

Phelps Hospital Nursing News April 2019



Celebrations:

Aristotle Tolentino RN of 5 North received his med/surg certification.

Educational Opportunities:

Managing Oncologic Emergencies: July 11th, or November 8th. 8am-4:30pm at New York Presbyterian. 7.5 contact hrs. \$225. To register: www.nyp.org/nursing/news/cme.

<u>Nursing Leadership Basics</u>: This is a 3 day program at Northwell for new: Nurse Managers, Asst. Nurse Managers, Nursing Directors, or Nurse Educators. The class will be held on: May 20-22, or August 5-7, or November 11-13. Registration is through iLearn- Enrollment must be approved by the registrant's Director/Supervisor. Contact <u>ryounghans@northwell.edu</u> for assistance or information.

<u>2019 Nurse Leadership Conference:</u> May 1st, 7:30a- 4p at North Hills Country Club. Cost is \$135 for 5.25 contact hours. To register: eventbrite.

2019 Neuroscience Conference: May 15th, 7:30a-4p at North Hills Country Club. Cost is \$125 for 6.16 contact hours. To register: Eventbrite.

<u>25th Annual Nursing Research and Evidence Based Practice Conference:</u> May 23rd, 7:30a-4p at Leonard's Palazzo, Great Neck. Cost is \$129 for TBD contact hours. To register: eventbrite.

<u>2019 Perianesthesia Nursing Conference:</u> June 22nd, 8am-4p at The Inn at New Hyde Park. Cost is \$135 for TBD contact hours. To register: Eventbrite.

Save the Date: Phelps Hospital 3rd Annual Stroke Symposium to be held on June 13th, 4-9:30pm in Tarrytown, NY. The program will provide 4 CMEs for Stroke. Brochure and registration info available soon.

Organizational Development Department Classes:

Professional Development Workshop: April 26th, 8:30am-4:30pm. 7 contact hours, fulfills RN Level II requirement on the Career Ladder. Register in HealthStream.

Nursing Promise Program: Nursing Promise is a donor-funded program providing incentive and financial assistance for Phelps Hospital Northwell Health employees beginning or advancing a career in nursing.

Employees accepted into Nursing Promise receive an annual grant from Phelps to assist with expenses.

Nursing Promise supports two paths to a BS in Nursing. Employees may earn a Bachelor's in Nursing, or if already an RN one may pursue an RN to BS in Nursing program.

Nursing Promise Scholars

- Must be accepted and enrolled in an accredited program to earn a BS degree in nursing.
 - Must complete their degrees within four semesters in two consecutive years. No award is given for less than two semesters.
- Complete "Work Promise" after graduation as defined in the policy in lieu of repayment of cash stipend.

If you will be starting class for the Summer 2019 semester the application for Nursing Promise is due by May 1st.

If you will be starting class for the Fall 2019 semester, the application for Nursing Promise is due by August 1^{st} .

If you are interested in applying please contact Alicia Mulvena of Organizational Development for an application, contact info is: <u>amulvena@northwell.edu</u>. Or 914-366-3165.

Organ Donation: April is Organ/ Tissue Awareness Month.

The Donor Nurse Champions (Coreen Palmero RN ICU, Rebecca O'Brien RN ICU, Kelly Eposito RN, Nurse Manager of OR, Catherine McCarthy RN OR, and Celeste Duncalf RN ICU) and Donor Nurse Advocates (Clinical Nurses; Maye Terrazola RN 3N, Angel DelaCruz RN 3N, Mariel Consagra RN 5S, Sini Mathew RN 5N, Aristotle Tolentino RN 5N, Gloria Rufphine King RN and 2C Irma Tertulien RN Infusion Center,) will be rounding with The Donor Flag and ribbons and fun facts on donation. Proudly display your blue/green ribbons.

Phelps had the 4th most new enrollments on 10/10/18, Enrollment Day, within the Northwell system. The Northwell Health system achieved 657 new enrollees that day. New York State is the fastest growing Donor Registry in the country. This improvement needs to occur because we are ranked 50th in the nation in percent of residents registered as organ donors.

Phelps has had 91.57% compliance with calling in deaths within 1 hour of pronouncement for in patient areas and 100% compliance for calling in deaths within 1 hour of pronouncement in the ED for the last half of 2018.

Our new goal to help with compliance is: "Call Live On NY within 59 minutes of patient pronouncement". The requirement is to make that call within 1 hour of pronouncement and this would guarantee that we make it. We

had 1 organ (liver and lung)/tissue donor from ICU, 1 eye donor in ICU, 1 eye donor on 5N and 2 eye donors from the ED in 2018.

One organ donor can save up to 8 lives.

One tissue donor can improve the lives of up to 50 people.

There are 113,786 people on the national waiting list for organs and 9,491 are in NYS.

Please stay enthusiastic about Organ and Tissue Donation. April 12th is Ribbon day - come with you blue and green ribbons, clothes, hats, scarfs. Let us remember to be grateful to our community members who have donated for others and also remain grateful to all those who donated and helped our community members. Life, pass it on.

CPI: CPI is Nonviolent Crisis Prevention Intervention Training. This training is required for all employees working in the ED, 1 South, Security, and General Services; and RNs & MHWs employed on BRU. This training is available to all staff. To register contact Organizational Development at ext. 3166.

Pain Corner:

Pain is different for each person. Recently I read an article in Critical Care Nurse which I would like to summarize:

As we know pain is subjective and multidimensional. Self-report is still considered the gold standard for pain report. Asking a patient about pain is important and needs to be done frequently. Registered nurses need to do an assessment of pain on each of their patients.

Actions for nurses

- Avoid referring primarily to vital signs for pain assessment. Chronic pain patients rarely have a change of vital signs unless it is a new acute pain.
- Consider asking family or someone who knows the patient about their pain behaviors. This is especially important for children and non-verbal adults.
- Use non-pharmacological pain strategies as well as pain medications.
- Remember to reassess a patient's pain with each treatment.
- Reassessment time reminders:
 - o Oral/Rectal medications is within 90 minutes
 - Parental Medications (IV,IM,SC) is to be reassessed within 45 minutes
 - Non Pharmacological treatments: a reassessment is to be done within 1 hour.

Any questions please ask your Pain Management Committee member, your Clinical Educator or Margaret Santos anytime.

Please continue to keep up the good work. Margaret Santos.

Commented [SM1]:

Keeping it Clean With the Infection Control Team:



MEASLES

Measles is a highly contagious virus! Please do your part in helping to contain it by knowing what to look for and how to respond.

Suspect Measles in a patient with a fever & the 3 C's:

- Fever
- Conjunctivitis
- Coryza
- Cough

These signs and symptoms are identified in the early stages, and then followed by a maculopapular rash that typically starts at the hairline, then spreads to the face and rapidly down the body. Koplik's Spots may also be identified which are tiny blue/white spots on the bright red background of the buccal mucosa.

Persons with Measles are usually considered infectious from four days before until four days after onset of

rash.

- If you suspect Measles, act IMMEDIATELY:
 - Place a surgical mask over the patient and isolate them
 - Place the patient in a negative pressure room & implement airborne isolation precautions.

Wound World:

- 1. What do I do if I think my patient has a new pressure injury (H.A.P.I.)? Call the WOC nurse or a skin champion to assist in offering a second opinion to identify the wound.
- 2. How do I know who is the skin champion on my floor? Check the Wound/Ostomy Aqua colored resource book or ask your manager.
- 3. What if there is no skin champion on my floor that day? Call the Nursing Supervisor. They can find a skin champion in the hospital who will come and assist you with identifying and staging the wound.
- 4. Do I need to do anything else? Please place a wound consult in the computer.



CONGRATULATIONS!!!!!

There were **NO** Hospital Acquired Pressure Injuries (H.A.P.I.'s) in the month of March!!! This last happened in June of 2018. In March, there was a particularly high census and high patient acuity. All of your efforts to prevent pressure injuries were successful. Thank you for recognizing those patients who were at risk, for implementing preventive interventions, and for being persisting in best care.

Meditech News: the Medication Reconciliation process in Meditech is changing effective May 6th. You will be assigned a Healthstream program that outlines the new changes. Please complete the Healthstream program before May6th so you are aware of the changes when they go live.

How to find Physician Contact Information & Delineation of Privileges

Phelps is transitioning from our own privileging database to Northwell's **Echo** database. The transition will continue until the end of 2019 because each physician's privilege delineations will migrate when they are reappointed. All new appointments after March 2017 are on the Echo system. <u>All contact information (address, phone number) is already in Echo. If you need to look up privileges, look in Echo first and then in the old Phelps Intranet listing if there is no information in Echo.</u>

Here's how to look up a physician's contact information and/or delineation of privileges:

- 1. Open the Northwell Portal by clicking the icon on your desktop. Enter your Universal user ID and password.
- 2. Click the Intranet icon. The Northwell Intranet will (slowly) open.
- 3. In the middle of the page, below "Tools and Resources", in the middle column, click "Physician Privilege Portal"

Useful Links	Reporting
Capital Project Intake Form (CRIF)	Daity Census
Forms and Request Center	Health System Dashboards
Patient Portal Info	Hospital Discharge Reports
Physican Privilege Portal	Naszau Suffolk Hospital Council Reports
Policies & Procedures	Physician Overview Reports
Quality and Safety Vector of Measures	
	Capital Project Intake Form (CDIF) Forms and Request Center Patrices Prontal Info Physics Prontal Potocity Potocies & Procedures

4. A new screen will open. At the top, you will see two data entry boxes. One is a drop down, likely to read "Glen Cove Hospital". Change that to "Phelps Memorial Hospital."



- 5. Enter the first few letters of the last name of the practitioner in the Provider Last Name box. Then click the "Click Here to Search" button.
- 6. A screen will open showing all physicians with that match your entry. Click the one you are interested in.
- A new screen will open with information about the physician. The contact information for all medical staff members is current in this database.
- 8. Below the contact information, there will be a table listing the privileges for those physicians whose data has transitioned to Echo.
- 9. IF THERE IS NO DELINEATIONS TABLE below the line "Facility: Phelps Memorial Hospital", the data has not yet made the transition. In that case, exit this database, click on the old Phelps Intranet and look up the physician in the usual way. You will have to access the information in this manner with decreasing frequency until the database sunsets in early 2019, at which time Echo will have all current information.
- 10. Call Medical Staff Affairs at x3360 if you need more help.

Nursing News is compiled, edited, and distributed by: Alicia Mulvena (Organizational Development). If you would like to submit information for publication please contact: Alicia Mulvena, <u>amulvena@northwell.edu</u>, or ext. 3165.