

Meeting Name	Quality & Safety Council Meeting		Council/Meeting Minutes	Please check off all components and indicators that relate to each topic being discussed.	
Location	Atrium Conference Room				
Date	10/16/2019				
Time	1 PM – 3 PM				
Conducted By	Carol Daley, MSN, RN, CNML and Rachel Ansaldo, BSN RN				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Call to Order: Welcome  Recorder  Review of October meeting minutes/ <b>C. Daley, MSN, RN, CNML</b>	-Meeting called to order @ 1:00pm.  -Recorder: <b>Rachel Ansaldo, BSN, RN</b> -February meeting minutes discussed.	-Call-in: <b>Terry Kilfoile, BSN, RN</b>  -No corrections at this time.	-Members to review and send any changes.	<input type="checkbox"/> Transformational Leadership <input type="checkbox"/> Structural Empowerment <input type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input type="checkbox"/> Patient Experience <input type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations
In-patient Wound Care Update/ <b>D. Reynolds, CWOCN</b>  September 2019 HAPIs	-Skin Champions: New cohort; nursing supervisor has list of skin champions on shift  -9 HAPIs (PEG, BIPAP): respiratory therapy will be alternating bipap masks (3 choices); day and night shift will trial different style masks -last year 34 total HAPIs, year to date 33 total HAPIs	- <b>Carol Daley, MSN, RN, CNML</b> contributing an article in AACN regarding unavoidable pressure injuries	-education on tighten masks and acceptable leak	<input type="checkbox"/> Transformational Leadership <input type="checkbox"/> Structural Empowerment <input type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input type="checkbox"/> People <input type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations



	<p>→possibly removing nurses as the “middle man” for phone calls</p> <p>→pharmacy can fill meds in pyxis earlier</p>		<p>will present data at next meeting</p> <p>-Candice Johnson, BSN, RN suggested to send the provider list to all departments including ancillary staff</p> <p>-speak to Brian from Pharmacy</p>		
<p>Medication Education/<b>Candice Huggins, RN</b></p> <p>ANA Conference/<b>Candice Huggins, RN</b></p> <p>ED “Rap” Video/<b>Candice Huggins, RN</b></p>	<p>-in the process of a literature review</p> <p>-survey sent out to staff regarding medication education</p> <p>→what do they use to provide medication education</p> <p>→what physical/language limitations or barriers</p> <p>→educational barriers</p> <p>-NYS delegates</p> <p>-Topics:</p> <p>→”no nurse left behind”</p> <p>→certifications</p> <p>→pediatric sepsis</p> <p>→codes</p> <p>-product of the Recruitment and Retention Committee</p> <p>-Initiative: “First 10 minutes”</p> <p>→opportunity to standardize care</p> <p>→ ER staff able to create a script and presented it as a rap video</p>	<p>-it was presented in the cafeteria during emergency nurses’ week</p>		<p><input type="checkbox"/> Transformational Leadership</p> <p><input type="checkbox"/> Structural Empowerment</p> <p><input type="checkbox"/> Exemplary Professional Practice</p> <p><input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input type="checkbox"/> People</p> <p><input type="checkbox"/> Patient Experience</p> <p><input checked="" type="checkbox"/> Quality</p> <p><input type="checkbox"/> Financial Performance</p> <p><input type="checkbox"/> Operations</p>

<p>Magnet Conference/<b>Kim Lidke-Ahlberg, BSN, RN; Judy Dillworth, PhD, RN, NEA-BC, CCRN-K</b></p>	<p>- <b>Kim Lidke-Ahlberg, BSN, RN</b> said it was a great experience, very inspiring; wants to encourage fellow nurses to get involved in shared governance</p> <p>- <b>Kim Lidke-Ahlberg, BSN, RN</b> focused on psych aspect of conference</p> <p>→ Broset Violence Checklist (evidence-based practice) – predicts violence before it happens; decreases restraints and violence</p> <p>→ documentation system that eliminates double documentation</p> <p>- <b>Judy Dillworth, PhD, RN, NEA-BC, CCRN-K</b> said it was amazing</p> <p>→ poster presentations – sustaining initiatives; submitting abstracts, research or EBP, sharing and networking</p> <p>→ Daisy Award – launching 1<sup>st</sup> quarter of 2020</p> <p>-closing video from Magnet conference featuring <b>Candice Johnson, BSN, RN</b></p>			<p><input type="checkbox"/> Transformational Leadership</p> <p><input type="checkbox"/> Structural Empowerment</p> <p><input type="checkbox"/> Exemplary Professional Practice</p> <p><input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input type="checkbox"/> People</p> <p><input type="checkbox"/> Patient Experience</p> <p><input checked="" type="checkbox"/> Quality</p> <p><input type="checkbox"/> Financial Performance</p> <p><input type="checkbox"/> Operations</p>
<p>Readmissions/<b>Kerry Kelly, BSN, RN</b></p>	<p>-article about patient engagement to reduce readmissions</p> <p>-social determinants of health</p> <p>-screening questions added to the nursing interview (8 questions)</p> <p>- questions determine a way to refer to case management for social work referral</p> <p>-social determinants are things in the community that impact a patient's health</p>	<p>-for example: noncompliance to medications due to lack of money for food or rent</p>	<p>-reviewing social determinants of health handout</p> <p>-possibly adding these questions to the interview</p>	<p><input type="checkbox"/> Transformational Leadership</p> <p><input type="checkbox"/> Structural Empowerment</p> <p><input type="checkbox"/> Exemplary Professional Practice</p> <p><input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input type="checkbox"/> People</p> <p><input type="checkbox"/> Patient Experience</p> <p><input checked="" type="checkbox"/> Quality</p> <p><input type="checkbox"/> Financial Performance</p> <p><input type="checkbox"/> Operations</p>

	<p>-Readmissions:          →Sepsis (largest is from oncology population)          -Follow up Phone Calls (post-op, discharge)</p>	<p>-<b>Candice Huggins, RN</b> suggested that this will tie in nicely to the vulnerability assessment          -<b>Rachel Ansaldo, BSN, RN</b> stated that in PSA during the interview some screening questions are similar, does case management get referred          -Perhaps Informatics can be involved to help find a way to refer to case management for positive answers to questions</p> <p>-<b>Katherine Urgiles, BSN, RN</b> stated that discharge phone calls were the responsibility of the coordinator. With the dissolution of the position, the follow-up phone calls are not being done consistently.          -<b>Phyllis Vonderheide, Patient Experience Director</b> stated that a company is being explored to do the follow-up phone calls, but it lacks the human touch of nurses who know the patients          -<b>Rachel Ansaldo, BSN, RN</b> stated that for post-op phone calls, the nurses who do the calls have the discharge instructions in hand so they can properly assess post-op needs.</p>	<p>-discussion with informatics</p> <p>-will discuss with nursing leadership regarding discharge phone calls and process</p>		
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<p>Nursing Quality Indicators Report/ <b>Unit Representatives, Clinical RNs</b></p>	<p>(PACU - ECTs) <b>Kelly Roush, BSN, RN, CPAN</b>  →problem with patients who are not booked  →Sept 2019: 163 patients (inpatient &gt; outpatient), 157 patients or 96.32% met criteria  →New protocol now finished  - Scheduling in time blocks (max 15 total patients)  - All patients must be booked  - MD responsible for booking (1-SOUTH - Rehab) <b>Kim Lidke-Ahlberg, BSN, RN</b>  →increase unexpected discharges  - 59 total admissions  - 8 AMA  - 6 administrative discharges  - 1 master benchmark  →Aug 25% in unexpected discharges  →14% decrease in unexpected discharges</p>	<p>-<b>Kim Lidke-Ahlberg, BSN, RN</b> feels this will be very helpful in the flow of the inpatient ECTs  -<b>Rachel Ansaldo, BSN, RN</b> stated that this will also help the flow on the Periop side;</p>		<p><input type="checkbox"/> Transformational Leadership  <input type="checkbox"/> Structural Empowerment  <input type="checkbox"/> Exemplary Professional Practice  <input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input type="checkbox"/> People  <input type="checkbox"/> Patient Experience  <input checked="" type="checkbox"/> Quality  <input type="checkbox"/> Financial Performance  <input type="checkbox"/> Operations</p>
<p>Press Ganey Report – Quiet Initiative/ <b>Phyllis Vonderheide, Patient Experience Director</b></p>	<p>-poster for “Quiet at Night” for all the units  -Oct 2019 → Phelps is #2 likely to recommend; ED is #3 likely to recommend in the system</p>		<p>-all unit representatives to assess where they can display poster and copies will be provided to them</p>	<p><input type="checkbox"/> Transformational Leadership  <input type="checkbox"/> Structural Empowerment  <input type="checkbox"/> Exemplary Professional Practice  <input type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input type="checkbox"/> People  <input checked="" type="checkbox"/> Patient Experience  <input type="checkbox"/> Quality  <input type="checkbox"/> Financial Performance  <input type="checkbox"/> Operations</p>

**Respectfully Submitted,**

**Rachel Ansaldo, BSN, RN**\_\_\_\_\_

**Date** \_\_\_\_\_

**Date** \_\_\_\_\_