

# AS400 - Pay Code F - May not Buy

## Information

**Article Number** 000005651

**Article Type** Standard KB Article

**Version Number** 2

**Title** AS400 - Pay Code F - May not Buy

### Summary

---

**F = May Not Buy** is an **Option Code** entered by a Manheim auction in their local AS400 system. This code will render the account **unauthorized** at the location. However, the dealer will be able to sell using the same location as the FSP. In some cases, the code is entered due to an unresolved issue at the auction.

The account will show as authorized and active, but the buyers will still **NOT** be able to purchase. When looking for the issues in the AS400, the pay code is **easy to overlook**. Therefore, when troubleshooting blocking issues, Client Care Representatives must pay attention to **Page 3** in the **Dealer 01** menu, which is the **Dealership/Credit Information** screen. Look for the Option Code field located on the left-hand side around the middle of the page.

When an Option Code F is discovered, the Client Care Representative should review the **F5 Notes** in AS400. Also, check to see if the dealership is **out of business (OOB)** since this code was previously used for OOB dealerships.

In order to resolve this issue, Client Care Representatives must escalate the case to **Credit and Collections** for further review.

### Comments

---

#### Additional Comments

**Owner** [Amina Niang](#)

**Publication Status** Published

## System Information

**Last Modified By** [Christine Carrizales](#)

**Last Modified Date** 10/16/2018 5:49 PM

**Created By** [Amina Niang](#)

**Created Date** 10/16/2018 5:43 PM

**Vicki Article  
Number**

**Vicki Date**