



Abu Dhabi, 100043084@ku.ac.ae

June 24, 2019

To: R. Craig
Solutions
PO Box 123456
Abu Dhabi
UAE

Letter of Acceptance

Dear Dr. Craig,

We hope this email finds you well.

Thank you for trusting our company in solving your problem. We are delighted to accept your request to improve the health system in Marhaba Clinic. We have designated a very skilled team to take care of your request and recommend the best possible solution.

We understand your needs, which are improving the clinic's overall performance and increasing patient satisfaction. As our team consists of engineers and mathematicians, the solution will be provided with high accuracy and performance. We propose integrating a new health informatics system in Marhaba clinic that meets the following objectives. First, the system will be secure, in which patient information will be confidential and no unethical handling of data. Second, it would be accessible, which means that it would be user friendly and practical. Third, it would be effective, where its effect would be measurable and cost-effective. Lastly, the system would be efficient, in which it will improve patient satisfaction, well-structured, and reliable.

Please expect a formal proposal in the next few days. The proposal will include a detailed description of our objectives, project description, and deliverables.

Your request is in safe hands, we are honored and excited to work with you.



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Best regards,

Hanin Marwan.

On behalf of Data Navigating Association (DNA) Team