

Measurement	Benchmark/Goal	1st Q '18	2nd Q '18	3rd Q '18	4th Q '18	Action Plan
Clinical Indicators						
Falls		1.00				
NDNQI Benchmark	All Hospitals Mean	0.75				
Falls with Injury						
NDNQI Benchmark	All Hospitals Mean	0.53				
		0.66				
Hospital Acquired Pressure Injury		0.00				
(Stg 2&Up) NDNQI Benchmark	All Hospitals Mean	1.38				
CLABS1		0.00				
NDNQI Benchmark	All Hospitals Mean	1.20				
CAUTI		0.00				
NDNQI Benchmark	All Hospitals Mean	1.20				

	Significantly below benchmark
	Just below benchmark
	At or above benchmark

Key:

Measurement	Benchmark/Goal	1st Q '18	2nd Q '18	3rd Q '18	4th Q '18	Action Plan
Process Indicators						
Hand Hygiene						
Northwell Goal	98%					
RN Education						
RN's w BSN or Higher		80.00%				
NDNQI Benchmark	All Hospitals Mean	60.06%				
RN's w Professional Certification		10.00%				
NDNQI Benchmark	All Hospitals Mean	16.08%				
Patient Satisfaction						
Likelihood recommending hospital	Top Box%	56.0	72.9			
Press Ganey Benchmark	All PG Database	72.2	72.6			
Quietness of hospital environment	Top Box%	38.0	39.1			Signs posted throughout the unit
Press Ganey Benchmark	All PG Database	58.7	59.8			

	Significantly below benchmark
	Just below benchmark
	At or above benchmark

Key: