

Meeting Name	CNO Advisory Council Meeting Minutes		Council/Meeting Minutes	Please check off all components and indicators that relate to each topic being discussed.	
Location	Family Medical Conference Room				
Date	6/20/2018				
Time	3:00 – 5:00 pm				
Conducted By	Mary McDermott, MSN, RN, NEA-BC				
Note Taker	Kathleen Calabro				
Topic/ Facilitator	Discussion	Staff Input & Feedback	Action	Magnet Components	Strategic Plan Indicator
Review of Minutes 5/16/18	Minutes were emailed on 6/19 for review. Welcome to the council - Mary Phiakhamta the new RN Coordinator in the Cancer Program and Infusion Center.	Some of the staff did not have a chance to review. Please send email to Kathy if have any changes by 6/29.	Kathy Calabro to post on the nursing website when approved.	<input checked="" type="checkbox"/> Transformational Leadership <input type="checkbox"/> Structural Empowerment <input type="checkbox"/> Exemplary Professional Practice <input type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input type="checkbox"/> Patient Experience <input type="checkbox"/> Quality <input type="checkbox"/> Financial Performance <input type="checkbox"/> Operations
Professional Practice Model (PPM) Update M. McDermott & J. Nappi	Development of the Professional Practice Model continued at the Professional Practice and Development (PP&D) Shared Governance Council held on 6/20/18 from 12:00-1:00 pm. The original members of the brainstorming session from May 11 were invited to join the Professional Practice & Development council members. Outcomes from the first brainstorming session held during nurse’s week were shared with the PPD Council Members.	PP& D Council Members were very engaged in continuing to develop the PPM. Overall: <ul style="list-style-type: none">Liked the list of adjectives describing nursing at Phelps. Thought “Humor” should be added to the list.Loved the tree and also appreciated the connection to the Phelps tree.	PP& D Council Members were asked to bring the information back to their units to enable more clinical nurse involvement. The goal is to prioritize the adjectives as well as better formulate the depiction. A sub-set of the PP&D will meet at 5:00 on 6/29.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations

	<p>Group 1 – listed all the words that they thought related to nursing practice at Phelps. The group suggested a picture of the new Mario Cuomo bridge which could depict our PPM.</p> <p>Group 2 – Suggested a tree to depict the PPM since there used to be a “Phelps Tree”. They then attached Northwell values and the culture of care to the image. They used Tim Wages RN Senior Administrator, 1st draft of a possible PPM as a reference.</p>	<ul style="list-style-type: none"> Also liked the bridge – maybe could still have river and bridge behind the tree? 			
Magnet Moments presented by Kathleen Calabro	<p>K. Calabro pulled up the nurse’s website. To review:</p> <ul style="list-style-type: none"> The Senator Terrance Murphy Nursing Award which recognizes the contributions of nurses in the 40th Senate District of NY State was given to our very own CNO Advisory Council member Jaqueline Pisano, BSN, RN, CGRN How to Display Your Nursing Credentials 1st Quarter RN Education from NDNQI for direct patient care RN's for all units Magnet Journey – Many Accomplishments to date! 	<p>Certification opportunities:</p> <ul style="list-style-type: none"> The BRU unit has opportunity to earn behavioral health certification which is listed in the success pays program. Doreen Wall to share with 1south and BRU. ED has already identified the desire to increase ED certification in 2018 by 2 people. 	<p>If you would like to add or suggest anything to your nursing website, just send me an email.... kcalabro@northwell.edu</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements 	

Clinical Nurse Agenda with Updates	<p>Council member's re- introduced themselves and shared their units are focusing.</p> <p><i>See below</i></p>			<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations
MCH presented Susanne Neuendorf	<p>Continue to work on changing practice from EBL (Estimated Blood Loss) to QBL (Quantitative Blood Loss). Maternal hemorrhage is a national issue and we are working closely with the Department of Health to maintain compliance with their standard. Increases in maternal hemorrhage may be attributed to increase in mother's age and increase in birth weight of babies.</p>		<p>Everything must be weighed for accuracy. In July we will start QBL with Vaginal deliveries and then will roll out to caesarian deliveries. MCH is currently receiving quotes for the scale.</p>		
5 South presented by Tammy Wilson	<p>Multi Model approach to patient education:</p> <p>Advantageous to the visual learner</p> <ul style="list-style-type: none"> - Signs (completed), - Life size posters educating the patients <p>Advantageous to the auditory learner</p> <ul style="list-style-type: none"> - Video created by the clinical nurses on the unit to be played on the Allen TV. 	<p>Goal – Improve patient understanding of rounding.</p>	<p>T. Wilson will check with Chris Moon regarding the rollout of the video and posters.</p> <p>K. Calabro to continue to monitor Press Ganey Data.</p>		
1 South presented by Steven Giammattei	<p>Highlights:</p> <ul style="list-style-type: none"> - Preceptor program for the Mental Health Techs - Review of the changes in the charge nurse role. RN1 on the 	<p>Medication Interruptions- Members suggested possibly asking pharmacy and respiratory to enter unit after medication</p>	<p>K. Calabro to propose a sign to make others aware that medications are being distributed.</p>		

	unit can no longer act as charge nurse. - Oct 10 there is a conference at Northwell Health for Behavioral Health Day. - Medication Interruptions continues	distribution window to limit distractions			
1 Cancer Program/ & Infusion presented by Mary Phiakhamta	M. Phiakhamta shared that her immediate focus is helping the unit prepare for the mock survey 6/21 & 6/22. The official survey is in November. The unit focus is improving work flow.				
2 North presented by Katherine Urgiles	Continue to focus on patient education regarding medications. Graph reflecting pt. education posted on the unit. Making an effort to increase use of the Allen TV to improve medication education. Based on discussion at a previous council, K. Urgiles also thought going over the medication side effects right before discharge may also be beneficial. K. Urgiles asked M. McDermott to share the plan for 2 North.		2North will move to the new 3North unit as a post-surgical floor. Need to have a dept. of health inspection and hope to be open in August. Ideally would like to also be wired for telemetry. That may take at least a year before the unit is wired and staff are educated. 5North may temporarily go to 2North in order to cosmetically renovate 5North. Ideally would like the BRU unit all on the second floor and MCH and Peds on the fourth floor to have more cohesive units. There are no plans at this time for a new tower or to change 5North to single occupancy beds.		

1 South and BRU presented by Doreen Wall	<p>Very exciting things in the Behavioral Health Units – the Mandela project receive statistical review approval and next steps are to submit for IRB approval. Doreen attended the REDCap training at Northwell. REDCap offers a secure method of flexible robust data collection geared toward research projects.</p> <p>Yoga and meditation strategies are being rolled out. Jenna Harris is close to rolling out the exercise program and working on ensuring the activity orders are completed by the physician.</p>				
ED presented by Amanda Benza	<p>Big changes in the ED.</p> <ul style="list-style-type: none"> - Working on a team approach where the Physician, RN and Tech are grouped together on the unit to increase efficiency in work flow. - ED had two recent falls they were concerned with. - Focus on reducing restraints with the psych patients and the elderly. - In the ED there is a challenge with directing traffic, in particular the tri-age area (in particular the patients and their families). A.Benza described where security sits and felt they could really benefit from a traffic controller in the triage area. 	<p>K. Calabro wondered if I sign would be helpful. Something like, “To ensure patient and family safety please limit to 2 visitors “</p> <p>M. McDermott agreed that with all the various points of entry, it is very difficult to manage visitors and number of visitors. Visitors have no identification and that is a concern.</p>	<p>K. Calabro to ask Candace for restraint data in the ED.</p> <p>M. McDermott to discuss with GlenTaylor VP of Support Services</p>		

5North presented by Amanda Benza	5North continues to focus on reduction of noise on the unit.	M. McDermott stated that often in the comments section of the Press Ganey surveys that the complaint is often from the noise of the patient they share the room with.	K. Calabro to continue to graph the PG results.		
2 Center presented by Michael Palazzo and Rose Marie Rose	<p>M. Palazzo and R. Rose shared their concern with staffing.</p> <ul style="list-style-type: none"> - Can we use flex staff? - Could another admitting nurse be approved for the night shift? <p>Also, patient feedback from the suggestion box identified the length of the call bed alarm cord is an issue.</p>		<p>M. McDermott said we can use flex staff, just needs to be approved. Nancy Fox is currently working on that process.</p> <p>There is currently no open position for an admission nurse. Maybe a current open position could be utilized to help meet the needs of the unit on nights. M. McDermott is “going to sleep on it” and report back.</p> <p>The cord of the call bell is a known issue and other areas are looking into possible solutions.</p>		
Additional Topics of conversation	There are numerous exemplars that clinical nurses are currently undertaking and we need to capture them!		Need education on how to write for publications.	<input checked="" type="checkbox"/> Transformational Leadership <input checked="" type="checkbox"/> Structural Empowerment <input checked="" type="checkbox"/> Exemplary Professional Practice <input checked="" type="checkbox"/> New Knowledge, Innovations and Improvements	<input checked="" type="checkbox"/> People <input checked="" type="checkbox"/> Patient Experience <input checked="" type="checkbox"/> Quality <input checked="" type="checkbox"/> Financial Performance <input checked="" type="checkbox"/> Operations