

(Your Name)
(Your Address)

*(Surgery Name & Address
and/or Health Board)*

Dated : *(Today's Date)*

I wish to make a formal complaint and wish it to be known and understood that I attended my local *(medical centre/hospital)* for treatment, however; on my arrival the nurses requested I wear a mask or a shield before carrying out the necessary procedure/s.

I informed the nurses that I am “**exempt**” by the government from wearing a mask or shield due to my hidden disabilities, the nurses in question then refused me treatment for not wearing a mask/shield and this is in direct contravention of my Human Rights (**Article 6.1 UK law and Article 6.1 & Article 14.2(a) UNESCO bioethics human rights 2005 Charter**) and in **contravention of the Equalities Act 2010 – Discrimination - Section 13 & 15** whereby it is against the law to refuse me necessary medical treatment due to discriminatory behaviour against my disability.

Please note: That contravention of the Equalities Act 2010 -Discrimination holds a 'personal' fine of up to £9,000 for any person's actions.

I have sought legal advice and have been informed that no person can refuse me medical treatment based solely on my disability and your nurses are refusing me treatment in direct contravention of my Human Rights and are liable for prosecution.

I look forward to receiving a new appointment for the procedure to take place without the need of wearing a mask/shield (Shields are for splashback chemicals/liquids – not used in medical procedures). I trust the nurses in question will be dealt with in accordance with the law and my rights.

Signed

(Your Name)

Witness Name & Signature