

**PHELPS HOSPITAL NORTHWELL HEALTH  
NURSING QUALITY INDICATORS 2019**

DEPARTMENT	PI REPRESENTATIVE	PI INDICATORS	Q1	Q2	Q3	Q4
<b>ED</b>	Pat Bonanno, RN	1. Maintain patient satisfaction: "Likelihood to recommend" 2. Compliance with documentation of blood cultures 3. Fluid documentation: Severe sepsis and septic shock <i>*Candace to send</i>	April	July	Oct	Jan
<b>ASU</b>	Lynda Neary, RN	1. Patient satisfaction: Post-op follow up calls	Feb	May	Aug	Nov
<b>3 NORTH</b>	Katherine Urgiles, RN	1. Medication education communication with newly prescribed medications and discharge medications 2. Hourly Rounding	Feb	May	Aug	Nov
<b>2 CENTER</b>	Jacklyn Wylie RN	1. Hourly Rounding 2. Ensuring compliance with anticoagulation education and follow up through discharge phone calls 3. Medication scanning	March	June	Sept	Dec
<b>5 NORTH</b>	Roxanna McKenna, RN	1. Patient falls 2. Ensuring/standardizing patient mobility 3. Quietness at night	April	June	Sept	Dec
<b>IV THERAPY</b>	Ma Teresita San Luis, RN	1. Incidence of phlebitis/ infiltration with all Midline insertions	March	June	Sept	Dec

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<b>BRU</b>		<ol style="list-style-type: none"> <li>1. Follow up phone calls 3-5 day post program discharge</li> <li>2. AMA rate/incidences</li> </ol>	April	July	Oct	Jan
<b>ICU</b>	Sandra Kachelriess, RN  Alice Mulligan, RN	<ol style="list-style-type: none"> <li>1. Early mobilization of patients on mechanical ventilation</li> <li>2. Delirium prevention strategies in all admitted ICU patients</li> </ol>	April	July	Oct	Jan
<b>TELEMETRY</b>	Tammy Wilson, RN Coordinator	<ol style="list-style-type: none"> <li>1. Telemetry alarm management</li> <li>2. Hourly rounding: 5 P's Video</li> </ol>	March	June	Sept	Dec
<b>ENDO</b>	Karen Dondero, RN	<ol style="list-style-type: none"> <li>1. SBAR communication with inpatients</li> <li>2. Specimen labeling process: 2<sup>nd</sup> RN</li> </ol>	Feb	May	Aug	Nov
<b>PACU</b>	Kelly Roush, RN	<ol style="list-style-type: none"> <li>1. Compliance monitoring: safe management of all ECT patients</li> </ol>	March	June	Sept	Dec
<b>1 SOUTH</b>	Kim Lidke-Ahlberg, RN	<ol style="list-style-type: none"> <li>1. Patient falls</li> <li>2. Behavioral restraints</li> <li>3. Coloring therapy: minimize anxiety</li> </ol>	April	July	Oct	Jan
<b>OR</b>	Kelly Kissane, RN	<ol style="list-style-type: none"> <li>1. IUSS (Immediate Use Steam Sterilization)</li> </ol>	Monthly	Monthly	Monthly	Monthly
<b>WOUND HEALING CLINIC</b>	Lilly Mei, RN	<ol style="list-style-type: none"> <li>1. Reduce patient wait durations</li> </ol>	March	June	Sept	Dec
<b>MCH</b>	Theresa Kilfoile, RN	<ol style="list-style-type: none"> <li>1. Electric cautery</li> <li>2. Pitocin checklist compliace</li> </ol>	Feb	May	Aug	Nov
<b>PEDS</b>	Elizabeth Wiley, RN	<ol style="list-style-type: none"> <li>1. Medication reconciliation</li> <li>2. Medication education: all discharge medications</li> <li>3. Home Med Intervention</li> </ol>	Feb	May	Aug	Nov

DEPARTMENT	PI REPRESENTATIVE	PI INDICATORS	Q1	Q2	Q3	Q4
<b>INFUSION CENTER</b>		<ol style="list-style-type: none"> <li>1. Medication administration safety</li> <li>2. Patient education with prescribed medications and the discharge process</li> </ol>	March	June	Sept	Dec
<b>CANCER CENTER</b>	Tiffany Robertson	<ol style="list-style-type: none"> <li>1. Monitoring of all process indicators for chemotherapy administration</li> </ol>	April	July	Oct	Jan
<b>RENAL CARE</b>	Janice Breen, RN	<ol style="list-style-type: none"> <li>1. Clinical indicators: Management of fluid/volume balance – completion of required documentation</li> <li>2. Safety indicators: Quality of hemodialysis fluids</li> <li>3. Regulatory indicators</li> </ol>	Monthly	Monthly	Monthly	Monthly
<b>INPATIENT WOUND CARE</b>	Debi Reynolds, RN CWOCN	<ol style="list-style-type: none"> <li>1. PI (Pressure Injury) Incidences: Quarterly Prevalence Data collection</li> </ol>	Monthly	Monthly	Monthly	Monthly
<b>HYPERBARIC MEDICINE</b>	Elizabeth Smykowski, RN Nurse Manager	<ol style="list-style-type: none"> <li>1. Qualitive monitoring in radiation patients: quality of life</li> <li>2. Dive Stops: 10 feet</li> </ol>	April	July	Oct	Jan
<b>PAIN CENTER</b>		<ol style="list-style-type: none"> <li>1. Moderate sedation: non-anesthesia compliance</li> </ol>	Feb	May	Aug	Nov