MANHEIM - Seller Dashboard

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Question: **What is Seller Dashboard?**

The Seller Dashboard is a selling tool for Sellers to manage their In-Lane vehicles before and during the sale. It contains real time data updates during the sale (Statistics) so that sellers can view the sale in progress from the application.

The Seller Dashboard is intended to be for onsite sellers to use while on the block with their iPad or Laptop or as a companion app for remote sellers to use with Simulcast

Answer: Clients can access Seller Dashboard through the **Manheim.com site under Sell tab.**

Client Care Coordinators can access the customer's information on the Seller Dashboard 3 ways:
Account Roll Up Dropdown
Input the 4 MIL or 5MIL number (The 5 MIL Dealers have not been rolled out yet.)
Impersonate a Customer (Impersonate means the Coordinator can enter the username of any user and then you will see exactly what that user sees (what fields they see, what accounts they see.)
There are two primary views on the Seller Dashboard:

The Block

The Run List (Pre-Sale and Post-Sale)

The **Block** is the real-time sale screen for sellers to use during the sale to view details about their vehicle currently on the block as well as up to the second statistics on their sale performance.

The **Run List** view is the online equivalent of the 'paper block' (Block Summary). This is an optimal place for pre-sale work and post-sale review.

For both views, the Seller Dashboard offers these features:

Vehicle Data

Statistics

Reporting

Account Customization

User Customization

Additional Comments

Reference - L&D Quick Reference Guide - 6.17.15