

Meeting Name	Quality & Safety Council Meeting				
Location	Atrium Conference Room				
Date	12/18/2019		Council/Meeting Minutes	Please check off all components and indicators that relate to each topic being discussed.	
Time	1PM – 3PM		Williutes		
Conducted By	Rachel Ansaldo, BSN, RN				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Call to Order Recorder Review of November meeting minutes 2019 Annual Report/Kathy Calabro, Data Analyst	-Meeting started at 1:04pm. -Rachel Valdez-Vargas and Jade Santiago -Meeting minutes sent to council and reviewed. Any changes will be sent. -majority of units outperformed the benchmark -we are at 100% for all indicators -fall incidence rate reviewed from Jan-Nov 2019 -number of readmissions went down from Oct-Nov 2019; average number of days went up from Oct-Nov 2019; top reasons remain sepsis and GI bleed -video found on website	-RN -8 quarters of data will be sent to Magnet -Prevalence vs. Incidence -suggestion made to do "mock magnet" reviews	-members will review with staff	□ Transformational Leadership □ Structural Empowerment □ Exemplary Professional Practice □ New Knowledge, Innovations and Improvements □ Transformational Leadership □ Structural Empowerment □ Exemplary Professional Practice □ New Knowledge, Innovations and Improvements	People □ Patient Experience □ Quality □ Financial Performance □ Operations □ People □ Patient Experience □ Quality □ Financial Performance □ Operations



Unit meetings and sharing data/Judy Dillworth, PhD, RN, NEA-BC, CCRN-K	-updates from each unit on how the information from councils are communicated to the unit staff -different from staff meeting, each member should share the information from councils	-develop a plan for unit meetings for 2020	-create a set-schedule for meetings -develop a binder to keep all staff member involved		
Video: 2020 is the Year of the Nurse	-video found on nursing website				
Inpatient Falls/Paula Keenan, Director	-falls are slowly increasing -2020-> initiation of the Northwell Fall Policy -RCA (fall in ICU, pt suffered subdural hematoma after fall): PT came to evaluate patient, no activity order given, patient was left OOB by PT; now PT will leave patient in bed -Clinical alarms-> still not 100% (*national safety goal)	-review of fall incidence rate data from Jan-Nov 2019	-bring awareness to units -make sure bed alarms are in place -fall committee on Fridays, send representatives from each unit	☐ Transformational Leadership ☐ Structural Empowerment ☐ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	 □ People □ Patient Experience ☑ Quality □ Financial Performance □ Operations
Patient Education Medication Education – chart audits, survey results/Cherry Fuentes, MS-C, RN-BC	-focusing on patient education for medications -> purpose and side effects -goal is to find best teaching method -HCAHPS show room for improvement -literature review -> 48 articles, 10 selected that were valid and pertinent -Audits-> most and least watched on Allen TV -Chart Audit-> patient preference is auditory learning; patient educated via discussion; #1 topic is medication -Patient Education Decision Tree	-presentation of results regarding best method for patient teaching -Braille found in admitting and operator/		☐ Transformational Leadership ☐ Structural Empowerment ☐ Exemplary Professional Practice ☐ New Knowledge, Innovations and Improvements	☐ People ☐ Patient Experience ☑ Quality ☐ Financial Performance ☐ Operations



	-plan to repeat RN med survey for 2020 to compare results from 2019	Communications; VRI found in nursing office -use of vocera for translation should not be used at this time		
	-Cloud Worksheet	- including "I learn best by" to the cloud		
	-Patient education resource packet for staff			
Nursing Quality Indicator Reports	IV Therapy -> (Ma Teresita San Luis, RN, BSN) new central line kits and occlusive dressings with CHG; new per-diem IV RNs ED-> (Gaurav Malin, RN, BSN) staff has been broadcasting bed/patient status on vocera, has been helpful in the unit flow	-changes based on the Northwell Policy	☐ Transformational Leadership ☐ Structural Empowerment ☐ Exemplary Professional Practice ☐ New Knowledge,	□ People □ Patient Experience □ Quality □ Financial Performance □ Operations
			Innovations and Improvements	

Respectfully Submitted,

Rachel Valdez-Vargas, RN and Jade Santiago, RN

Date _December 18, 2019