

# Conflict & Delegation Workshop

## Purpose:

The purpose of this activity is to enable the learner to identify:

- the knowledge, skills and attitude needed to successfully manage conflict; and
- the benefits and barriers to delegation and describe techniques to implement the five rights of delegation

## Target Audience:

Any RN or employee who has an interest in acquiring the necessary knowledge, skills, and attitude needed to successfully manage conflict and for successful delegation

## 2019 Dates, Times & Locations:

March 18	8:30 am – 4:30 pm	C-Level Classroom
June 21	8:30 am – 4:30 pm	C-Level Classroom
September 24	8:30 am – 4:30 pm	C-Level Classroom
December 17	8:30 am – 4:30 pm	C-Level Classroom

## Continuing Education:

*Northwell Health – Institute for Nursing is an approved provider of continuing nursing education by New Jersey State Nurses Association, an accredited approver by American Nurses Credentialing Center's Commission on Accreditation.*

This activity has been approved for **6.5 contact hours**.

(Requires attendance at entire program and submission of evaluation.)

**To Register:** Register in HealthStream by searching the catalog for ***Conflict & Delegation***.