**david.mcintosh@spso.gsi.gov.uk**

**To:**femiadekomaya@yahoo.com

Wed, Sep 20, 2017 at 10:23 AM

Dear Mr Adekomaya,  
  
Sorry I have not been in touch since my email of 10 August.    
  
I want to let you know that I continue to chase the University for the information I require to determine your complaint. On a positive note, I have spoken with them at length and they have promised a response imminently.  
  
I am working to progress this as swiftly as possible for you, and have highlighted that the poor response from the University will be taking into account in any final determination I make. I am hopeful this dialogue with the University may produce a more positive outcome for you than we could have hoped to have achieved at the beginning of our investigations.   
  
I continue to pursue the University and appreciate the delay is frustrating for you. I hope to have a further update for you in the early part of next week.  
  
Kind regards  
  
David McIntosh  
Complaints Reviewer  
  
Tel: 0131 240 8859  
  
  
Scottish Public Services Ombudsman  
4 Melville Street Edinburgh EH3 7NS  
tel 0800 377 7330 fax 0800 377 7331  
web [http://www.spso.org.uk](http://www.spso.org.uk/)

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