure	Endoscopy	7 of 8 qts Outperform	★
Same Day/Ambulatory Procedure	ASU	8 of 8 qts Outperform	★
Pre-Operative	PSA	vendor does not collect	N/A

**Operating Room: OR** – vendor does not collect

**Rehabilitation: Out-Patient Behavioral Health** – vendor does not collect

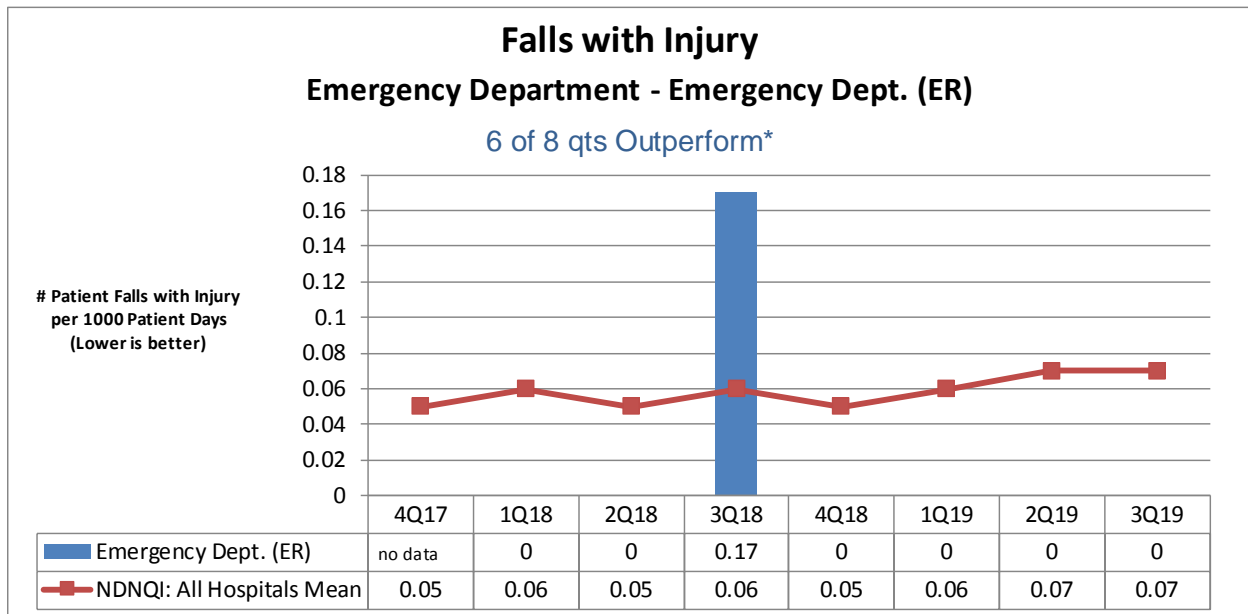
**Ambulatory: Pain Center (Management)**

**EP19EO – Graph 1 – Pain Center (Management) Falls with Injury**



## Emergency Department: Emergency Dept. (ER)

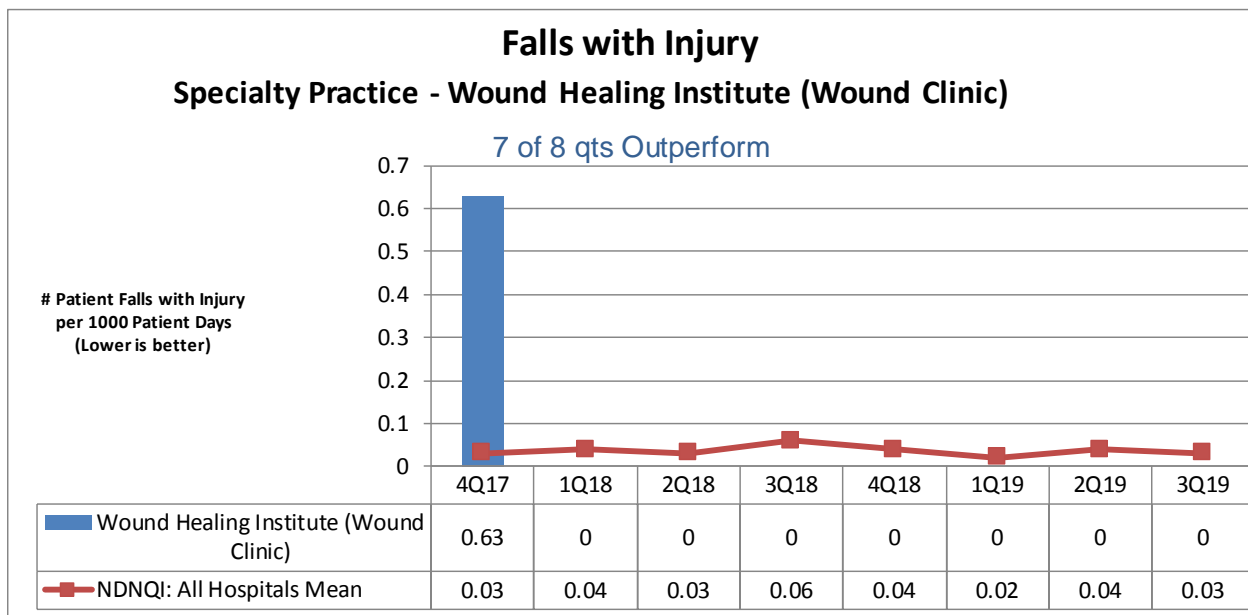
### EP19EO – Graph 2 – Emergency Dept. (ER) Falls with Injury



No data 4Q17: Falls data submitted to vendor but patient volume not collected until 1Q18

## Specialty Practice: Wound Healing Institute (Wound Clinic)

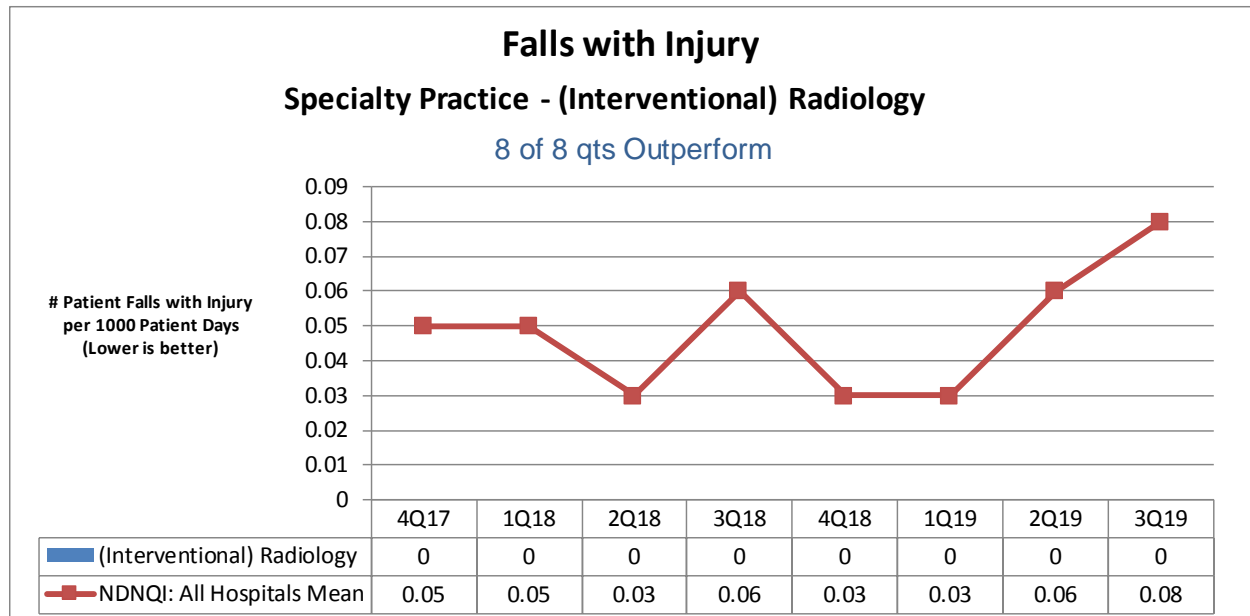
### EP19EO – Graph 3 – Wound Healing Institute (Wound Clinic) Falls with Injury



Wound Healing Institute combined with Hyperbaric 4Q17-4Q18

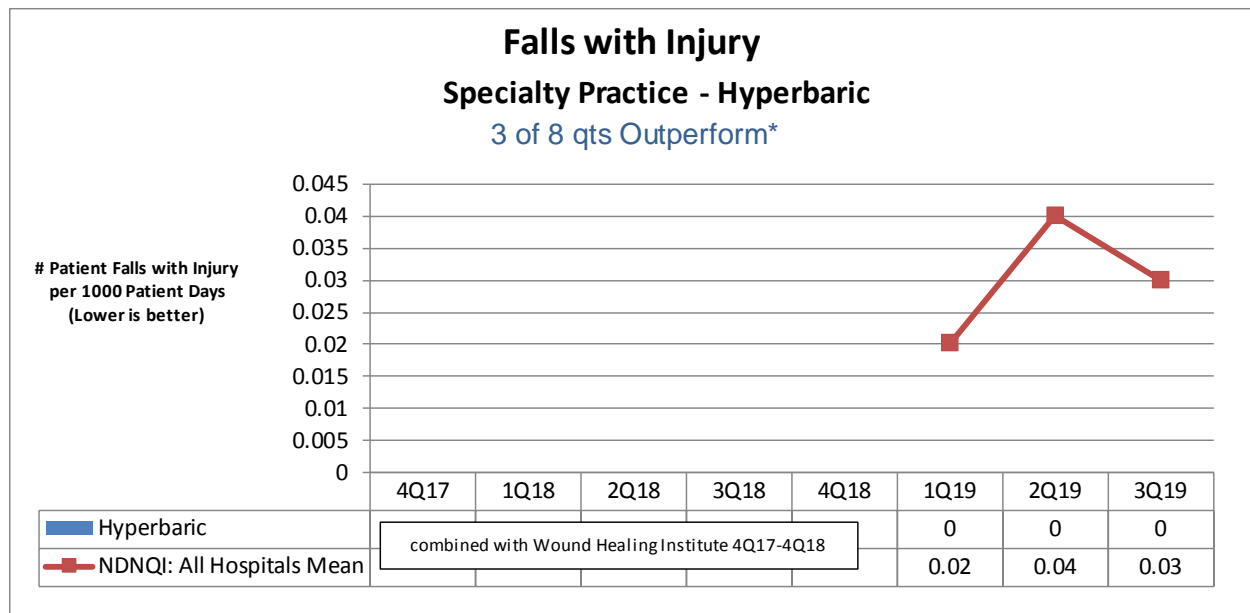
## Specialty Practice: (Interventional) Radiology

EP19EO – Graph 4 – (Interventional) Radiology Falls with Injury



## Specialty Practice: Hyperbaric

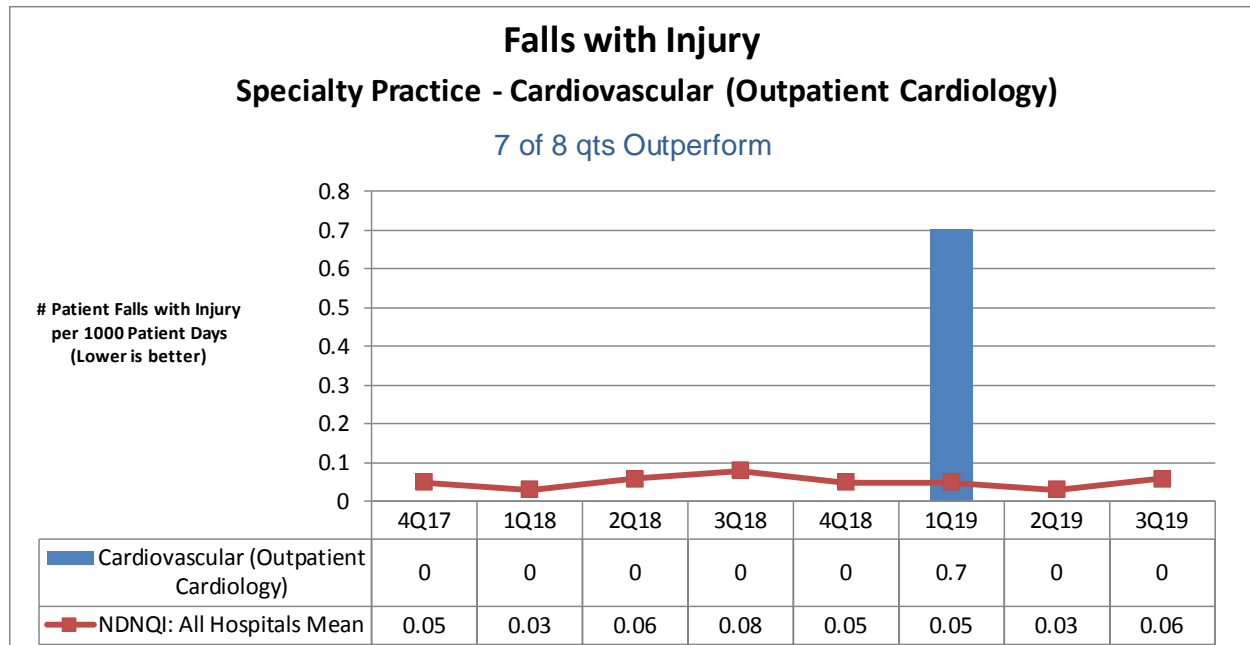
EP19EO – Graph 5 – Hyperbaric Falls with Injury



Hyperbaric combined with Wound Healing Institute 4Q17-4Q18

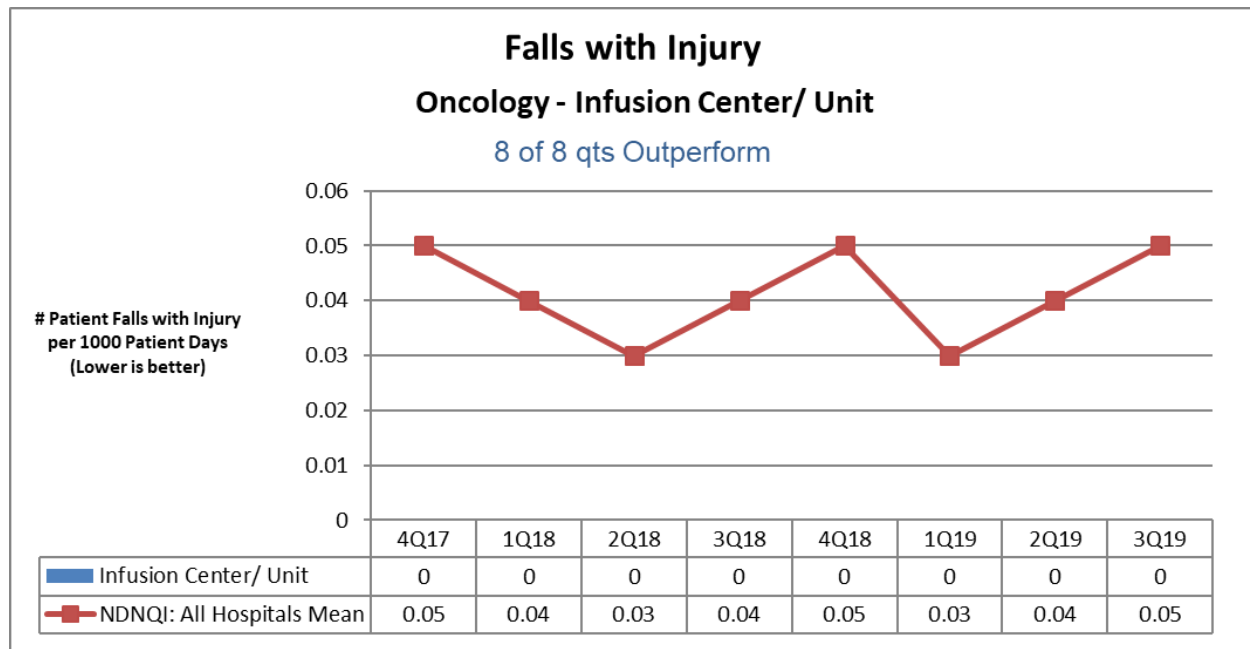
## Specialty Practice: Cardiovascular (Outpatient Cardiology)

### EP19EO – Graph 6 – Cardiovascular (Outpatient Cardiology) Falls with Injury



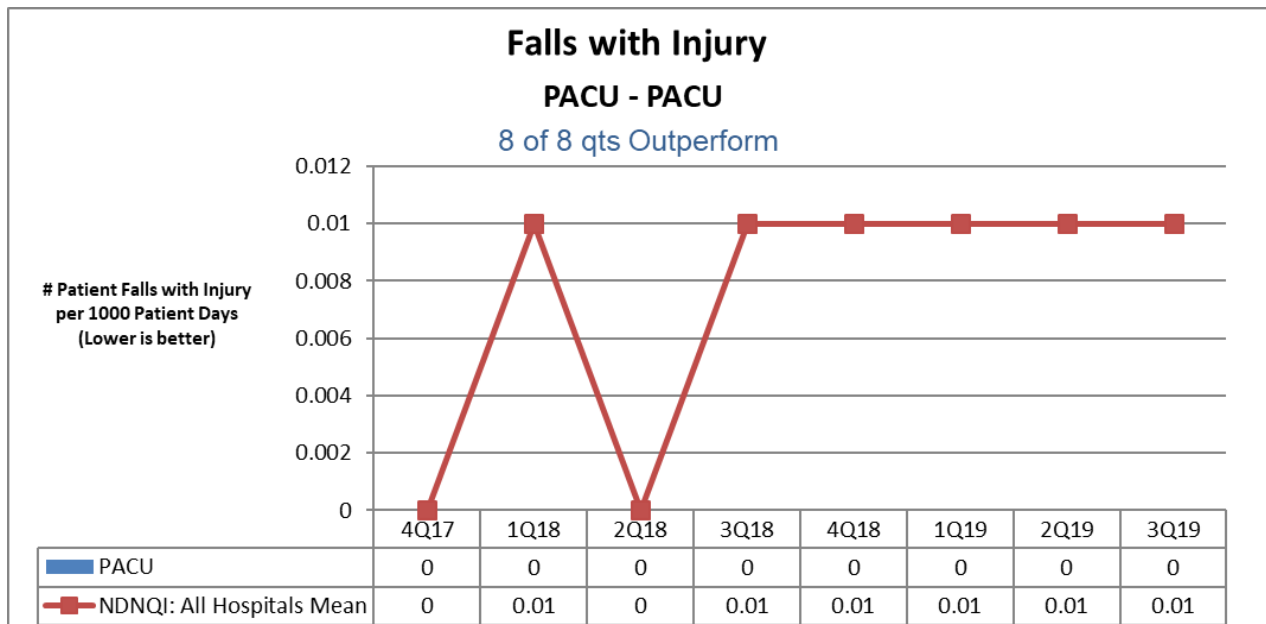
## Oncology: Infusion Center/Unit

### EP19EO – Graph 7 – Infusion Center/Unit Falls with Injury



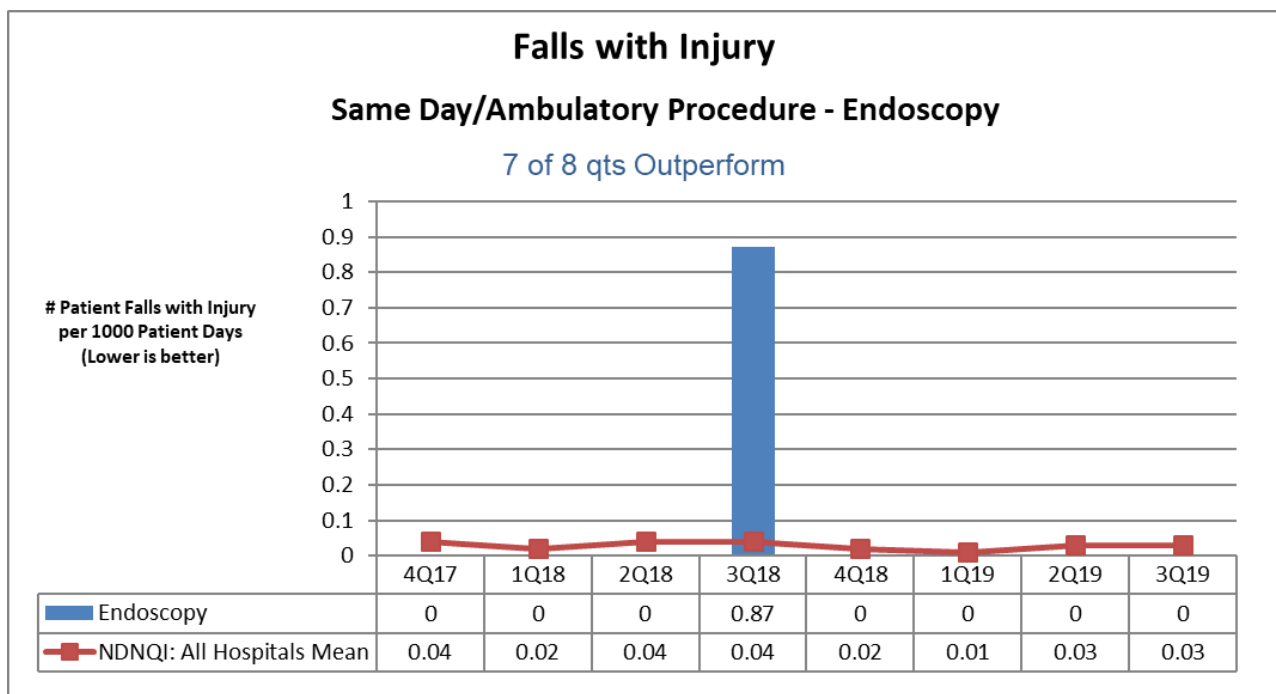
## PACU: PACU

EP19EO – Graph 8 – PACU Falls with Injury



## Same Day/Ambulatory Procedure: Endoscopy

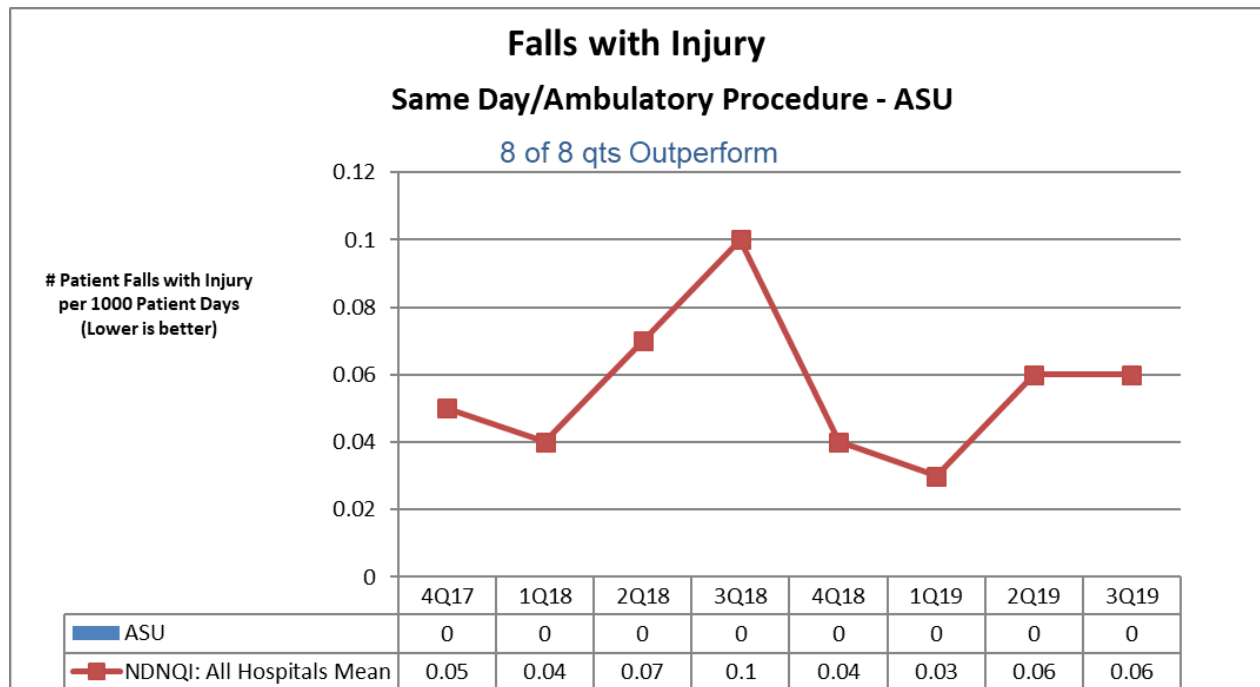
EP19EO – Graph 9 – Endoscopy Falls with Injury





## Same Day/Ambulatory Procedure: ASU

EP19EO – Graph 10 – ASU Falls with Injury



Pre-Operative: PSA – vendor does not collect

## Patient Burns

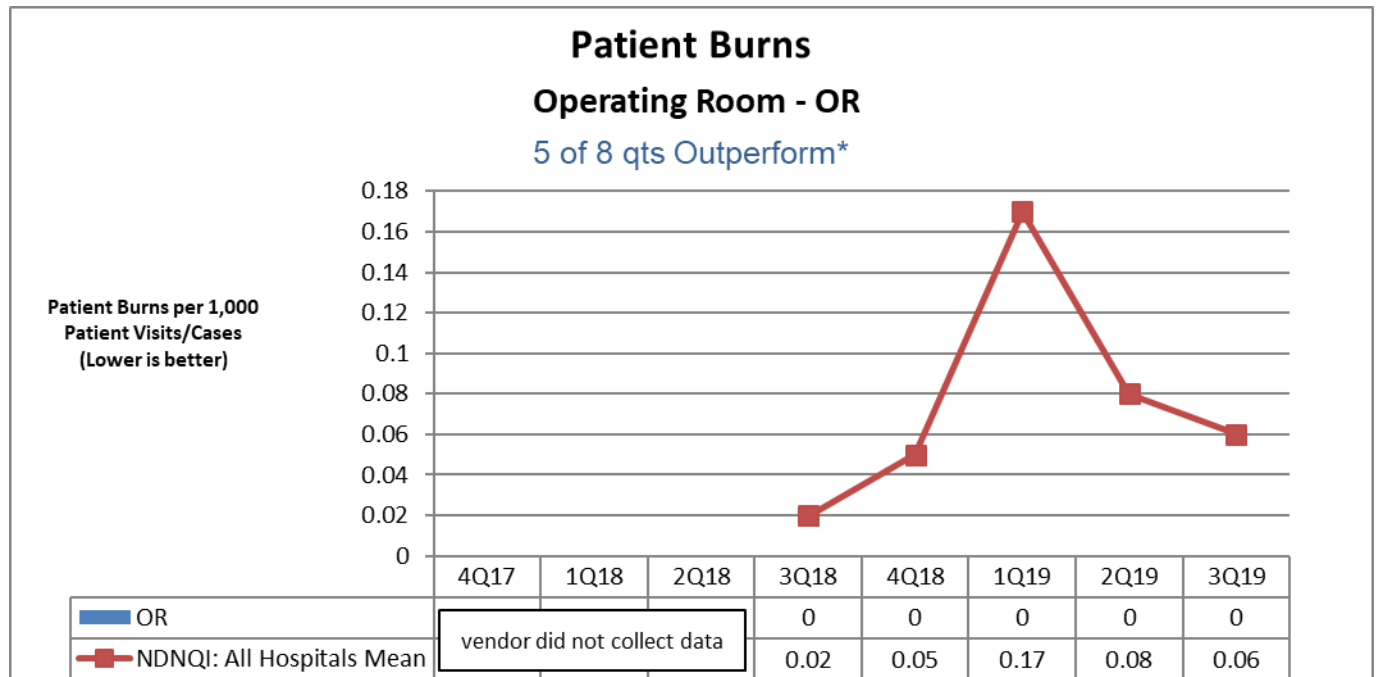
Surgical burns can cause potentially life-long issues that may require additional interventions and invasive surgeries for patients. Nurses can have a direct impact on surgical burn outcomes. To minimize the effects of surgical burns, our nurses adhere to all safety measures.

**EP19EO – Table 3 – Phelps Hospital Patient Burns Performance Summary**

Patient Burns 3 of 3 Units Outperform <small>* less than 8 quarters of data</small>			
Unit Type	Unit	Performance Analysis	Outperformed
Operating Room	OR	5 of 8 qts Outperform*	★
Specialty Practice	(Interventional) Radiology	5 of 8 qts Outperform*	★
Same Day/Ambulatory Procedure	Endoscopy	5 of 8 qts Outperform*	★

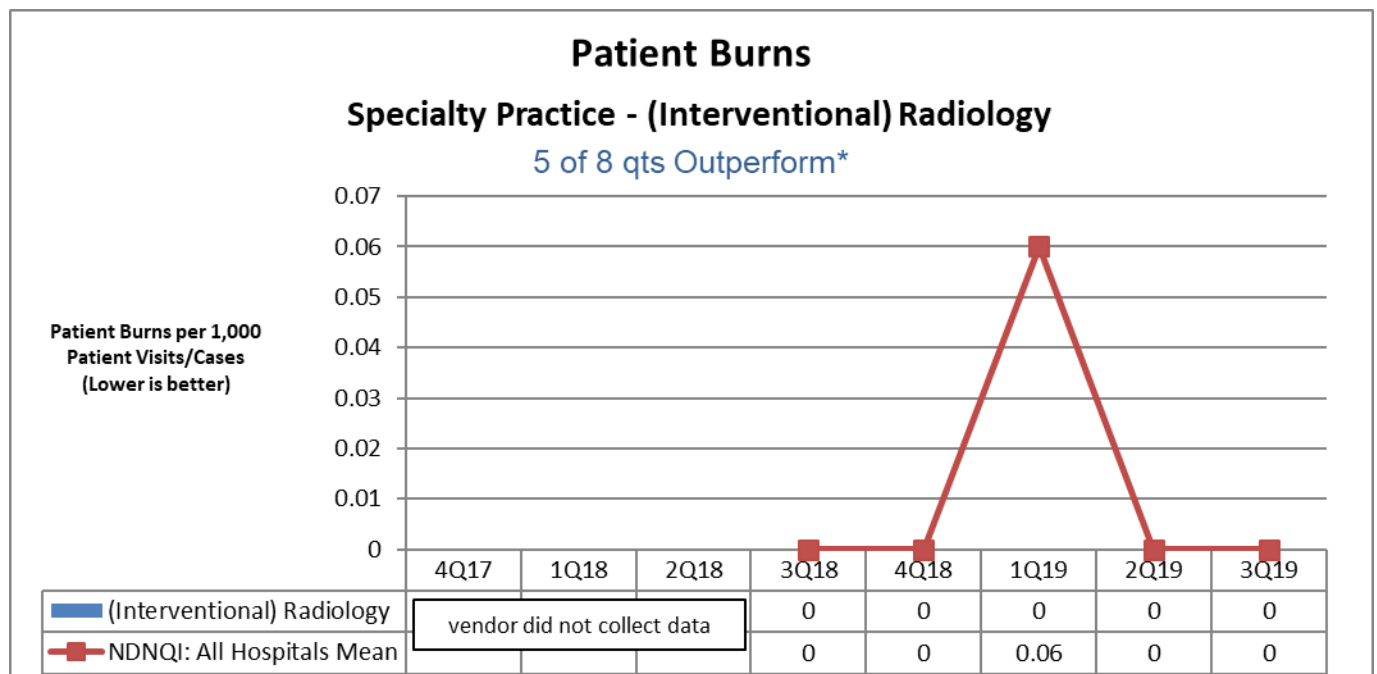
## Operating Room: OR

EP19EO – Graph 11 – OR Patient Burns



## Specialty Practice: (Interventional) Radiology

EP19EO – Graph 12 – (Interventional) Radiology Patient Burns



## Same Day/Ambulatory Procedure: Endoscopy

### EP19EO – Graph 13 – Endoscopy Patient Burns

