**david.mcintosh@spso.gsi.gov.uk**

**To:**femiadekomaya@yahoo.com

Wed, Sep 20, 2017 at 10:23 AM

Dear Mr Adekomaya,

Sorry I have not been in touch since my email of 10 August.

I want to let you know that I continue to chase the University for the information I require to determine your complaint. On a positive note, I have spoken with them at length and they have promised a response imminently.

I am working to progress this as swiftly as possible for you, and have highlighted that the poor response from the University will be taking into account in any final determination I make. I am hopeful this dialogue with the University may produce a more positive outcome for you than we could have hoped to have achieved at the beginning of our investigations.

I continue to pursue the University and appreciate the delay is frustrating for you. I hope to have a further update for you in the early part of next week.

Kind regards

David McIntosh
Complaints Reviewer

Tel: 0131 240 8859

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