

- If you're really interested in the item, ask for a moment (while the seller waits outside) for you to look up and verify the paperwork
- "School trips" don't exist and money is taken
 - Verify these are within our LHUSD school district

Home Improvement Scams:

- Work is paid for in cash, upfront, and never completed
- Work is done poorly and you never hear from the "company" again
- Steer clear of "handyman" type ads, deal with legitimate businesses. BBB complaints can only be filed against businesses, not individuals
 - Check with BBB for complaint or legal history before doing business
 - Verify City Business License <https://www.lhcaz.gov/business-license>
 - Verify Registrar of Contractors License at: <https://roc.az.gov/contractor-search>
 - Get estimates and receipts in writing

Neighborhood Scams and Threats to be Aware of:

Mail Theft:

- Money, gift cards removed from bright colored letter appearing to be birthday or celebration
 - Use a secure or locked mailbox, or PO Box location
 - Install security cameras if available

Package Delivery Theft:

- Boxes stolen from front porches
 - Get to know your Fed Ex, Mail Delivery, etc. drivers and talk to them when you are expecting a package
 - Ask deliveries to be left in a more hidden spot – behind a plant, around the side of the house, hidden out of plain sight
 - Ask a neighbor to keep an eye out if you are expecting a package
 - Track your deliveries online (if available from retailers) so you know when it's arriving
- **BEWARE:** "Your Order Has Arrived" Shipping Scam: The email arrives and says your package has arrived and asks you to click on a link that is asking for your personal information.
 - Verified tracking emails will have a link, but directly to the mode of delivery (Fed Ex, Amazon) and doesn't ask for more information.

Door to Door Sales/Information Seeking:

- This type of sales tactic still works
- Permits are required, ask to see them.
- Tricked into purchasing one small item and signing into a lengthy contract or monthly subscription
 - AZ law through the Attorney General allows a "Cooling Off Period," which means you have legal right to cancel certain contracts within three days: <https://www.attorneygeneral.gov/consumer-info>
- Selling items like magazines, food, cookies or asking for donation for school trips.
 - Asked to pay for items up front and never receive goods