

Managing Situations

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Leadership

Course Description

Leadership and management are terms people use interchangeably — but the skill sets are different. Leadership is about inspiring change, while management is about the process that brings about that change. Learn more about management and the four skills all managers must possess.

Learning Objectives

- Distinguish between leadership and management.
- Understand the importance of management in problem solving.
- Identify the four skills required for effective management.

Discussion Questions:

1. How do leadership and management differ?
2. Describe a time when you effectively managed a situation. Which management skills did you use?
3. Of the four management skills, which is your strength and which is your weakness? How can you address that weakness?

Developmental Action:

1. Think of an achievement that is important for you to accomplish. Draft a plan of how you will accomplish that achievement.