



Phelps Hospital Nursing News September 2019



Celebrations:

Kathryn Scherf, of 5 South passed her NCLEX and will begin working at Phelps as an RN on 9/9/2019.
Claudette Nelson RN of 1 South graduated with her DNP in August.
Sonia Sari, BSN, RN-BC 3N advanced to a level III RN.

Educational Opportunities:

Northwell Conferences: To register: Northwell.edu/NursingEvents. Times and contact hours are listed on the registration site.

- Behavioral Health Conference- October 10th at Leonard's Palazzo
- Pediatric Nursing Conference- October 24th at North Hills Country Club.
- 10th Annual Diabetes Conference- November 6th at Leonard's Palazzo.
- Perioperative Nursing Conference- November 9th at The Inn at New Hyde Park.
- Nursing Education Conference- December 3rd at Leonard's Palazzo.

Emergency Neurological Life Support: 10/5 or 11/16, 9a-5pm at Lenox Hill Hospital. Cost is \$75. To register: go to iLearn and search for Emergency Neurological Life Support 2019. Lunch will be provided. **If you work in the ICU, ED, PACU, Interventional Radiology, 5 South and/or are part of the Rapid Response Team, please consider attending.**

Marijuana & Cannabinoids: What Health Professionals Need to Know. October 24th, 8:30am-4pm.in Yonkers, NY. Cost is \$99, 6 contact hours. To register: www.INRseminars.com.

Managing Oncologic Emergencies: November 8th at New York Presbyterian, cost is \$225 for 7.5 contact hours. To register: www.nyp.org/nursing/news/cme.

Organizational Development Department Classes:

Being in Charge: A Professional Development Workshop. October 7th, 8:30-4:30pm, 7 contact hours. Register in Healthstream.

Workshop for Non-Nurse Precepting: October 24th, 8:30-12:30pm. Register in Healthstream.

“Critiquing the Research Article: What’s Good and What’s Not”- another class of the RN Residency program. To be held on September 27th, 1-3pm in the C level Classroom. 2 contact hours.

“Understanding and Appraising Levels of Evidence”- another class of the RN Residency program. To be held on October 25th, 1-3pm in the C level Classroom. 2 contact hours.

“How to Understand the Findings of a Research Article Using Statistical Knowledge and Application”- another class of the RN Residency program. To be held on November 22nd, 1-3pm in the C level Classroom. 2 contact hours.

Education Conference at Phelps:

The nursing educational day, *Trends in Nursing Practice 2019*, is back by popular demand! The full day conference will take place on **Tuesday, October 22**, from 8am-4pm in the Phelps' Auditorium. Contact hours will be awarded.

Topics will include:

- Interventional techniques for stroke treatment
- Quantitative blood loss and Code Fusion
- SBIRT tool for substance use disorders (Screening, Brief Intervention and Referral to Treatment)
- Care of the breast reconstruction patient (DIEP flap)
- Human trafficking
- Health needs of the transgender patient
- Caring for the nurse supporting the end-of-life patient

All nurses are welcome to attend! **Registration is through iLearn.** From your User Dashboard, go to the Search tab and enter Trends, then Enroll. Any questions, please call Organizational Development at 366-3166.

Tech/LPN/MHW Competency: See the attached flyer for the dates/time for Tech/LPN/MHW Competency. Registration is through HealthStream.

Phelps Nursing Department Website: the website can now be accessed from a mobile device. The link: <https://1065226.site123.me/>. The password is: magnet2020 (all lower case). See attached flyer for the new additions to the Nursing Website.

OR News: Who knows what an Allis, Crile, Mosquito, Schnit, or Babcock are? Surgical Technologists! Please join us in celebrating National Surgical Technologist Week from September 15-22, 2019. Our technologists are health professionals who stand alongside our surgeons every day and help in the delivery of surgical care. Their knowledge and skills are put to good use in making sure our patients are safe during OR procedures. They serve as a vital part of the surgical care team.

Safe Patient Handling:

Don't miss the last chance to attend Safe Patient Handling competency for 2019. This is a NY state requirement. Register in HealthStream by searching the Catalog in Safe Patient Handling.

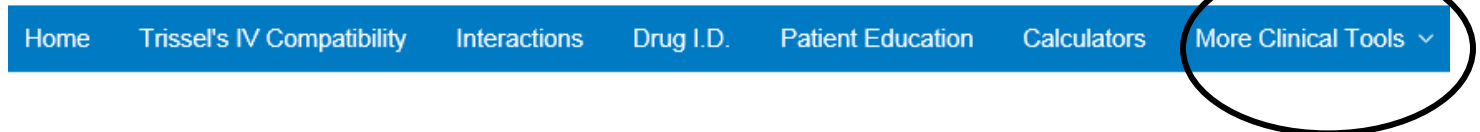
11/25/19	8:00 am – 9:00 am 9:30 am – 10:30 am 10:30 am – 11:30 am 12:30 pm – 1:30 pm	1:45 pm – 2:45 pm 3:00 pm – 4:00 pm 4:00 pm – 5:00 pm 5:30 pm – 6:30 pm
11/26/19	8:00 am – 9:00 am 9:30 am – 10:30 am 10:30 am – 11:30 am 12:30 pm – 1:30 pm	1:45 pm – 2:45 pm 3:00 pm – 4:00 pm 4:00 pm – 5:00 pm 6:00 pm – 7:00 pm

Transfer Mobility Coach (TMC) Training will be on November 22-see attached flyer for details.

Drug Shortages:

In Lexicomp you can look up current drug shortages. On the Lexicomp web site click on:
More Clinical Tools->Other Clinical Tools-> ASHP Drug Shortages.

Lexicomp®

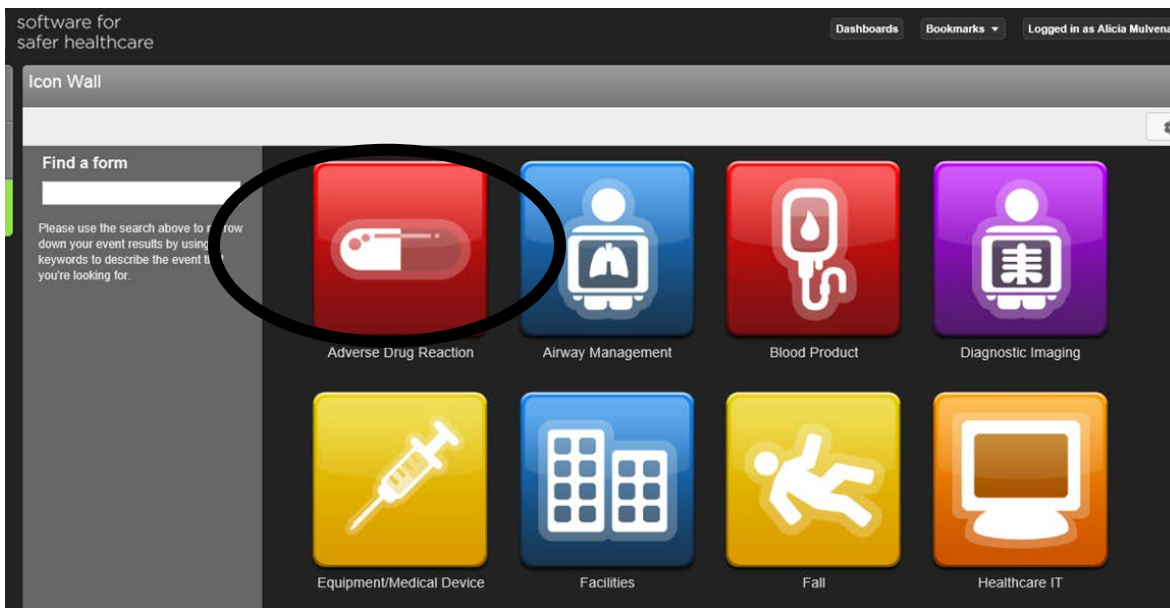


Nursing Standards: don't miss the Nursing Standards attachment for the latest in standards.

Adverse Drug Reaction Reporting: Click on Good Catch/Occurrence Report button on Phelps Intranet



Next; click on the Adverse Drug Reaction Button



Next: Complete the report

Adverse Drug Reaction - Submission Form

Table of Contents

Person Affected Details

Adverse Drug Reaction

Medication Involved

ADR Details

File Status

0 of 34 total fields completed.

0 of 20 mandatory fields completed.



Person Affected Details

Details of the person affected by the event

Type of Event *

Type of Person Affected *

Person Affected First Name *

Person Affected Last Name *

Person Affected Date of Birth *

Person Affected Age

Person Affected Gender *

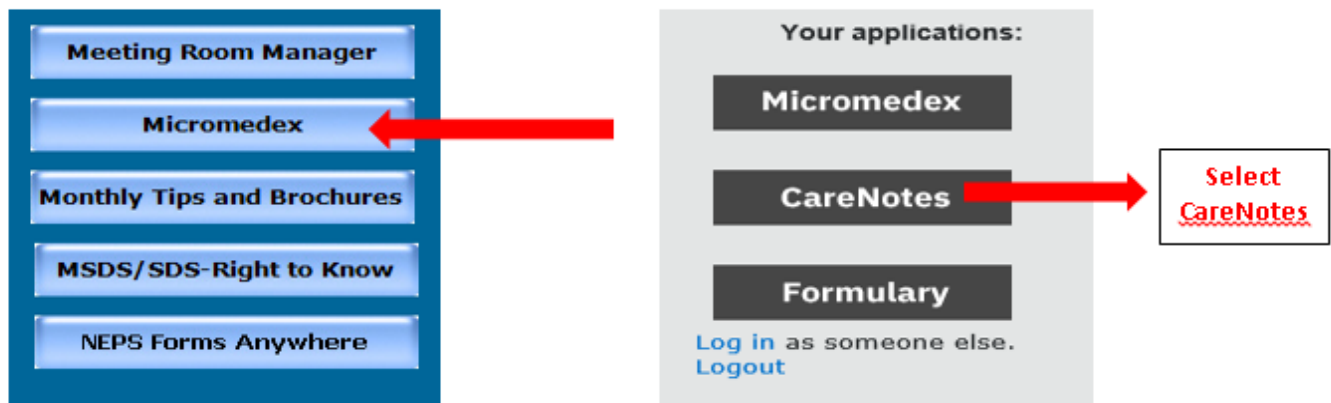
Person Affected Street 1

NEPS NEWS: always print out the latest medication infusion order forms from NEPS when getting medication orders that are prescribed on paper forms. This will ensure that the most up to date dilutions and dosages are being prescribed for patients. Do not keep order forms in folders on the units- only use NEPS.

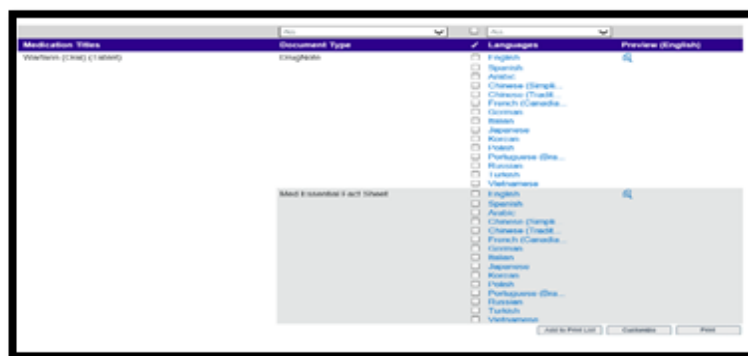
Press Ganey Patient Survey: there are many references made in hospital reports to “the survey”. We’ve attached a copy of the Press Ganey Survey that is sent to some patients after discharge. Please review the survey so you are familiar with the questions that are posed to the patients. See attached.

Patient Education News:

The updated version of CareNotes is available at Phelps. It can be accessed on the Phelps Intranet under the **Microdemex Tab**. The latest version is available in several languages depending on the topic. It also provides **Med Essential Fact Sheet** which is a Medication Education sheet with brief information about the drug, indication, and the common side effects.



Below is an example of a Patient Education-Med Essential Fact Sheet



Magnet Moments:

Here's a recap of the shared governance council meetings held on Wed 9/18/19 if you can't wait to read the minutes on our Phelps nursing website. A big thank you to all the nurses who participated. If your unit wasn't represented at each of the shared governance councils, please, please tell your nurse manager so that you won't miss another meeting. Our clinical nurses are energized, inspired, willing to help and mentor every nurse who chooses to join a unit or our Phelps shared governance council (and meet requirements for the career ladder). Unit shared governance councils should be meeting every month so that every clinical nurse has an opportunity to be involved and foster our professional growth.

Recruitment Retention and Recognition (RRR) Council

Every unit must have an "in the Moment" Star board to display nurse recognition by peers, patients and families. Please remember and keep track of all of your unit activities that are implemented to recognize nurses and support staff retention. We would like to present the first DAISY award in January 2020, so Elizabeth Perdomo-Benitez, RN recommended that we have a display (acrylic holder for DAISY nomination information) and a locked box (to secure the nominations) that would be available on each unit. We have invited Marketing to our next meeting to help us "spread the word" regarding our DAISY recognition program. Ask Elizabeth if you have any questions about DAISY or the RRR council.

New Knowledge and Innovation Council

Judy Kennedy, RN and Alicia Mulvena, RN invited Janice Lester (LIJ librarian), our external expert to help us learn more about searching the literature (e.g. accessing various databases, using PICO and key words). Janice and Peggy Tallier, EdD, RN helped us identify the next steps of each unit's evidence-based practice project and/or research study. As Peggy said, "it's much easier to break the EBP up into chunks and work as a team", so if you are interested in starting an EBP on your unit, please remember this is the perfect forum to put your ideas in action. When you are ready to present your ideas at a conference, this is the place to share your results for peer feedback (to make it even better) and recognition.

Professional Practice and Development Council

Candice Johnson, RN chaired the meeting and brought Tahler Cambriello, RN, as part of succession planning. Candice willingly accepted the role as chair of this meeting but knew it would be too much to continue to chair her unit council. She is mentoring Tahler to assume chairmanship of the 5 North unit shared governance council. Donisha Sledge, RN shared her professional portfolio to help clarify the career ladder advancement (and sustainment) process. Following great feedback from the council members, Donisha offered to share her template with you if you are preparing to or ready to advance on the career ladder. Judy Dillworth, RN offered to meet and mentor any new or existing chairperson to successfully chair their unit council meetings. Please don't hesitate to email or call Judy (x3509). Council members reviewed the up to date unit certification data.

Kathy Calabro displayed the data with every unit's certification rates. The nurses acknowledged each other and offered suggestions (e.g. provide certification review courses here at Phelps) to increase their unit's certification rates.

Quality and Safety Council

Kathy Calabro presented each unit's data (NDNQI nurse-sensitive indicators: Falls with injury, HAPIs stage 2 and greater, CLABSI, CAUTI) for the most recent 8 quarters (3Q17- 2Q19) compared to the national benchmark "all hospitals mean". **A majority of our units outperform the benchmark a majority of the time.**

Congratulations to all! Phyllis Vonderheide, RN further recognized the nurses for excellent outcomes with patient satisfaction. When asked how we could be better, Phyllis explained that communication with nurses has the highest correlation with *overall* patient satisfaction. We (nurses) must always be aware of how patients would say RNs 1) treated you with courtesy and respect, 2) explain in ways you can understand and 3) listen carefully to you. Alex Xelas, RN reviewed select cases related to CLABSI and C-DIF in the 3rd qtr 2019. Clinical nurses shared other PI projects from their units.

CNO Advisory Council

Mary McDermott, RN, our CNO, praised the nurses for how well we are doing with the telesitter monitoring program in just one month. Clinical nurses are empowered to identify patients for

enhanced supervision and select patients who would benefit from the telesitter. More techs are available to help with direct patient care for more patients when the telesitter is used. Thanks to all nurses for making this program a success from the very start. Mary said that additional staff (5 techs, 5 HUC positions) were hired to support our nurses. Mary shared the responses of questions taken from the NDNQI nurse satisfaction survey. The clinical nurses gave Mary valuable feedback and great suggestions which Mary is considering. The clinical nurses remarked that it is important to be involved. They felt that by attending these shared governance council meetings, their voices are being heard.

Nursing News is compiled, edited, and distributed by: Alicia Mulvena (Organizational Development). If you would like to submit information for publication please contact: Alicia Mulvena, amulvena@northwell.edu, or ext. 3165