#### **Phelps Hospital** Northwell Health<sup>•</sup>

Meeting Name	Professional Practice & Developmen				
Location	FMCR Family Medicine Conference Room         11/14/2018         1100-1300			Please check off all components and indicators that relate to each topic being discussed.	
Date			Council/Meeting Minutes		
Time					
Conducted By	Tammy Wilson, BSN, RN Coordinator 5S Carolynn Young, MS, RN-BC (Monitor)				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
1. Call to Order: A.Welcome B.Identification of Timekeeper and Recorder C.Introductions	<ul> <li>Meeting called to order @ 11:10 AM by Tammy Wilson, BSN, RN.</li> <li>Recorder/Timekeeper: Maria Kierra Jaca Gonzalez, MSN, RN-BC</li> <li>New Members/Welcome.</li> <li>October minutes distributed via</li> </ul>	<ul> <li>Call-in: Nicki Rembisz, BSN, RN, BRU; Monica Melo, BSN, RN 5S.</li> </ul>	Attendees Conference call-in number: <b>888-602-0202</b> . Then press passcode: <b>9143663502#</b> .	<ul> <li>Transformational Leadership</li> <li>Structural Empowerment</li> <li>Exemplary Professional Practice</li> </ul>	<ul> <li>People</li> <li>Patient Experience</li> <li>Quality</li> <li>Financial Performance</li> </ul>
D.Review of previous meeting minutes	<ul><li>email.</li><li>Approval of October 2018 meeting minutes.</li></ul>	• Minutes approved. No changes.	<ul><li>Post on website.</li><li>Refer to Nursing Website.</li></ul>	□ New Knowledge, Innovations and Improvements	□ Operations
2. Feedback of Activities A. Rounding Initiative	<ul> <li>New Knowledge &amp; Innovation</li> <li>Rounding initiative (PI) discussed by Monica Melo BSN, RN 5S.</li> </ul>	<ul> <li>Patient/family informational video &amp; pamphlet initiative on 5S –What is "Rounding".</li> </ul>	• Posted on Nursing Website.	<ul> <li>Transformational</li> <li>Leadership</li> <li>Structural</li> <li>Empowerment</li> </ul>	<ul> <li>People</li> <li>Patient Experience</li> <li>Orality</li> </ul>
B. Nursing Website	<ul><li>Website Information</li><li>Check website for minutes.</li></ul>	• Meeting minutes will be posted 1 week prior to next meeting.	• Posted on Nursing Website	Exemplary Professional Practice	<ul> <li>Quality</li> <li>Financial Performance</li> </ul>
C. Unit Councils- Accomplishments & Goals	<ul> <li>Unit councils to review:</li> <li>Council Charter</li> <li>3 goals for next year-one goal from each Magnet Council:</li> <li>1) New Knowledge &amp; Innovation; 2) Quality &amp; Safety; 3) Professional Practice and Development.</li> </ul>	<ul> <li>Update Charter, as needed</li> <li>Goals: 1) PI, EBP project;</li> <li>2) Outcomes 3) Increase in certification.</li> </ul>	• Communicate with unit based councils.	New Knowledge, Innovations and Improvements	□ Operations
D. Journal Club	Journal Club • Now is Virtual!!!!	• Access via Nursing Website. Read article; add comments.	• Contact co-chairs to submit articles for posting.		

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Feedback of Activities, continued E. CNO	Increase facetime with Mary McDermott, CNO.	<ul> <li>Examples include: CNO Advisory Council; Town Hall meetings.</li> <li>Members report barriers to communicating when one person is representative for several areas (Endo, PACU, OR).</li> </ul>	<ul> <li>All staff may attend CNO Advisory Council.</li> <li>Staff may directly email M. McDermott through the Nursing Website.</li> </ul>	<ul> <li>□ Transformational Leadership</li> <li>□ Structural Empowerment</li> <li>⊠ Exemplary Professional Practice</li> <li>□ New Knowledge, Innovations and</li> </ul>	<ul> <li>People</li> <li>Patient Experience</li> <li>Quality</li> <li>Financial Performance</li> <li>Operations</li> </ul>
F. Magnet Conference Judy Dillworth, PhD, Magnet Director Kathy Calabro, Data Analyst	<ul> <li>Rachel Ansaldo, BSN, RN Infusion Center reported on Magnet Conference experience, attended on October 23-26 in Denver, CO (video presented). See Phelps Notebook 11/01/18.</li> </ul>	<ul> <li>Rachel went to presentations on reality based leadership; developing future nurse managers; and pre-procedure education program for patients.</li> </ul>	<ul> <li>Leadership: innovative leadership programs are needed to support &amp; mentor leaders in a rapidly changing healthcare environment.</li> <li>Patient/family Education: Change the education perspective to patient experience—patient expected wait time/decrease patient/ family stress &amp; anxiety; to walk pt/family in what they might anticipate- what is going to happen→ EBP survey results report (+) outcomes for pt/family.</li> </ul>	Improvements	
3. Clinical RN Feedback on Professional Practice and Development in Clinical Areas	<ul> <li>A. Endo – Quiet Time</li> <li>B. ED – Hourly Rounding</li> <li>C. 3N/Outpatient – Bariatric Program</li> <li>D. 5South – Clinical Alarms</li> </ul>	<ul> <li>Expand Quiet Time initiative to other units.</li> <li>Hourly Rounding &amp; Documentation (ED). Sherin Ninan MS, CNRN (ED) asked if all units are documenting every hour after performing hour rounding.</li> <li>Diana Pollock reported program is expanding.</li> <li>Telemetry tech able to troubleshoot situation before alarm activates (e.g., replace monitoring pads).</li> </ul>	<ul> <li>Candice Johnson, BSN, RN (5N) will work with Ann Marie (Endo) on Quiet Time initiative.</li> <li>Med/Surg documenting is at end of shift intervention, attesting that rounding was done (I-did-it click).</li> <li>Sherin referred to unit council/manager for more information.</li> <li>Continue evaluation.</li> <li>Continue monitoring &amp; evaluation.</li> </ul>	<ul> <li>☑ Transformational Leadership</li> <li>□ Structural Empowerment</li> <li>☑ Exemplary Professional Practice</li> <li>□ New Knowledge, Innovations and Improvements</li> </ul>	<ul> <li>People</li> <li>Patient Experience</li> <li>Quality</li> <li>Financial Performance</li> <li>Operations</li> </ul>

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	Rounding Champion – E. WHI – Pharmacy/Medication wait time.	<ul> <li>Rounding Champion – initiative struggling due to staffing.</li> <li>Decrease wait time for arrival of medication in the WHI and decrease in Pharmacy/RN verification process.</li> </ul>	• Continue monitoring & evaluation.		
	<ul> <li>F. OR – 8 RN Fellows in OR; 8 new Orthopedic Surgeons; Mentorship for new OR</li> </ul>	<ul> <li>Education and training in progress</li> </ul>	• Continue ongoing OR new staff and needs assessment.		
	G. Behavioral Health – 1 South/BRU	<ul> <li>Clinical nurses initiatives:         <ol> <li>Direct admission with required documentation;</li> <li>Medication administration protocols.</li> </ol> </li> <li>Nurses attended Behavioral Health Conference. Nicki Rembisz BSN, RN, distributed flyer for 2019 educational opportunity of a Sexual Assault Nurse Examiner Program.</li> </ul>	• Update from Behavioral Council		
4. Career Ladder	Credentialing Committee Report	<ul> <li>Danielle Medina-2N-promoted to Level III.</li> <li>Members discussed options to validate Professional Practice requirement in Career Ladder and Performance Evaluation:         <ul> <li>Committee attendance (60%),</li> <li>Projects (Approved project with at least 10 hours involvement / year),</li> <li>Journal Club-Virtual activity and involvement online- may count as committee if staff are actively involved in the discussion with meaningful review &amp; comments.</li> </ul> </li> </ul>	<ul> <li>Posted on Nursing Website.</li> <li>Multi-modal activities available to meet professional practice requirement for day/ evening / night RNs.</li> </ul>	<ul> <li>☑ Transformational Leadership</li> <li>□ Structural Empowerment</li> <li>☑ Exemplary Professional Practice</li> <li>□ New Knowledge, Innovations and Improvements</li> </ul>	<ul> <li>People</li> <li>Patient Experience</li> <li>Quality</li> <li>Financial Performance</li> <li>Operations</li> </ul>

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	<ul> <li>2019 Organizational Development</li> <li>Northwell System Clinical Ladder</li> </ul>	<ul> <li>2019 Schedules to be posted.</li> <li>NW evaluation is a comprehensive point system for advancement.</li> </ul>	<ul> <li>Refer to Organizational Development</li> <li>Under review.</li> </ul>		
Adjournment Next Meeting	Meeting adjourned at 1300. December 19 <sup>th</sup> at 1100-1300 in the Family Medicine Conference Room (FMCR) (Bldg 755; 4 <sup>th</sup> floor)		Conference call-in number is: 888-602-0202. Then press passcode: 9143663502#.		
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#### Magnet



Mary McDermott, MSN, RN, APRN, NEA-BC, SVP Patient Care Services/CNO, five Magnet champions, Rachel Ansaldo, BSN, RN, Diana Ferguson, BSN, RN, Judy

Kennedy, BSN, RNC, Sue Kuznicki, BSN,RN,PCN and Katherine Urgiles, BSN,RN and Judy Dillworth, PhD, RN, NEA-BC, CCRN-K, Magnet Program Director, were among the over 11,000 Nurses who attended the AACN

National Magnet Conference™ in Denver, Colorado, October 24-26, 2018.



olorado, From dawn to dusk, the Phelps Nurses attended inspiring and

motivating general sessions and obtained specialized information during concurrent sessions. Our Nurses found joy in networking with fellow colleagues and sharing how the new knowledge learned at the conference could be applied to their daily practice at Phelps Hospital. This year,

we were proud to honor and celebrate the Magnet Designation of North Shore University Hospital and the Magnet Re-Designation of Mather Hospital with our Northwell "family".