


Meeting Name	CNO Advisory Council Meeting Minutes		Council/Meeting Minutes	Please check off all components and indicators that relate to each topic being discussed.	
Location	Family Medical Conference Room				
Date	12/19/2018				
Time	3:00 – 5:00 pm				
Conducted By	Mary McDermott, MSN, RN, NEA-BC				
Note Taker	Kathleen Calabro				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Review of Minutes 11/14/18	Meeting minutes were emailed and also reviewed on Nursing Website	No changes	Meeting Minutes Approved.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations
Outstanding topics from November meeting reviewed by M. McDermott	1) Digoxin - supplied in glass and could it be plastic? M. McDermott confirmed with Brian McGrinder, Director of Pharmacy that Digoxin needs to be in glass and plastic not an option due to the chemistry of the product. 2) C.Diff - could testing be at night? M. McDermott spoke to Carol Pileggi, Administrative Director of the Lab and with current staffing (one tech at night) this is not feasible. 3) M. McDermott spoke to Alex Xelas Director of Infection Control to	Council members were not aware of “white noise” available on the Allen TVs. Recruitment, Retention, and Recognition RRR Council had their first meeting on 12/19/18 at 8:00 am. This council will have input into Nurses week.	M. McDermott to ask Rosendy to send out a schedule for the Nursing Town Halls. Maybe will focus on a week in a quarter and try to do as many as we can. Will possibly do a combo of Auditorium and HOCH Center. Possibly attend an OR meeting.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

	<p>review and reinforce there is no cohort with suspected positive CDiff patients.</p> <p>4) Flex Staff - M. McDermott distributed copy of Flex Staff business cards to the council members.</p> <p>5) Pyxis System - M. McDermott discussed with B. McGrinder the plan for other units going to the Pyxis medication station. It is a lot of work and for 2019 the plan is to implement Pyxis in ICU and 5 South</p> <p>6) Noise reducers - M. McDermott found that previously on the Allen TV there was white noise available - not sure if still there? Ann Marie Treanor BSN, RN, NE-BC is currently trialing a noise reducer</p> <p>7) COWs (Computers on Wheels) - M. McDermott is optimistic we will be able to refresh the WOWs and The CIO - Chief Information Officer of Northwell is supportive of the initiative</p>				
ED presented by Amanda Benza BSN, RN	<p>A. Benza shared that more efficient work flow and reduction of time spent in the ED is still a focus. Weekends are particularly challenging. It is a Northwell Health initiative to meet the 60 min rule - Door to Discharge. The 11:00 discharge time should help with reducing the times.</p> <p>A. Benza also shared that teams interview candidates for open</p>	<p>M. McDermott shared there is a lot of effort with shifting the discharge time to 11:00 am.:</p> <ul style="list-style-type: none"> - Flyers in room - Updates to pt. brochures - Dan Blum spoke to ancillary staff: environmental services, volunteers,... 2 additional housekeeping staff 	Interdisciplinary Rounding needs to happen consistently with discharge a focus.	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

	positions in the ED. This should improve the RN-RN Interaction.	<p>approved from 1pm - 9 pm.</p> <p>We have improved room turnover time to 33 minutes.</p> <p>Rounding and the focus of always preparing for discharge will help reduce LOS. Currently the average discharge time is 2:30 so it a big undertaking.</p> <p>J. Dillworth shared how at previous councils the discussion of how night staff is not familiar and/or comfortable preparing patients for discharge.</p> <p>Catherine Urgiles and Samantha Weldon shared that Care Activity notes written my case managers hold key information. Not sure if the night shift is aware of how to access those notes.</p>			
MCH update presented by Susanne Neuendorf BSN, RN, NCC-EFM	<p>Dr. Manzen Khalifeh is the new neonatologist. S. Neuendorf shared how rounding with the physician makes patient care so much better. The RNs know exactly what is going on with the baby and there are no surprises. Dr. Khalifeh uses rounding as an education opportunity as well.</p> <p>-----</p>			<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

	<p>Quantitative blood loss (QBL) Project Update - Waiting for scales and tweaking the policy.</p> <p>----</p> <p>Started a newborn sepsis scale which gives you a rating. Scoring determines need to treat newborn with antibiotics. This evidenced based scoring system prevents the overuse of antibiotics.</p>				
<p>5North presented by Samantha Weldon BSN, RN</p>	<p>S. Weldon shared how voicera works well on her unit. S. Weldon shared the quiet scanners help in noise reduction.</p>	<p>C. Urgiles pipes in that 3north has quiet scanners AND they are wireless! The computers are in the room and you don't have to worry about cords when scanning.</p> <p>M. McDermott stated that computers in the room is happening in both ASU and PACU in 2019.</p> <p>Michael Palazzo BSN, RN from 2 Center shared that he's heard of the use of cell phones to scan (just for meds).</p> <p>M. Palazzo shared that he is a night nurse yet also helps our days and hence familiar with the discharge process. Because night nurses don't often discharge they are</p>	<p>M. McDermott to research if wireless scanners can be in other units as well.</p> <p>M. Palazzo to find out more about cell phone scanning.</p> <p>Educators for night shift to create an education training plan "How to Discharge a Patient"</p> <p>Doreen Wall MS, RN-BC from 1 South shared she had created a discharge checklist that other units may find helpful. Email D. Wall at dwall@northwell.edu if you would like her to send to you.</p>	<p><input checked="" type="checkbox"/> Transformational Leadership</p> <p><input checked="" type="checkbox"/> Structural Empowerment</p> <p><input checked="" type="checkbox"/> Exemplary Professional Practice</p> <p><input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements</p>	<p><input checked="" type="checkbox"/> People</p> <p><input checked="" type="checkbox"/> Patient Experience</p> <p><input checked="" type="checkbox"/> Quality</p> <p><input checked="" type="checkbox"/> Financial Performance</p> <p><input checked="" type="checkbox"/> Operations</p>

		<p>unaware of what to look for and how to prepare.</p> <p>Rose Marie Rose BSN, RN from 2 Center added that discharge planning should start on DAY 1.</p>			
Discussion lead by Doreen Wall MS, RN-BC	<p>D. Wall shared that we have a “Meds to Beds” program here. Our pharmacy will bring the meds to the patient before leaving. If the patients live close by, our pharmacy can become the patient’s community pharmacy.</p> <p>----</p> <p>Mental Health Workers (MHW) are looking at career ladder for MHW. Every month the Behavioral Health Council will focus on a different topic.</p>	K. Calabro never heard of this offering - how wonderful for the patients.	Pharmacy offering may be in orientation but may be worth re-educating the staff.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations
Innovation:	<p>S. Weldon discussed the curtain with the plastic strip and what a great innovation.</p> <p>There is a mat that you can place under the bed that reads physiological signs.</p> <p>C. Urgiles mentioned the apple watch that can tell if patient is in Afib.</p>	 <p>All agreed - technology and safety has come a long way!</p>	Need to find the most accurate way to measure temperature. Seems like different units have different equipment.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations