

- Navigate to Remote Seller
- Select Your Auction
- Select Your Sale
- Start Selling
- **FAQs**

Selling Remotely with Simulcast

Are scheduling or budgetary restrictions keeping you from making it to the auction? Now you can sell your vehicles right from your own computer.

When you sell remotely with Manheim Simulcast, you control your sales and represent your inventory, no matter where you are: approve, no sale, and counteroffer as you communicate to the block and bidders in real time.

Navigate to Remote Seller

Go to manheim.com to log in and get started. Then, go to the **Sell** tab and click **Simulcast Remote Seller**.





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Select Your Auction

Choose your auction from the dropdown menu and click Go.





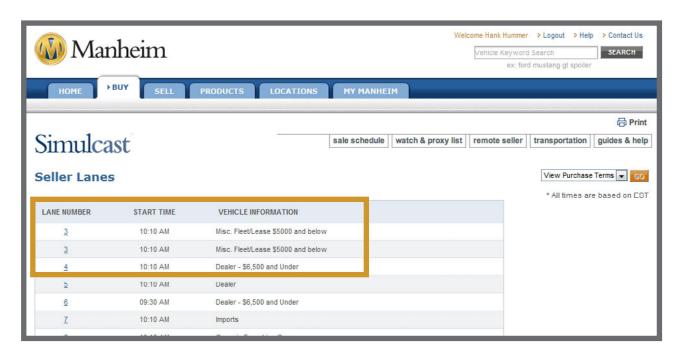
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Select Your Sale

Choose your sale and click on the lane number to enter.

Note that you may be asked to download the new Manheim Media Plug-In. Follow your browser's instructions to install, or check out our Help section for more details.

Don't have permission to install the plug-in? Contact your system administrator for assistance.





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Start Selling

The block will know you are online and in control of the sale — there's nothing else you need to do.



OK to Sell

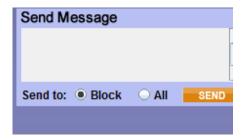
Clicking **OK to Sell** will alert the block that the floor price was reached and you will accept any offer above that amount.



Negotiating Offers

If you do not click **OK to Sell** and the bidding has stopped, the auction block will share these options with you.

To make a counteroffer, enter the desired amount and click **Counter** — only the highest bidder and the block will see this offer.



Communicating in Real Time

To respond to bidder questions or provide more information to the block, you can send real-time instant messages.

- To communicate with bidders, enter your text, click **All** and press **Send**.
- To send only to the block, type the message, click **Block** and press **Send**.

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Who is eligible to participate as a remote seller?

Any AuctionACCESS dealer with Manheim.com access can be set up to represent his or her vehicles remotely.

- Non-commercial dealers don't need to do anything except log in to the sale as a remote seller. Manheim will take care of the rest.
- Commercial dealers wishing to be set up as a remote seller should contact Manheim Customer Care at 1-866-MANHEIM (626-4346).

Are there any additional costs associated with selling remotely?

There are no premium fees to sell vehicles remotely. All regular auction fees still apply.

How do I ensure that my account is authorized?

First-time sellers will need to contact their Manheim sales representative to confirm their AuctionACCESS information and Manheim registration.

How long before the sale should I log in as a remote seller?

To represent a vehicle, you must log in before the auction block sets the starting price. If your vehicle's starting price has already been set, you will have to wait for the next run in order to represent your inventory.

How will I know when it's time to sell my vehicles remotely?

You will see an **OK to Sell** button when your cars are crossing the block during a live sale.

How will the block clerk know that I am online and ready to sell my vehicle?

Block clerks see an **Ask Seller** button; this indicates a seller is online during a live sale.

How can I counteroffer?

The auction block will initiate the option to counteroffer. When this option is available, it will display the asking bid for the vehicle. To propose a new amount, enter the desired amount and click **Counter**.

How should I use the instant messaging feature?

Instant messaging may be used to provide additional vehicle information to buyers or the block. It should not be used to negotiate sales or propose counteroffers; these actions will be initiated by the block.

Will I still need to come to the operating location after selling my vehicles remotely?

No. After selling vehicles remotely, unless you have other onsite business to conduct (e.g., resolving title problems), it is not necessary to visit the operating location.