

AuctionACCESS - Expired Salesperson License

Information

Article Number 000005642

Article Type Procedure

Title AuctionACCESS - Expired Salesperson License

Purpose & Scope

Provide the rules for an expired salesperson license.

Procedure

Client Care team members (be it a Representative, Tier II Representative, a member of the Quality team, the Training team, a Supervisor, or a Manager) are **NOT** authorized to override an expired Salesperson License. Dealers must be instructed to submit the required documentation to AuctionACCESS in order to clear the outstanding issue.

Facilitating auctions can give an override in some cases. If the buyer is attempting to enter a sale right away or insists that their state does not require a Salesperson License, warm transfer them to the applicable auction to find out if they will provide an override. The auction personnel who knows each state law regarding the issue will make a decision about whether they can override the issue.

A Salesperson License is required for the buyers of a dealership purchasing in a state that requires this type of license. Owners of dealerships are not required to have a Salesperson License. However, AuctionACCESS does require some sort of License like the state Dealer License in place of a Salesperson License for the Owner.

See [this KB Article](#) for a list of states that require Salesperson's license.

Comments

Additional Comments

System Information

Last Modified Date 12/22/2017 2:58 PM

Last Modified By [Amina Niang](#)

Created By [Amina Niang](#)

Created Date

12/22/2017 2:41 PM

**Vicki Article
Number** KBA-01959-CBANYFP

Vicki Date