

AS400 - Verify Purchased Vehicle Pick Up Date

Information

Article Number 000005658

Article Type Procedure

Title AS400 - Verify Purchased Vehicle Pick Up Date

Purpose & Scope

Guide to find out if a dealer or transporter picked up a purchased vehicle.

Procedure

Follow the steps below to verify when and if a buyer or transporter picked up a vehicle:

- Go to the **AS400** → **Maint 55** → Select the **Facilitating Auction** → **Enter** → **Login** again to gain access to the auction's local AS400.
- At the top of the screen Select Menu and type **GI**, tab to Select Option and type **04** for non-enhanced or **03** the **F10** for enhanced locations → **Enter**.
- Input the last 6 or 8 digits of the **VIN** → Press **Enter**.
- Input the **Line Number** of the record to view → Press **Enter**.
- Press **F7** to get to the Recon Vehicle Tracking page.
- Look at the bottom left of the page:
 - If a vehicle was picked up, there would be a Date, Time, and Driver information in the **Removed from Lot** section. This indicates when and who picked up the vehicle.
 - If a vehicle was **NOT** picked up yet, the **Removed from Lot** section would be blank.

If a dealer says they picked up a vehicle but the AS400 doesn't show a Removed from Lot Date, Client Care should call the auction so they can mark the vehicle as picked up if the call is received within their hours of operation. They should provide the caller with the phone number outside these hours.

Comments

Additional Comments

System Information

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