

Measurement	Benchmark or Goal	1st Q '18	2nd Q '18	3rd Q '18	4th Q '18	Action Plan
Clinical Indicators						
Falls Per 1,000 Patient Days		1.56	0.00	1.66	0.00	
	NDNQI	1.17	1.12	1.08	1.08	
Falls with Injury Per 1,000 Patient Days		0.00	0.00	0.00	0.00	
	NDNQI	0.21	0.19	0.21	0.18	
Hospital Acquired Pressure Injury (Stage II & Above)	Prevalence	0.00	0.00	0.00	0.00	
	NDNQI	5.05	4.04	4.15	4.28	
Restraints	Prevalence	0.00	0.00	14.29	0.00	
	NDNQI	14.95	13.80	13.93	13.57	
Hospital Acquired Pressure Injury (Stage II & Above)	Incidence	0.00	0.18	0.66	0.00	
	Northwell Goal <.45					
Central Line-associated Bloodstream Infection (CLABSI)		0.00	0.00	0.00	0.00	2Q - Biopatch added to the central line bundle kit.
	NDNQI	0.83	0.78	0.82	0.78	
Catheter-associated Urinary Tract Infections (CAUTI)		0.00	0.00	0.00	0.00	
	NDNQI	1.00	0.98	1.18	1.02	
Ventilator-associated Event (VAE)		0.00	0.00	0.00	0.00	
	NDNQI	0.59	0.36	0.71	0.55	
Hospital Onset CDIFF per 1,000 Patient Days		ND	5.26	0.00	0.00	2Q - Xenex Robot and several infection prevention initiatives
	NDNQI		1.03	1.05	0.94	
Hospital Onset MRSA per 1,000 Patient Days		ND	0.00	0.00	0.00	
	NDNQI		0.17	0.14	0.14	

NDNQI -

National Database of Nursing Quality Indicators

NDNQI Benchmark - All Hospitals Mean

Key:

	Outperforms benchmark
	At benchmark
	Underperforms benchmark

Measurement	Benchmark or Goal	1st Q '18	2nd Q '18	3rd Q '18	4th Q '18	Action Plan
<i>RN Education</i>						
RN's w BSN or Higher		76.67%	75.86%	75.86%	76.67%	
	NDNQI	68.61%	68.98%	69.40%	70.35%	
	Unit Goal					
RN's w Professional Certification		40.00%	37.93%	37.93%	40.00%	
	NDNQI	24.12%	24.63%	24.50%	25.35%	
	Unit Goal					
<i>Patient Satisfaction</i>						
Likelihood recommending hospital	Top Box%	100.0%	85.7%	91.7%	75.0%	
	Press Ganey	72.2%	72.6%	72.3%	71.9%	

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NDNQI Benchmark - All Hospitals Mean

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Key:

Measurement	Benchmark or Goal	1st Q '18	2nd Q '18	3rd Q '18	4th Q '18	Action Plan
Clinical Indicators						
Falls Per 1,000 Patient Days		1.44	4.48	1.05	2.58	3Q - Post fall huddle form/
	NDNQI	3.17	3.01	3.09	3.18	3Q - Pt Education Fall Video
Falls with Injury Per 1,000 Patient Days		0.00	1.12	0.53	1.55	3Q - Post fall huddle form/
	NDNQI	0.66	0.64	0.66	0.69	3Q - Pt Education Fall Video
Hospital Acquired Pressure Injury (Stage II & Above)	Prevalence	4.17	0.00	0.00	0.00	1Q - Device related/Nasal Cannula,
	NDNQI	1.37	1.17	1.12	1.22	2Q - New tubing purchased
Restraints	Prevalence	0.00	0.00	0.00	0.00	
	NDNQI	0.56	0.46	0.47	0.45	
Hospital Acquired Pressure Injury (Stage II & Above)	Incidence	0.10	0.06	0.05	0.11	1Q - 3 Injuries related to tubing
	Northwell Goal					around ear. 2Q - Softer tubing
						evaluated and purchased throughout.
Central Line-associated Bloodstream Infection (CLABSI)		0.00	7.52	0.00	4.65	2Q - Biopatch added to the
	NDNQI	0.72	0.65	0.79	0.82	central line bundle kit.
Catheter-associated Urinary Tract Infections (CAUTI)		0.00	0.00	0.00	0.00	
	NDNQI	1.17	1.13	1.16	1.11	
Hospital Onset CDIFF		ND	0.56	0.53	1.03	2Q - Xenex Robot, Infection
	NDNQI		0.50	0.58	0.47	Prevention Interventions
Hospital Onset MRSA		ND	0.00	0.00	0.00	
	NDNQI		0.06	0.07	0.07	

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NDNQI Benchmark - All Hospitals Mean

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<i>RN Education</i>						
RNs w BSN or Higher		78.26%	88.46%	89.66%	90.00%	
	NDNQI	59.45%	59.13%	61.07%	61.45%	
Unit Goal						
RNs w Professional Certification		34.78%	19.23%	17.24%	16.67%	
	NDNQI	15.31%	14.89%	15.45%	16.01%	
Unit Goal						
<i>Patient Satisfaction</i>						
Likelihood recommending hospital	Top Box%	56.0	71.7	82.2	74.4	
	Press Ganey	72.2	72.6	72.3	71.9	
Quietness of hospital environment	Top Box%	38.0	40.0	55.6	30.2	2Q - Quiet Time est. 1530-1630,
	Press Ganey	58.7	59.8	60.7	59.9	Staff Education, Whisper Unit Signs,
						Volumes adjusted at night, No call
<i>Responsiveness:</i>						
Help Toileting soon as you wanted	Top Box%	65.4	57.14	75.0	75.0	7/5/18 - Integrated call bell system
	Press Ganey	68.5	69.9	70.1	69.9	with vocera
Call button help soon as wanted it	Top Box%	54.4	60.5	65.7	63.4	7/5/18 - Integrated call bell system
	Press Ganey	64.3	65.8	65.7	65.5	with vocera

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NDNQI Benchmark - All Hospitals Mean

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Patient Satisfaction						
Rounding:						
Check on you hourly during the day	"Yes"	56%	71%	86%	77%	Hourly Rounding/Cypher Health Tool
Phelps Goal						
Visited by nursing mngt. Team	"Yes"	80%	74%	85%	80%	Hourly Rounding/Cypher Health Tool
Phelps Goal						
Pain:						
How often staff talk to you about pain	Top Box%	25.00	50.00	64.00	87.50	
	Press Ganey	67.01	67.36	67.80	67.66	
How often staff talk pain treatment	Top Box%	25.00	46.15	69.23	75.00	
	Press Ganey	63.87	64.48	64.72	64.49	